

2638590

Registered provider: Roxwell Care Gidea Park Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home registered with Ofsted on 10 August 2021 and is privately run. It provides short-break care for one child and longer-term care for up to 5 children with learning disabilities.

The manager registered with Ofsted in January 2025.

At the time of this inspection, 3 children were living at the home.

Inspection dates: 17 and 18 February 2026

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 21 January 2025

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
21/01/2025	Full	Good
30/08/2023	Full	Requires improvement to be good
14/02/2023	Full	Good
15/03/2022	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

Children are settled in the home; they have positive relationships with staff and each other. Children's bedrooms are personalised according to their interests. There is a 'staircase of fame', displaying pictures of the children in the home; this adds to the welcoming feel to the home.

Children's views are taken seriously and are clearly recorded on their care plans. Children have meaningful key work sessions about topics such as respect, road safety and decision-making. Social stories help children to prepare for situations such as haircuts and medical appointments.

Children are making progress at the home and they are all receiving education. The children are also developing their life skills. One parent commented positively on their child's increased independence. Children are learning about personal hygiene, managing money and shopping for groceries.

Children's achievements are recognised with age-appropriate rewards. For one child, rewards included going to see a firework display. Another child has a visual reward chart that encourages them to follow their daily routine.

The children have complex health needs. Staff support the children to attend routine health appointments. Staff also liaise with children's parents and schools to ensure that children receive a suitable quality of care.

Staff support children to see their family in a safe way. One child attends activities with their parent. Activities that children enjoy also include swimming, safari and park trips and arts and craft sessions.

Since the last inspection, 4 children have moved in and one child has left the home. Leaders and managers have improved their admissions process and they now receive information from placing authorities in a timely way. This helps them to assess the suitability of the home for the child more effectively.

How well children and young people are helped and protected: good

The manager and staff demonstrate a strong understanding of the children's needs, risks and vulnerabilities. Children's risk assessments outline strategies to help staff manage and mitigate any risks.

Children do not go missing from the home. Each child has a missing from home procedure that emphasises the importance of return home interviews taking place.

Incidents rarely happen. When these have occurred, staff support the children with empathy and they work with professionals to ensure the safety of the children. Staff do not use physical intervention or consequences to manage the children's behaviour.

Leaders and managers ensure that the home is safe for the children. The home is currently being refurbished; this is risk assessed to ensure everyone's safety.

There has been one allegation, and this was investigated in a robust and transparent way. Leaders and managers worked effectively with safeguarding partners, including the local authority designated officer, and promptly addressed any concerns. The manager has reflective discussions with staff to support their learning and strengthen safeguarding practice in the home.

Leaders and managers have suitable oversight of children's medication through regular audits. There has been one medication error; this did not impact on the child. Leaders ensured that staff were retrained and there have been no further errors.

The effectiveness of leaders and managers: good

The home is managed effectively by a dedicated registered manager who demonstrates a strong understanding of children's individual needs. She is compassionate and caring, making the children feel valued and supported.

Leaders use appropriate monitoring systems to analyse children's care. This helps them to understand children's progress and experiences and to identify where practice can be improved.

Feedback from professionals is positive. They praise the registered manager and staff for their excellent and timely communication.

Staff reflect on their practice and discuss their well-being during supervision. Appraisals encourage staff to reflect on their progress. Regular team meetings are a space for staff discuss their practice. However, some staff find team meetings to be overly critical and not supportive. Some staff say that leaders do not communicate important information to them in a timely way.

Staff receive training to meet children's needs. This includes safeguarding training and specialised training. However, training records do not reflect the breadth of training that staff have undertaken.

Leaders acknowledge the gaps in their safer recruitment process. It is not clear whether original DBS certificates are seen and some gaps in employment are not properly addressed.

What does the children's home need to do to improve?

Recommendations

- The registered person should ensure that all original recruitment files are seen before staff start working in the home. They should also ensure that all gaps in employment are clearly explained. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.1)
- The registered person should ensure that they have effective oversight of all the training that the staff complete. ('Guide to the Children's Homes Regulations, including the quality standards', page 53, paragraph 10.11)
- The registered person should ensure that information is communicated to staff in a timely manner and that team meetings are a supportive learning space. ('Guide to the Children's Homes Regulations, including the quality standards', page 52, paragraph 10.7)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2638590

Provision sub-type: Children's home

Registered provider: Roxwell Care Gidea Park Limited

Registered provider address: 416 Green Lane, Ilford IG3 9JX

Responsible individual: Kiran Edwards

Registered manager: Layna Giles-Wyatt

Inspector

Chelsea Agyeman, Social Care Inspector

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