

2633398

Registered provider: Positive Outcomes Childcare Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is operated by a private company and provides care for up to 2 children who may experience social and emotional difficulties.

The home has no manager. A proposed interim manager led the visit alongside the newly appointed responsible individual.

Inspection date: 30 March 2026

This monitoring visit

On 13 and 14 February 2026, Ofsted carried out a full inspection of the children's home. Serious and widespread concerns were identified in safeguarding practice and in the leadership and management of the home. As a result, the home was judged to be inadequate. A compliance notice in relation to regulation 12 of The Children's Homes (England) Regulations 2015 was issued, alongside a restriction of accommodation.

On 19 February 2026, Ofsted carried out a monitoring visit and reissued the compliance notice in relation to regulation 12 of The Children's Homes (England) Regulations 2015.

The purpose of this monitoring visit was to review progress against the compliance notice and to ensure that the restriction of accommodation was being adhered to. No other requirements or recommendations were reviewed during this visit. Ofsted found that leaders and managers had taken steps to begin addressing the shortfalls in safeguarding practice and the leadership failures identified at the full inspection.

There are currently no children living at the home, and the restriction of accommodation has been adhered to.

Staff have undertaken targeted safeguarding training to support improvements in practice. In addition, leaders and managers have engaged in training to develop professional curiosity and strengthen oversight. Scenario-based exercises have been used to test staff knowledge and to provide opportunities for staff to apply learning to practice. This supports reflective practice and contributes to improving children's experiences.

Leaders and staff receive regular supervision. Records evidence meaningful discussion that reflects children's experiences and includes future planning. This supports the monitoring of staff practice and ongoing professional development. A lessons-learned exercise has been completed in response to previous shortfalls in staff responses to children's medical needs. As a result, leaders have implemented a medical flowchart to provide staff with clear guidance. This is intended to help ensure that children receive timely and appropriate support in response to health-related risks, should they arise.

An operations manager has been appointed to support the responsible individual in the oversight of the home. Although this arrangement is at an early stage, the operations manager demonstrates knowledge of the areas requiring development and contributes to the action plan aimed at addressing the identified shortfalls. This strengthens monitoring arrangements and supports improved oversight of staff practice and outcomes for children.

The proposed interim manager completed a review of incidents that occurred within the previous 12 months. However, this review did not sufficiently identify or analyse known safeguarding concerns. The summary of findings presents staff practice as consistently strong, despite previous evidence of safeguarding failures. A failure to accurately evaluate practice limits leaders' understanding of risk and could increase the potential for harm to children or delay sustained improvement.

The home has benefited from some redecoration and is suitably prepared to provide children with a homely environment when they return.

The restriction of accommodation has been lifted, and the compliance notice has been met.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
13/01/2026	Full	Inadequate
25/02/2025	Full	Outstanding
09/05/2023	Full	Outstanding
17/05/2022	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1) (2)(b)) This specifically refers to ensuring that managers and staff understand their safeguarding responsibilities. Resulting in an effective response to mitigate children's associated risks.	22 May 2026
The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that the child's placing authority is contacted, and a review of that child's relevant plans is requested, if— the registered person considers that the child is at risk of harm or has concerns that the care provided for the child is inadequate to meet the child's needs; the child is, or has been, persistently absent from the home without permission; or	22 May 2026

the child requests a review of the child's relevant plans. (Regulation 14 (1)(a)(b) (2)(e)(i)(ii)(iii))	
Behaviour management and discipline The registered person must ensure that — No measure of control or discipline which is excessive, unreasonable or contrary to paragraph (2) may be used in relation to any child. The following measures may not be used to discipline any child— any form of corporal punishment; any punishment involving the consumption or deprivation of food or drink; any restriction, other than one imposed by a court or in accordance with regulation 22 (contact and access to communications), on— a child's contact with parents, relatives or friends; visits to the child by the child's parents, relatives or friends; a child's communications with any persons listed in regulation 22(1) (contact and access to communications); or a child's access to any internet-based or telephone helpline providing counselling for children; the use or withholding of medication, or medical or dental treatment; the intentional deprivation of sleep; imposing a financial penalty, other than a requirement for the payment of a reasonable sum (which may be by instalments) by way of reparation; any intimate physical examination; withholding any aids or equipment needed by a disabled child; any measure involving a child imposing any measure against another child; or any measure involving punishing a group of children for the behaviour of an individual child. (Regulation 19 (1)(2)(a)(b)(c)(i)(ii)(iii)(iv)(d)(e)(f)(g)(h)(i) and (j))	22 May 2026

This specifically relates to staff responding and using consequences that are proportionate and not punitive or excessive.	
Employment of staff The registered person must ensure that all employees— undertake appropriate continuing professional development; receive practice-related supervision by a person with appropriate experience; and have their performance and fitness to perform their roles appraised at least once every year. (Regulation 33 (4)(b)) This specifically relates to ensuring that staff have the relevant skills to meet the children's needs. With appropriate challenge of poor practice where necessary.	22 May 2026

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2633398

Provision sub-type: Children's home

Registered provider: Positive Outcomes Childcare Ltd

Registered provider address: 1 Agriculture House, Southwater Way, Telford, Shropshire TF3 4NR

Responsible individual:

Registered manager: Post vacant

Inspector

Latoya Morgan, Social Care Inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for looked after children, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://reports.ofsted.gov.uk/>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

© Crown copyright 2026