

2652939

Registered provider: Loyal Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

A private organisation runs this children's home. It is registered to provide care for up to five children with social and emotional difficulties and who may have suffered from severe trauma.

The manager and the home registered with Ofsted in October 2021.

Inspection date: 13 December 2021

This monitoring visit

This visit was undertaken to follow up concerns that were raised with Ofsted. These concerns related to the admission of a child to the home, staffing levels, recruitment practices and arrangements for the supervision of staff.

One child has moved to the home since it opened. This was an emergency placement, although a good level of information was received from the child's placing authority before the child moved in.

Leaders and managers have failed to ensure that staff are suitably skilled and experienced to meet the child's needs. Some staff have not undertaken the training needed, including first aid, medication and physical intervention training, to enable them to provide appropriate care for the child. Consequently, there have not always been suitably trained staff working with the child. Some incidents which have required the use of restraint have not been managed appropriately due to not all staff having undertaken this training.

Since the home opened, the manager and some support staff and agency staff have not received supervision. The manager has worked regular shifts and this, plus a lack of other senior staff, has affected her ability to undertake necessary management tasks, including supervisions. The staff team is new, and some staff

lack experience in similar environments. Lack of supervision has meant that they have not been adequately supported to meet the needs of the child.

Leaders and managers follow good recruitment processes, with appropriate checks being undertaken before staff start working at the home. This has helped to ensure that staff are suitable to work with vulnerable children.

Recent inspection history

Not previously inspected

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff have the experience, qualifications and skills to meet the needs of each child. (Regulation 13 (1)(a)(b) (2)(c)) In particular, ensure that there are suitably experienced and trained staff on shift at all times.	10 January 2022
The registered person must ensure that all employees— receive practice-related supervision by a person with appropriate experience. (Regulation 33 (4)(b))	10 January 2022

Information about this inspection

The purpose of this visit was to follow up concerns raised with Ofsted.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2652939

Provision sub-type: Children's home

Registered provider: Loyal Care Limited

Registered provider address: 38c High Street, Leiston IP16 4EW

Responsible individual: Catalin Condurat

Registered manager: Emily Pepperell

Inspector

Joe Cox, Social Care Inspector

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