

2623368

Registered provider: 1848 Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The statement of purpose confirms that the home can provide care for up to two children. At the time of this inspection, one child was living at the home.

The home does not have a registered manager currently. The manager in day-to-day charge of the home has applied to register with Ofsted.

Inspection dates: 12 and 13 May 2022

Overall experiences and progress of children and young people, taking into account **good**

How well children and young people are helped and protected **good**

The effectiveness of leaders and managers **requires improvement to be good**

The children's home provides effective services that meet the requirements for good.

Date of last inspection: 23 February 2022

Overall judgement at last inspection: declined in effectiveness

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
23/02/2022	Interim	Declined in effectiveness
18/08/2021	Full	Requires improvement to be good

Inspection judgements

Overall experiences and progress of children and young people: good

The child currently living in the home is thriving and making good progress. She trusts the adults that care for her, which has contributed to her growing confidence. The staff speak about the child with genuine care and affection; they know her well. Staff have successfully helped the child to enjoy a wide range of activities that have subsequently helped her to make educational progress and improve her health and well-being.

The child's attendance at college is good. She has achieved positive grades in her recent exams and is looking forward to new learning opportunities. The child enjoys a broad range of activities that include volunteering at an equestrian centre, attending cadets, playing rugby for a local team and going cold water swimming. Her confidence has grown significantly because of these opportunities and positive experiences.

The child's views, wishes and feelings are carefully considered. The child said that she can speak to all staff about what makes her feel anxious and confirmed that she feels listened to and supported. The child has told staff that when she feels anxious, she struggles to communicate verbally. A helpful pictorial communication system has been introduced by staff in response. In addition, the manager has invited the child to attend the next staff meeting. The purpose of this invitation is to discuss further how the child would like staff to respond to her changing emotions, agree on new targets and to review her progress.

The new manager of this home plans to review the child's care and support plans. She recognises that the current plans are not succinct or easy to follow. Staff support the child well, using their personal knowledge and experience to meet her daily needs. The manager knows that targets currently documented in care plans are too broad and do not align well with incentives that the child is currently working towards.

The child lives in a home that is well maintained, warm and homely. She enjoys spending time in her bedroom and has made it a personalised and comfortable space to relax in.

Opportunities for the child to develop independent skills are creative and effective. The child has grown in confidence and recently travelled independently on public transport to watch an England rugby match with her teammates.

How well children and young people are helped and protected: good

Safeguarding concerns are recognised swiftly and managed well. Since the last inspection, there have been six reported concerns. Where appropriate, the

responsible person has shared the concerns with safeguarding agencies. Records are well maintained and detail the concern, actions taken and the outcome.

The child trusts the staff. She told the inspector that staff help her to make safe choices and stay safe. Staff understand and manage risks well. They are not averse to risk. This helps the child to develop her confidence and independence in preparation for adulthood.

Staff attend regular refresher safeguarding training courses. As a result, they use their knowledge to recognise concerns that the child may be at risk of harm and are confident to respond swiftly.

Since the last inspection, there has been one incident that resulted in staff having to physically hold the child in a restraint. The manager has identified lessons learned from discussions held with the child and staff after such incidents. The learning has been discussed with the team and included in the child's revised behaviour support plan.

The management of medication is effective. A new recording system has been introduced. There has been one reported medication error. Senior leaders investigated this error and took appropriate action in response. This error did not have a negative impact on the child's health or well-being.

The effectiveness of leaders and managers: requires improvement to be good

At the time of the last inspection, the responsible individual took over the leadership and management of the home. Since that inspection, a new manager has been appointed, whose application to register with Ofsted has been submitted. The new manager is also registered to manage a second home within the organisation.

Staff spoke positively about the new management arrangements, commenting particularly about how the new manager's experience and knowledge have had a positive impact on the team and child. A member of staff wanted the inspector to know that 'This is a wonderful place to work,' and that 'The child is making progress because we work well together as a team.'

Weaknesses identified at this inspection relate to the quality of records. Since the last inspection, there have been two complaints. These were fully investigated, and the child was happy with the actions taken and the outcome. However, some records do not detail the actions taken. Therefore, it is not clear to see how the investigating officer reached the outcome of no further action needed.

Staff benefit from receiving regular supervision and team meetings. Discussions held in these meetings relate to individual roles and responsibilities and the impact the team's care has on the child. Tracking the child's progress and potential safeguarding concerns are set agenda items. Despite this good work, records of

these meetings do not always include agreed actions, nor do they detail development opportunities arising from monitoring activities.

An independent reviewing officer commented positively about the quality of care the child receives. She confirmed that the child's relationships with staff members are positive and that the team is skilled in helping the child to develop leisure interests which promote her health.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
In particular, the standard in paragraph (1) requires the registered person to ensure— that staff help each child to access and contribute to the records kept by the registered person in relation to the child. (Regulation 14 (2)(f)) In particular, ensure that internal care plans and risk assessments detail the children's current needs and risks clearly.	15 July 2022
Subject to paragraph (6), the registered person must establish a procedure for considering complaints made by or on behalf of children. The registered person must ensure that a record is made of any complaint, the action taken in response, and the outcome of any investigation. The registered person must supply to HMCI, at HMCI's request, a statement containing a summary of any complaints made during the preceding twelve months and the action that was taken in response to each complaint. (Regulation 39 (1) (3) (5))	15 July 2022

Recommendation

- The registered person should ensure that records of staff supervisions and team meetings are of a good quality and reflect all agreed actions and findings from monitoring activities. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.3)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of

the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2623368

Provision sub-type: Children's home

Registered provider: 1848 Ltd

Registered provider address: Old Bank Buildings, East Street, Ilminster,
Somerset TA19 0AJ

Responsible individual: Simon Morton

Registered manager: Post Vacant

Inspector

Sharron Escott, Social Care Inspector

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