

2649926

Beaufort Care Group Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home provides care for one child who may experience social and/or emotional difficulties. No children were living in the home at the time of the inspection. The home is operated by a private provider which has several other homes in the area.

There has been no registered manager in post since 24 April 2023. At the time of this visit, a manager had been appointed to temporarily manage the home.

Inspection date: 20 September 2023

This monitoring visit

A full inspection of this home took place on 2 and 3 August 2023 where it was judged to be inadequate in all areas. This was due to the ineffective leadership and management of the home. A compliance notice was served under regulation 13 (the leadership and management standard).

This visit took place to evaluate the actions taken by the provider to address the points raised in the compliance notice.

Senior leaders have taken appropriate action to improve the management of the home. This has included rigorously addressing concerns about poor staff practice. Since the last inspection, the manager has left. A new experienced manager has been appointed but they have not yet started in post. Currently, the home is being managed by a temporary manager with oversight from the responsible individual.

The temporary manager and responsible individual are demonstrating more effective oversight of the home. They understand what has needed to improve and they are taking the right actions at this stage to address the previous concerns.

The child living at the home during the last inspection has since moved to one of the provider's other homes. Before they moved, they raised concerns about living here.

Appropriate action was taken in response, including effective work with other agencies to keep the child safe. Currently, the home is empty. The provider has decided to temporarily close the home to enable them to recruit more staff, induct and train them. There are plans to increase the staff team. The effectiveness of the provider's recruitment and training plans cannot yet be assessed.

Not all aspects of the compliance notice have been met. However, sufficient action has been taken to put in place the building blocks to improve the management and staffing arrangements in this home. More time is needed to assess the effectiveness of these improvements. Ofsted will continue to monitor and inspect the home when the requirements raised at the last full inspection are assessed.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
02/08/2023	Full	Inadequate
03/05/2022	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
In meeting the quality standards, the registered person must, and must ensure that staff— if the registered person considers, or staff consider, a placing authority's or a relevant person's performance or response to be inadequate in relation to their role, challenge the placing authority or the relevant person to seek to ensure that each child's needs are met in accordance with the child's relevant plans; and seek to develop and maintain effective professional relationships with such persons, bodies or organisations as the registered person considers appropriate having regard to the range of needs of children for whom it is intended that the children's home is to provide care and accommodation. (Regulation 5 (c)(d)) In particular, the registered person should ensure that all information regarding threats of harm and/or abuse is shared swiftly with the police. In addition, the registered person should work effectively with the local authority to ensure that all return home interviews take place.	17 September 2023
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff—	17 September 2023

protect and promote each child's welfare; provide personalised care that meets each child's needs, as recorded in the child's relevant plans, taking account of the child's background; help each child to understand and manage the impact of any experience of abuse or neglect; help each child to develop resilience and skills that prepare the child to return home, to live in a new placement or to live independently as an adult; make decisions about the day-to-day arrangements for each child, in accordance with the child's relevant plans, which give the child an appropriate degree of freedom and choice. (Regulation 6 (1)(a)(b) (2)(b)(ii)(iv)(v)(vi)(ix)) In particular, the registered person should ensure that the child's plans include all known relevant information, provide clear guidance for staff on how to care for the child and include effective strategies to meet the child's needs. In addition, the registered person should review the continued use of first-person care plan recording if the child is not involved in determining the information.	
The education standard is that children make measurable progress towards achieving their educational potential and are helped to do so. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— help each child to achieve the child's education and training targets, as recorded in the child's relevant plans; help a child who is excluded from school, or who is of compulsory school age but not attending school, to access educational and training support throughout the period of exclusion or non-attendance and to return to school as soon as possible. (Regulation 8 (1) (2)(a)(i)(viii)) In particular, the registered person should ensure that the child is helped to return to full-time education.	30 September 2023

The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child’s relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; help each child to understand how to keep safe; have the skills to identify and act upon signs that a child is at risk of harm; manage relationships between children to prevent them from harming each other; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child’s welfare; and are familiar with, and act in accordance with, the home’s child protection policies; that the home’s day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1) (2)(a)(i)(ii)(iii)(iv)(v)(vi)(vii)(b))	17 September 2023
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children’s home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to—	17 September 2023

lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff work as a team where appropriate; ensure that the home has sufficient staff to provide care for each child; ensure that the home's workforce provides continuity of care to each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; demonstrate that practice in the home is informed and improved by taking into account and acting on— research and developments in relation to the ways in which the needs of children are best met; and feedback on the experiences of children, including complaints received; and use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(b)(d)(e)(f)(g)(i)(ii)(h)) In addition, the registered person should take swift action to ensure that the home is managed and staffed effectively. The registered person should ensure that the manager and staff have the necessary skills and training to carry out their roles effectively. The registered person should take action to improve management oversight to understand the impact of the quality of care and take urgent action to ensure that the child is cared for safely.	
The registered person must ensure that all employees— have their performance and fitness to perform their roles appraised at least once every year. (Regulation 33 (4)(c))	30 September 2023

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2649926

Provision sub-type: Children's home

Registered provider: Beaufort Care Group Limited

Registered provider address: Unit 2 Hollygrove Business Park, Verwood Road, Ringwood, Dorset BH24 2DB

Responsible individual: Amanda Goodenough

Registered manager: Post vacant

Inspector

Wendy Anderson, Social Care Inspector

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