

2630701

Registered provider: Aegis 24/7 Limited

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and managed by a private provider. It provides care for one child who may experience social and emotional difficulties.

There has been no registered manager at the home since 5 June 2025. A new manager was appointed in September 2025 and has applied to register with Ofsted.

One child has remained living in the home since the last inspection, and they were spoken to as part of this visit.

Inspection date: 16 February 2026

Date of last inspection: 30 July 2025

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Information about this inspection

At this inspection, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

Ofsted has looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

Ofsted did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

The child has settled into their home well and they have made progress. Staff have helped the child to achieve a feeling of stability. Staff have built relationships with the child based on mutual respect and trust. The child feels safe and supported by staff. The child now enjoys a more positive experience of care as result.

The manager has driven improvements in the quality of care and leadership of the home in several areas since the last inspection. Staff have got to know the child well and have sound knowledge of their needs and risks. Leaders support staff in this, with clear and up-to-date assessments and plans.

The confidence and skills of staff have improved since the last inspection. Staff keep the child safe with an effective and multi-agency response if the child is missing. The manager has fostered close relationships with the local authority and school. As a result, risks to the child have reduced since they moved into the home.

The child's needs are being met. The child feels able to talk in an open way with staff about difficult experiences and feelings. Staff balance the child's need for regular contact with their family and friends with risks to them. Staff consult the child often and capture their voice in written records. Leaders have advocated for a better educational offer for the child.

Staff said that there is better morale and a greater sense of teamwork among them. The manager adopts a leadership style that focuses on the development of the team. They take a restorative approach. This offers high levels of support and challenge to improve practice where needed. Leaders use supervision and appraisals in a more robust way to enhance performance.

The manager has a solid understanding of the strengths and weaknesses of the home. They have taken on board feedback from a range of other people and used this to bring about positive changes. The manager is open about their plans for further improvement.

The manager promotes the value of reflective conversations with staff and the child. Some staff record detailed conversations with the child, while others lack depth. The manager is aware of this and has plans to develop this further.

The manager failed to notify Ofsted of an allegation against a member of staff. The manager took appropriate action to investigate and consulted with relevant people. The child did not come to any harm.

Staff use consequences that are relevant to the child's needs. Leaders seek agreement from the local authority about these. However, staff do not record the use of consequences for the child. This prevents leaders from having consistent oversight of these.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
30/07/2025	Full	Requires improvement to be good
01/08/2024	Full	Good
23/05/2023	Full	Good
11/04/2022	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person must comply within the given timescales.

Requirement	Due date
The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose. (Regulation 14 (1)(a)(b) (2)(a)) In particular, the registered person must ensure that full information is gained from relevant external agencies prior to a decision being made about whether the home is suitable for a new child. No child has moved in since the last inspection, so this requirement has been restated.	18 May 2026

Recommendations

- The registered person should ensure that they notify Ofsted and other relevant persons if a notifiable incident occurs. ('Guide to the Children's Homes Regulations, including the quality standards', page 62, paragraph 14.10)
- The registered person should ensure that all incidents of control, discipline and restraint are subject to systems of regular scrutiny to ensure that their use is fair and proportionate. This includes ensuring that staff record the use of any

consequences or sanctions. ('Guide to the Children's Homes Regulations, including the quality standards', page 46, paragraphs 9.35 and 9.36)

Children's home details

Unique reference number: 2630701

Provision sub-type: Children's home

Registered provider: Aegis 24/7 Limited

Responsible individual: Garth Nevin

Registered manager: Post vacant

Inspector

Sam Saxby-Brown, Social Care Regulatory Inspector

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