

2634698

Registered provider: Hexagon Care Services Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is owned by a private company. It is registered to provide care for 2 children who have experienced childhood trauma.

The manager has applied to register with Ofsted.

Two children live at the home. Both spoke to the inspector.

Inspection dates: 14 and 15 January 2026

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 3 December 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
03/12/2024	Full	Good
16/01/2024	Full	Outstanding
25/01/2023	Full	Good
06/12/2021	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

Both children are settled and enjoy positive relationships with each other and with staff and managers. The children are making progress from their starting points. For example, one child now attends their health appointments, which is improving their physical, emotional and mental wellbeing. The other child has settled into the home quickly and feels ready to re-engage with their learning. The child has aspirations and strongly believes that these are attainable due to the support around them.

Since the last inspection, one child has moved from the home and had a positive experience of doing so. This included planned visits to their new home, agreements that lifelong links can be maintained with staff and a meal out with staff and peers to celebrate their time at the home. Two weeks of outreach support from the managers and staff supported the child to settle in their new home well. The child remains in communication with staff as they are part of an extended support system.

The manager and staff involve the children in their care planning. Children help make decisions about their futures and the day-to-day running of the home, including activities, meals, personalising their bedrooms, decorating the home and attending their statutory review meetings. Consequently, children feel listened to and valued.

Children have access to a lot of activities within the home and the community. For example, they have fun in the paddling pool in the garden and enjoy celebrating birthdays, trips to the seaside and abroad, cinema trips, meals out and shopping. These memories are captured in photos which the children can look back at and cherish for a long time.

The home has recently been redecorated and provides a comfortable family home for the children. The children were proud to show off their home to the inspector. They delighted in sharing their ideas for continuing to personalise their bedrooms.

How well children and young people are helped and protected: good

The manager and staff work well with the clinical team. They understand the children's past experiences and needs and what they are trying to communicate through their presenting behaviours.

The children enjoy consistent routines and boundaries. This has supported them to feel more secure and understood by staff. As a result, there has been a significant reduction in risk-taking behaviour. Managers and staff are aware of children's risks and triggers. Consequently, they are able to intervene quickly to de-escalate situations. Physical restraint is rarely used and only as a last resort to keep children safe.

Managers and staff use safeguarding procedures well to help keep children safe. Social workers confirmed this and said that managers and staff work in partnership with them to support the safety of children. There was one occasion where managers did not notify Ofsted of a safeguarding incident. This shortfall was identified at the last inspection.

During this inspection period, there have been two complaints from children. These have been managed diligently and sensitively by managers, who have also provided a lot of reassurance to the children. The outcomes of the complaints have been shared with the children and their social workers, who have all been happy with the feedback.

Safer recruitment processes continue to be robust, which helps to ensure that the children are only cared for by safe adults.

The effectiveness of leaders and managers: good

There have been three manager changes during this inspection year. Senior managers demonstrated a thoughtful approach to this change to promote positive endings and help minimise the impact on children. Before leaving, managers spent quality time with the children reminiscing on and celebrating shared experiences. As the managers remain working within the organisation, they can visit the home with agreement, if the children want to see them.

The new manager is a positive influence and role models therapeutic parenting. As a result, staff feel supported in their roles and children feel settled and comfortable.

The manager has good oversight and is aware of the areas of strength and areas for development. There is a clear action plan, which means that shortfalls have been addressed without delay. For example, children are benefitting from clearer boundaries and a greater consistency of care, which is helping them to make progress.

Staff feel supported by the manager and appreciate opportunities for progression. Supervisions are taking place regularly and annual appraisals have been completed. Staff have received mandatory and specialist training to support them to meet the children's needs adequately.

External professionals say that the manager challenges them effectively when needed to ensure that the children's needs are understood and that they receive the support that they need.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must notify HMCI and each other relevant person without delay if— there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(e))	28 February 2026

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2634698

Provision sub-type: Children's home

Registered provider: Hexagon Care Services Limited

Registered provider address: 1 Tustin Court, Port Way, Ashton-on-Ribble, Preston PR2 2YQ

Responsible individual: Leonie Duffy

Registered manager: Post vacant

Inspector

Rumbi Mangoma, Ofsted Inspector

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