

2649767

Registered provider: SV Care Services Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This privately run children's home provides care for up to three children with emotional and social difficulties. There was one child living at the home at the time of this inspection.

The home registered with Ofsted on 21 January 2022. This is its first inspection.

There has been no registered manager since 7 September 2022. A new manager has been appointed but has not yet submitted her application to register with Ofsted.

Inspection dates: 28 and 29 September 2022

Overall experiences and progress of children and young people, taking into account **good**

How well children and young people are helped and protected **good**

The effectiveness of leaders and managers **good**

The children's home provides effective services that meet the requirements for good.

Date of last inspection: not applicable

Overall judgement at last inspection: not applicable

Enforcement action since last inspection: none

Inspection judgements

Overall experiences and progress of children and young people: good

The quality of care provided to children in this home is good. Staff place children at the centre of their practice and ensure that children's day-to-day needs are met.

Children are enabled to build positive relationships with staff. Staff show care, compassion and warmth towards children. This helps children to settle into their home and talk to staff about their worries.

Children enjoy a range of activities that are specific to their interests and talents. This gives children structured time at home and opportunities to have new experiences in the community.

Children's views are respected. Children's complaints are recorded and formally responded to by leaders and managers. Additionally, children have access to independent advocates and are encouraged to express their views. This helps children to feel heard and understand the actions taken to address their concerns.

Children's health needs are well understood and their needs are met. Staff work closely with health agencies to ensure that children receive the appropriate support. As a result, children are enabled to engage with their healthcare plans and make positive progress.

Children engage in education and make good progress. Staff support children to attend school and work closely with teachers to provide additional support when needed. Consequently, children settle in school and make good academic progress.

How well children and young people are helped and protected: good

Children's risks and vulnerabilities are well understood by staff. Staff work closely with other agencies to ensure that appropriate actions are taken to keep children safe. As a result, incidents in the home have reduced.

Staff are proactive when children go missing from the home. They contact children and work with other agencies to ensure that children are safe. Records of missing-from-home incidents are thoroughly reviewed and debriefs are completed with staff and children. This ensures that staff are continually reflecting on their practice and helps to reduce the risks to children.

Safeguarding practice is strong. Staff have a good understanding of whistle-blowing procedures. Leaders and managers take allegations of harm seriously and act promptly when issues arise. This increases children's safety in the home.

Children are supported to understand risks. However, key-work sessions do not consistently discuss children's individual risks. This is a missed opportunity to help children to learn how to keep themselves safe.

Leaders and managers have failed to follow the recommendations from the fire risk assessment. Two fire extinguishers are not stored safely. This poses a risk to children.

The effectiveness of leaders and managers: good

Leaders and managers have high aspirations for children and what they can achieve. They advocate for children and challenge placing authorities when children's plans do not meet their needs. This ensures that children receive individualised care and support.

Leaders and managers work well with children's professional networks. Feedback from professionals is positive regarding the quality of care provided and communication from staff. This results in a shared approach to providing the child with good quality care and support.

Leaders and managers know the home's strengths and areas for development. There are effective monitoring systems in place to ensure that leaders and managers constantly review the quality of care provided to children.

Staff receive regular and effective supervision. Supervision focuses on the children's needs, experiences and plans. Safeguarding issues are discussed, as well as staff development needs. This demonstrates effective management oversight of staff practice and development, and the progress that children are making.

Leaders and managers do not consistently notify Ofsted of all significant incidents as required. This failure to report serious incidents compromises the regulator's external oversight of the home.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— help each child to understand how to keep safe; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person. that the premises used for the purposes of the home are designed, furnished and maintained so as to protect each child from avoidable hazards to the child's health. (Regulation 12 (1) (2)(a)(ii)(v)(d)) In particular, leaders and managers must ensure that staff help children learn how to keep themselves safe and that the home environment is safe for children.	14 October 2022
The registered person must notify HMCI and each other relevant person without delay if— there is an allegation of abuse against the home or a person working there. there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(c)(e))	14 October 2022

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2649767

Provision sub-type: Children's home

Registered provider: SV Care Services Limited

Registered provider address: 85 Tonfield Road, Sutton, Surrey SM3 9JR

Responsible individual: Shams Najum

Registered manager: Post vacant

Inspectors

Leanne Grant, Social Care Inspector

Dorothy Thompstone, Social Care Inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://reports.ofsted.gov.uk/>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

© Crown copyright 2022