

Compliance action taken for childcare provision

Ref: 2627235/5737795

Date: 13 June 2024

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 22 May 2024, we carried out an inspection and found the provider was not meeting some of these requirements.

The report and inspection outcome will be published in due course. Following the inspection we served two welfare requirements notices on 23 May 2024. These are legal notices that require the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 23 May 2024:

- improve the supervision of children while they are eating, to monitor them adequately and prioritise their welfare
- keep an accurate daily record of the names and times of children's attendance at the setting

Additional actions needed by the later date of 7 June 2024:

- improve knowledge and understanding of how to identify concerns about a child's welfare and work in partnership with other agencies to protect children from harm
- improve knowledge of how to manage children's behaviour effectively, to help children to understand the boundaries and expectations
- ensure physical intervention is only used when appropriate keep a record of these occasions and ensure that parents are informed on the same day
- keep a record of occasions when physical intervention is used and ensure that parents are informed on the same day
- ensure children's individual needs are met at all times, including when exceeding the usual ratios

- work closely with parents from the start to obtain all relevant information about their children, to help get to know the children and plan how to support their individual learning and development and their care needs.

On 29 May 2024, we carried out a regulatory telephone call. The focus of the call was to check whether the provider had met the safeguarding and welfare actions raised at their last inspection, which were due by 23 May 2024.

We found that the provider had improved her knowledge and understanding of the requirement to supervise children while they are eating and she had carried out additional risk assessments of mealtimes. For example, she had purchased a camera to enable her to view who is at her front door and communicate with them while continuing to supervise children from the kitchen/diner. Additionally, she had improved her understanding of the need to record the attendance of children in her care.

We are satisfied the provider has met the safeguarding and welfare actions raised, which were due by 23 May 2024.

On 13 June 2024, we carried out a regulatory telephone call. The focus of the call was to check whether the provider had met the safeguarding and welfare actions raised at their last inspection, which were due by 7 June 2024.

We found that the provider had improved her knowledge of how to manage children's behaviour more appropriately, including identifying when and how it is appropriate to use physical intervention. She has developed her understanding of the importance of exchanging information with other safeguarding agencies, to enable her to help protect children from harm. The childminder has given greater consideration to how she will meet the needs of children when she exceeds the usual childminding ratios. She is also clear about her responsibility to work with parents from an early stage to get to know the children in her care.

We are satisfied the provider has met the safeguarding and welfare actions raised, which were due by 7 June 2024. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.