

2623791

Registered provider: SBL Care Services (UK) Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is owned by a private provider and provides care for one child who may experience social and emotional difficulties.

The manager registered with Ofsted in July 2025.

Inspection dates: 11 and 12 February 2026

Overall experiences and progress of children and young people, taking into account	outstanding
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How well children and young people are helped and protected	outstanding
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The effectiveness of leaders and managers	outstanding
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The children's home provides highly effective services that consistently exceed the standards of good. The actions of the children's home contribute to significantly improved outcomes and positive experiences for children and young people who need help, protection and care.

Date of last inspection: 13 November 2024

Overall judgement at last inspection: outstanding

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
13/11/2024	Full	Outstanding
08/11/2023	Full	Outstanding
15/06/2022	Full	Outstanding
15/03/2022	Interim	Improved effectiveness

Inspection judgements

Overall experiences and progress of children and young people: outstanding

The child has lived at the home for several years and is making positive progress in all areas of life. The child says that they 'love it here' and have fantastic relationships with the staff. The child is provided with safe and consistent care by staff who speak about them with genuine warmth and affection.

The child attends school regularly and is making excellent progress. Education professionals report that the child now engages in learning and is making friends, something they struggled with before. Staff communicate regularly with school, which helps promote the child's academic and emotional development.

Staff ensure that the child's health needs are met and they have access to local and specialist services when required.

Staff support the child to explore their own interests and hobbies. The child enjoys playing rugby and is achieving recognition for their skills in this sport. It is also providing them with opportunities to make friends and develop their confidence and self-esteem.

Staff are proud of the child and celebrate their achievements with enthusiasm. Certificates and trophies are proudly displayed around the home, reflecting the child's effort and success. The registered manager says that she and the staff are helping the child to 'feel proud of himself' and reach their full potential.

Staff are committed to providing stability for the child, who, as a result, is able to develop an appropriate sense of permanence and belonging. Staff listen to the child and invest time in building positive relationships with them. The child enjoys a range of positive experiences, including a surprise birthday party at the rugby club with friends and a holiday abroad. This helps the child feel valued and respected.

Staff support the child to carry out daily tasks independently in line with their individual needs, for example budgeting. This is helping the child prepare for their future.

The child's social worker reported that staff 'advocate really well' for the child. Staff support the child to share their views and be actively involved in decisions that affect their lives. For example, staff gather the child's views before any meetings and provide them with feedback afterwards. Staff involve the child in developing their care plan, ensuring that their views and choices are clearly recorded.

Staff support the child to see their family and work in partnership with parents and grandparents to ensure that this is a positive experience. They support the children

and family in a flexible way, helping them stay connected. This has resulted in the child spending time with their family independently without staff present. Significantly, the child spent Christmas with their family for the first time in several years. One family member said, 'Without them, [name of child] wouldn't have progressed the way they have,' and 'They [staff] are like extended family.'

Professionals say they are very pleased with the care that the child receives. They speak positively about the strong relationships they have with the registered manager and staff.

How well children and young people are helped and protected: outstanding

The child says that they feel safe and happy. Staff know the child exceptionally well and understand their risks and vulnerabilities. There have been no incidents at the home since the last inspection, which has been supported by the positive relationships with staff and their effective communication skills. Any issues are resolved effectively and promptly with the child.

Staff regularly discuss topics with the child to help them learn how to stay safe and be healthy. These conversations take place organically throughout the day. This helps to develop a culture at the home where important conversations can take place in a fluid and non-judgemental way.

The registered manager and staff have excellent working relationships with other local authorities, designated officers and other important safeguarding agencies. There is regular communication with those involved in the child's life to ensure that their risks and vulnerabilities are well understood, and there are effective strategies in place to keep them safe. The registered manager has close links with the local community, which helps to ensure that she is up to date with any issues or safeguarding concerns in the area. She actively shares relevant information with other professionals to ensure the child's safety.

Staff have the necessary knowledge and skills to safeguard the child and support them to manage their behaviour and feelings safely. The registered manager uses training and resources to help staff meet the child's individual needs and keep them safe. Staff are provided with opportunities to reflect on what they have learned and how this can improve their safeguarding practice. This means that the child is cared for by staff who understand them and safeguard them.

The effectiveness of leaders and managers: outstanding

The registered manager is enthusiastic and dedicated to providing the child with a high quality of care. She knows the child exceptionally well and talks about them with affection and pride.

The registered manager ensures that the child remains at the centre of staff practice. She has high expectations of staff and supports them to achieve the best outcomes for the child. Staff share the registered manager's commitment to offering the child a high standard of care that celebrates their identity and promotes their physical and emotional wellbeing.

The registered manager addresses shortfalls in staff practice in a confident and supportive manner. Effective action is taken to ensure that the child's individual needs are met and staff learn from shortfalls to improve practice.

The child is cared for by a committed and consistent staff team. The staff say they feel well supported by the registered manager and are happy at work.

Staff benefit from effective and high-quality supervision that is focused on achieving the best outcomes for the child. Staff have opportunities to reflect on their practice and consider their own learning and development. Team meetings take place regularly, during which the registered manager regularly shares relevant research to help develop staff's understanding of the child's experiences.

The registered manager is exceptionally well organised. She has excellent oversight over all aspects of the home. There are effective and efficient monitoring systems in place to ensure that the home runs smoothly. The registered manager is reflective and takes prompt action to implement changes and improve practice in partnership with staff.

No requirements or recommendations were made following this inspection.

Information about this inspection

The inspector has looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2623791

Provision sub-type: Children's home

Registered provider: SBL Care Services (UK) Limited

Registered provider address: 17 St. Peters Place, Fleetwood FY7 6EB

Responsible individual: Michael Swift

Registered manager: Karen Goodall

Inspector

Danielle Allen, Social Care Regulatory Inspector

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