

Compliance action taken for childcare provision

Ref: 2645792/6064578

Date: 8 August 2025

Summary of outcome

On 9 June 2025, we received concerns that the provider was not meeting requirements relating to staff taking medication/other substances, staff: child ratios, special educational needs, accident or injury, safety of premises, risk assessment and changes that must be notified to Ofsted.

On 1 August 2025, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have issued actions for the provider to take within the timescales set out. Furthermore, we found the provider had failed to notify Ofsted of a previous significant event within the required timescale and had not notified Ofsted of an allegation made against a member of staff. These are both offences, however, on this occasion Ofsted are not taking further action. The provider will be able to give parents further information about this.

Actions needed by 18 August 2025:

- implement an effective procedure that ensures that any allegations made against a member of staff, are managed appropriately and in line with the guidance of the local safeguarding partners
- ensure all leaders, managers and staff receive training about the safeguarding policy and procedures, so that they gain a confident understanding of how to recognise and respond to any concerns about staff in a timely manner

On 15 August 2025, the provider responded to the actions set. We found that the provider had improved their knowledge and understanding of child protection procedures, including how to manage allegations in line with the guidance of the local safeguarding partners. The provider has implemented training for leaders, managers and staff to ensure they know how to recognise and respond to concerns about staff, in a timely manner. We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the

enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.