

2649926

Registered provider: Beaufort Care Group

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home provides care for one child who may have emotional or social difficulties. The home is operated by a private provider who has several other homes in the area.

The manager was registered on 6 October 2021, however they have recently moved to another home within the organisation. A new manager is in post and has submitted an application to Ofsted.

Inspection dates: 3 and 4 May 2022

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: not applicable

Overall judgement at last inspection: not applicable

Enforcement action since last inspection: not applicable

Recent inspection history

Not previously inspected

Inspection judgements

Overall experiences and progress of children and young people: good

The child lives in a welcoming and caring home. Staff support the child with warmth, affection and aspiration. This helps the child to develop their sense of self and to think about their future. Staff enjoy spending time with the child and encourage them to be active. The child enjoys exploring the forest and the coast. Recently the child has started attending a boxing club. This now means the child can spend time with people their own age in a social setting.

Staff support the child to attend education and work closely with providers to be reactive to changes in need. They support and encourage the child to attend, embedding this into their routine. This helps the child to experience structure and consistency in their life. Staff support the child to develop the skills they need to be able to look after themselves into adulthood. Assessment of ability and clear targets inform the work undertaken. This enables staff to contribute to pathway planning and prepare the child for their future.

A coordinated approach between the organisation's psychologist and mental health services helps staff meet the child's mental health needs. The child enjoys good physical health and attends routine and specialist appointments.

Staff support the child to see their family regularly. These visits have progressed in terms of the quality time the child can spend with their parents. The child's parents report positive relationships with staff and regular communication about how their child is. This helps them to see the progress their child makes.

How well children and young people are helped and protected: good

Staff have regular, meaningful conversations with the child, exploring important topics such as substance misuse and their life experiences. The child actively engages with these conversations and is challenged to think differently. The continual conversations with staff help the child to process their past and think about their future.

Staff have a clear understanding of contextual safeguarding in relation to the child. Staff share concerns with other professionals when relevant and record concerns appropriately. This helps the social worker and mental health professionals with future planning for the child.

Behaviour support plans and risk assessments contain information that help staff to keep the child safe. Incidents of restraint are minimal. Clear records help to show what has happened. The manager completes debriefs with the child. However, these do not explore what the experience of the restraint was for the child. Therefore, opportunities for learning and reflection are missed. For one restraint, a debrief with staff has not yet been recorded, falling out of the required timescales.

Staff understand fire safety and support the child to ensure they are familiar with what to do if there is a fire. The risk assessment of the location does not contain updated consultation with partners. Consequently, leaders and managers are not able to assess the risk against the most current information.

The effectiveness of leaders and managers: good

The registered manager has recently left the home, moving to another within the organisation. A new manager is in post and has applied to register with Ofsted. The handover between the managers was carefully managed for both the child and staff. Staff speak positively about working in the home and the support they receive. They value the new manager's commitment to the best interests of the child.

Staff receive essential training and the manager aspires to further develop staff in their role and beyond. However, some knowledge acquired by the team is not reflected in the training tracker. For example, learning about substance misuse and mental health needs is not recorded. The training record does not fully reflect the staff skill base.

Staff supervision takes place and is of good quality. Team meetings take place regularly. The manager uses team meetings to review and track progress for the child with the staff team. However, meeting records do not always reflect the content of discussions held. This means the detail of that review and how it informs updated plans is not captured. The care plan is up to date. However, it is a lengthy document which repeats some of the information contained in the risk assessment.

Staff work closely with other professionals supporting the child. There are regular meetings in place to discuss a coordinated plan as the child approaches adulthood. The social worker identifies that the child is well supported and is making positive progress. The social worker feels that communication with the staff team is consistent and that the child enjoys strong relationships with staff.

Leaders and managers value the support of their independent person and take on board learning and suggestions to improve the quality of care in the home.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must ensure that— within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")— has spoken to the user about the measure; and has signed the record to confirm it is accurate. (Regulation 35 (3)(b)(i)(ii)) In particular, the registered person must ensure that staff debriefs about the use of restraint take place within the required timeframe.	20 May 2022
The registered person must review the appropriateness and suitability of the location of the premises used for the purposes of the children's home at least once in each calendar year taking into account the requirement in regulation 12(2)(c) (the protection of children standard). When conducting the review, the registered person must consult, and take into account the views of, each relevant person. (Regulation 46 (1)(2)) In particular, the registered person must ensure that the review of premises includes up-to-date consultation with relevant parties.	10 June 2022

Recommendations

- The registered person should ensure that consideration is given to the content of debrief conversations following incidents of restraint in order to understand the child's experiences of the incident. ('Guide to the Children's Homes Regulations, including the quality standards', page 46, paragraph 9.60)

- The registered person should ensure that staff training and knowledge in relation to specialist needs are recorded to show the skills staff have gained. ('Guide to the Children's Homes Regulations, including the quality standards', page 53, paragraph 10.8)
- The registered person should ensure that documents are reviewed for length and streamlined where possible. ('Guide to the Children's Homes Regulations, including the quality standards', page 62, paragraph 14.3)
- The registered person should ensure that records of team meetings are sufficiently clear to demonstrate the monitoring and review of the child's care that takes place. ('Guide to the Children's Homes Regulations, including the quality standards', page 55, paragraph 10.24)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2649926

Provision sub-type: Children's home

Registered provider: Beaufort Care Group

Registered provider address: Beaufort Care Group Ltd, Unit 2 Hollygrove
Business Park, Verwood Road, Ringwood BH24 2DB

Responsible individual: Neil Foster

Registered manager: Laura Miles

Inspector

Clare Nixon, Social Care Inspector

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Piccadilly Gate
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M1 2WD

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