

2626961

Registered provider: Evoke Care Group Limited

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

This privately owned home provides care for up to 5 children who may experience social and emotional difficulties.

The home and the manager registered with Ofsted in February 2023.

At the time of this inspection, there were 3 children living at the home.

Inspection date: 25 February 2026

Date of last inspection: 16 September 2025

Judgement at last inspection: good

Enforcement action since last inspection: none

Information about this inspection

At this inspection, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

The inspector has looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

This inspection was carried out to address specific concerns received by Ofsted. We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

Children form positive relationships with staff. Staff use child-centred, therapeutic principles to support children. Detailed care plans inform this practice. Staff are well-attuned to children's needs and understand children's wishes and feelings.

Staff manage risks in relation to self-harm, substance misuse and children's vulnerabilities to exploitation well. Children's safety and wellbeing is at the centre of staff's practice. Efficient, collaborative working with partner agencies such as health professionals ensures that children access specialist support in a timely way. Leaders and managers request professional and network meetings to identify interventions and create safety plans. This helps children who become distressed and are at increased risk of harm.

Staff use key-work sessions to help children reflect on the potential risks that they face. A variety of topics are discussed with primary focus on equipping children to stay safe.

Staff build effective relationships with children that help them to feel safe and secure. When incidents occur, physically intervention is rarely needed. One incident led to a staff member sustaining an injury. Leaders and managers did not conduct a learning review to ascertain the reasons for the staff member not using a physical intervention or assess if they needed further training. This is a missed opportunity to review the quality and effectiveness of care children receive and identify learning and development for staff.

Leaders and managers are dedicated and committed to provide high-quality care to children. They undertake quality assurance audits to drive continual improvements in the home. However, management oversight is not consistently included on children's case records including one-to-one discussions between children and staff.

Leader and managers do not always inform Ofsted of notifiable events. One incident, where a child was missing from the home for over a week was not reported. This limits the regulators oversight of safeguarding practice in the home.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
16/09/2025	Full	Good
05/03/2025	Full	Good
01/08/2023	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(h)) The registered person must ensure that there is management oversight of all incident reports and key-working sessions. They should evaluate the support children receive during these and through learning reviews following incidents of concern identify actions for staff development.	30 April 2026

Recommendation

- The registered person should notify Ofsted when children have been missing from a considerable period of time. ('Guide to the Children's Homes Regulations, including the quality standards', page 63, paragraphs 14.10 and 14.11)

Children's home details

Unique reference number: 2626961

Provision sub-type: Children's home

Registered provider: Evoke Care Group Limited

Registered provider address: 2 Wellesley Court Road, Croydon CR0 1LE

Responsible individual: Yasin Zaman

Registered manager: Shubina Udeen

Inspector

Angela Reid, Social Care Inspector

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