

Compliance action taken for childcare provision

Ref: 2628540/5899878

Date: 17 February 2025

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 13 January 2025, we carried out an inspection and found the provider was not meeting some of these requirements.

The report and inspection outcome will be published in due course. Following the inspection we served a welfare requirements notice on 16 January 2025. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 27 January 2025:

- ensure all areas of the premises, including the nursery room where food is prepared and stored are fit for purpose, hygienic, and regularly maintained
- ensure all staff are trained to identify and assess risks effectively and consistently, and take all appropriate steps to reduce potential hazards and risks as swiftly as possible
- ensure that hygiene procedures are robustly implemented in order to reduce the risk of germs spreading and to help protect children's health, particularly with regards to safety of building, food preparation and storage and hygienic nappy and potty areas
- implement robust procedures for supervision, coaching and mentoring to raise the quality of education to a consistently good level

- ensure the requirement for children to enjoy daily fresh air is carried out and support staff to develop their skills in planning purposefully for outdoor learning.

On 28 January 2025 we carried out a regulatory visit. We found the provider had responded to some of the actions set. The roof above the nursery had been viewed and the leak was fixed. Food was being stored in suitable storage containers. A fridge in the soft play kitchen was allocated to keep nursery food and drinks suitably fresh. Staff had discussed and reviewed the requirement for children to receive daily fresh air and staff were planning walks around the local area until the outside space adjacent to the soft play premises was made safe and clean. Hygiene procedures had been reviewed and improved by all staff.

However, we found the provider had not met some of the actions set in the welfare requirements notice along with other new actions. We served another welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 11 February 2025

- ensure that all reasonable steps are taken to prevent unauthorised persons from entering the premises, and daily risk assessments are consistently followed
- identify weaknesses in staff practice and implement robust procedures for supervision, coaching and mentoring to raise the quality of education and care to a consistently good level.

On 13 February 2025 we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at the previous visit. We found the provider was not meeting some of the requirements. We served another welfare requirements notice. This is a legal notice that requires the provider to take the

actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 27 Feb 2025

ensure that premises are clean and fit for use, particularly with respect to leaks in the roof, that floors in the baby room are clutter free and the public toilets staff and children use are regularly maintained throughout the day

ensure that all reasonable steps are taken to prevent unauthorised persons from entering the premises

ensure all staff follow the setting's safeguarding policies, in particular with regard to using their own mobile telephones in the setting and that suitability checks are undertaken for all staff prior to commencing employment

identify weaknesses in staff practice and implement robust procedures for induction, supervision and mentoring to raise the quality of education and care to a consistently good level.

ensure that all children are allocated a key person who understands their individual needs and supports their emotional health and development and that parents are aware of who their child's key person is.

On 4 March 2025, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions, raised at their last visit.

We found the provider had responded to most of the actions set. The roof has been fixed and the damaged nursery ceiling replaced. There is an improved bathroom cleaning rota to

ensure the public toilets children use are always hygienic. There is now a designated toilet for the sole use of nursery children. The baby room has been re-organised and there are systems in place to keep this area clutter free and safe for babies to play and explore. The provider has put in a robust safety procedure to prevent any unauthorised persons from entering the premises. She has ensured staff understand this through training and discussion. The provider reviewed and discussed staff's knowledge and understanding of safeguarding and has reinforced the policy around the use of personal mobile telephones in the nursery. She has improved the checking and recording of staff suitability checks. The provider and staff have reviewed key person arrangements and their roles and responsibilities. This includes completing observations, plans and the required assessments to meet children's individual needs and learning.

Additionally, during the regulatory visit on 4 March 2025, we found the action to implement new supervision procedures was still an area of concern. This means that the provider was not meeting the requirements as set out in the Statutory framework for the early years foundation stage.

In relation to the new area of concern, on 6 March 2025, we served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Action needed by 21 March 2025

- implement newly developed supervision procedures and monitor staff practice to drive improvement quickly and support children's development to a consistently good level.

On the 25 March 2025, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the action, raised at their last visit.

We found there are now regular processes in place to monitor the impact of support and training delivered to managers and staff to make sure it is effective and positively impacts the children's experiences and learning. Staff have had training to carry out peer

observations on each other. The improvement to staff interactions with children has positively impacted on the children's learning.

The information gathered suggests that the provider is now meeting the requirements of their registration. We are satisfied the provider has met the safeguarding and welfare actions raised.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.