

2644283

Registered provider: Rocksteady Care Ltd

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

This privately owned children's home is registered to provide care for up to 4 children who experience social and emotional difficulties.

At the time of this inspection, 3 children were living in the home.

The manager registered with Ofsted in July 2025.

Inspection date: 3 March 2026

Date of last inspection: 1 July 2025

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Information about this inspection

At this inspection, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

Inspectors have looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

Since the full inspection in July 2025, some placements have been ended for safety reasons. Some children were involved in a high number of serious incidents and staff were unable to keep them safe, despite relentless efforts to do so.

The children currently living in the home are forming strong relationships with staff. Children say that they like spending time with the staff and they feel that the staff care about them. The children benefit from various fun activities. Staff are committed to supporting the children to further develop their talents, and the environment is adapted accordingly. Children use the gym and boxing facilities in the home and proactively engage in recording music. These activities allow the children to feel valued and to enjoy positive experiences.

Children are making progress from their starting points. Children's education and learning are appropriately supported by staff. Children who are not enrolled in education provision have suitable alternative education plans that are in line with their wishes and needs. Children are increasingly confident about joining social activities and making friends in the local area.

The registered manager proactively responds to safeguarding concerns and allegations. They share information with relevant professionals and ensure that investigations are completed to a high standard. The registered manager has had some concerns about the responses of other professionals to serious safeguarding matters relating to the children. However, they have not escalated them to more senior managers in those services.

Staff adhere to children's plans and risk assessments. When children leave the home without authorisation, staff encourage them to return safely. Staff relentlessly look for children and inform the relevant agencies when they cannot locate them. These incidents are reducing as a result of the positive relationships between the children and the staff.

Physical restraints are not used often, and only as a last resort. Staff only physically intervene for safety reasons when other de-escalation techniques have been ineffective. Staff ensure that records for these incidents are comprehensive. Children are thoroughly consulted and their views are sought. However, staff do not receive debriefs after such incidents and there is a lack of oversight from the registered manager.

The new registered manager is committed to children's welfare and their progress. Since the last inspection, the registered manager has worked diligently to effect and sustain positive changes in the home. New processes are being implemented

regarding recruiting and training staff, admission processes for new children and the overall running of the home. These changes have been effective in meeting the majority of the requirements from the previous inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
01/07/2025	Full	Requires improvement to be good
16/04/2024	Full	Good
30/08/2023	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must ensure that— within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")— has spoken to the user about the measure; and has signed the record to confirm it is accurate. (Regulation 35 (3) (b)(i)(ii))	11 May 2026
In meeting the quality standards, the registered person must, and must ensure that staff— if the registered person considers, or staff consider, a placing authority's or a relevant person's performance or response to be inadequate in relation to their role, challenge the placing authority or the relevant person to seek to ensure that each child's needs are met in accordance with the child's relevant plans. (Regulation 5 (c))	11 May 2026

Children's home details

Unique reference number: 2644283

Provision sub-type: Children's home

Registered provider: Rocksteady Care Ltd

Registered provider address: 18 Wealden Avenue, Tenterden TN30 6NN

Responsible individual: Christopher Lingham

Registered manager: Charlotte Turner

Inspector

Sonata Brisley, Social Care Inspector

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