

2623130

Beaufort Care Group Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home provides care for up to three children. Currently, one child is living in the home.

The manager registered with Ofsted in October 2022. At the time of the visit, she was on maternity leave. A temporary manager oversees the home.

Inspection date: 15 August 2023

This monitoring visit

During the full inspection on 21 and 22 June 2023, Ofsted judged the home to be inadequate in all areas. Due to significant concerns about the skills of the staff team and the failure to meet the home's statement of purpose because of poor leadership, a compliance notice was issued under regulation 6 (the quality and purpose of care standard).

This visit was carried out to review the action taken by the provider to meet the compliance notice.

Leaders and managers have reviewed the ongoing effectiveness of the home considering the recent challenges. There are clear plans in place to address the issues identified. Leaders and managers have taken action to support the development of the staff team, for example through team meetings and supervision. An experienced manager oversees the home on a temporary basis. They provide staff with specific training to help them understand the child's needs and their role in supporting them.

Since the full inspection, one child has moved out of the home. The child currently living in the home is settled. They have strong relationships with some staff and are

developing links with others. The manager supports staff to help the child understand their past and their identity. There have been two safeguarding concerns for the child. There is a clear record of decision-making, and staff take action to keep the child safe. Staff make use of communication strategies to support the child to understand daily plans. Staff say that the child has stopped smoking cigarettes but still uses electronic vapes. The manager identifies the need to further develop healthy eating patterns and positive sleep routines for the child.

Following this visit, a case review was held. This determined that sufficient action has been taken to meet the compliance notice. The other requirements made at the previous inspection were not reviewed during this visit and remain in place.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
21/06/2023	Full	Inadequate
05/07/2022	Full	Requires improvement to be good
10/12/2021	Interim	Declined in effectiveness
30/06/2021	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff work as a team where appropriate; ensure that staff have the experience, qualifications and skills to meet the needs of each child; ensure that the home has sufficient staff to provide care for each child; ensure that the home's workforce provides continuity of care to each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; demonstrate that practice in the home is informed and improved by taking into account and acting on— research and developments in relation to the ways in which the needs of children are best met; and	11 August 2023

feedback on the experiences of children, including complaints received; and use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(b)(c)(d)(e)(f)(g)(i)(ii)(h)) This specifically relates to ensuring that leaders and managers promote high-quality care for the children and provide staff with the resources and direction to make this possible. Also, ensure that there is monitoring, review and learning from incidents that happen in the home to help prevent them happening again. This should also consider staff's ability and skills to respond, to understand whether they have the experience and skills needed to meet the needs of the children. Leaders and managers should use feedback from staff to plan how to improve the quality of care in the home. Leaders and managers should also ensure that they oversee and understand the quality of recording in the home and how this helps to form clear oversight of the care provided. This requirement was made at the last inspection and is not yet met. Further shortfalls have been identified in relation to this regulation and more actions have been made.	
The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose; that arrangements are in place to— ensure the effective induction of each child into the home;	11 August 2023

manage and review the placement of each child in the home; and plan for, and help, each child to prepare to leave the home or to move into adult care in a way that is consistent with arrangements agreed with the child's placing authority. (Regulation 14 (1)(a)(b) (2)(a)(b)(i)(ii)(iii)) In particular, ensure that: there is a clear and thorough understanding of the needs of the children already living in the home when looking to move other children in; there is a full and comprehensive assessment of children's needs and of staff's abilities to meet those needs; there is ongoing planning for the ending of children's placements through gathering children's memories at the home on an ongoing basis. This requirement was made at the previous inspection. The actions previously stated have been met but further shortfalls have been identified in relation to this regulation.	
The positive relationships standard is that children are helped to develop, and to benefit from, relationships based on— mutual respect and trust; an understanding about acceptable behaviour; and positive responses to other children and adults. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— meet each child's behavioural and emotional needs, as set out in the child's relevant plans; help each child to develop socially aware behaviour; encourage each child to take responsibility for the child's behaviour, in accordance with the child's age and understanding; help each child to develop and practise skills to resolve conflicts positively and without harm to anyone;	11 August 2023

communicate to each child expectations about the child's behaviour and ensure that the child understands those expectations in accordance with the child's age and understanding; strive to gain each child's respect and trust; understand how children's previous experiences and present emotions can be communicated through behaviour and have the competence and skills to interpret these and develop positive relationships with children; are provided with supervision and support to enable them to understand and manage their own feelings and responses to the behaviour and emotions of children, and to help children to do the same; de-escalate confrontations with or between children, or potentially violent behaviour by children. (Regulation 11 (1)(a)(b)(c) (2)(a)(i)(ii)(iii)(iv)(v)(viii)(ix)(x)(xi)) In particular, ensure that staff can support children with their behaviour, to promote positive routines in the home and to manage situations where children's behaviour impacts on each other.	
The health and well-being standard is that— the health and well-being needs of children are met; children receive advice, services and support in relation to their health and well-being; and children are helped to lead healthy lifestyles. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff help each child to— achieve the health and well-being outcomes that are recorded in the child's relevant plans; understand the child's health and well-being needs and the options that are available in relation to the child's health and	11 August 2023

well-being, in a way that is appropriate to the child's age and understanding; understand and develop skills to promote the child's well-being. (Regulation 10 (1)(a)(b)(c) (2)(a)(i)(ii)(iv)) In particular, ensure that staff have a clear plan in place for supporting children with smoking cessation. Leaders should ensure that children receive a healthy, nutritious and balanced diet. They should also ensure that staff understand and follow plans relating to children's specific health diagnoses. This requirement was made at the previous inspection. The actions previously stated have been met but further shortfalls have been identified in relation to this regulation.	
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; help each child to understand how to keep safe; have the skills to identify and act upon signs that a child is at risk of harm; manage relationships between children to prevent them from harming each other; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; are familiar with, and act in accordance with, the home's child protection policies. (Regulation 12 (1) (2)(a)(i)(ii)(iii)(iv)(v)(vii))	11 August 2023

In particular, ensure that there are safe arrangements in the home to understand and manage the risks associated with smoking paraphernalia. Leaders should also ensure there is curiosity about how children access smoking paraphernalia. Leaders should review safeguarding incidents to ensure that action taken by staff keeps children safe. This requirement was made at the previous inspection. The actions previously stated have been met but further shortfalls have been identified in relation to this regulation.	
The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every 6 months. The registered person must— supply to HMCI a copy of the quality of care review report within 28 days of the date on which the quality of care review is completed. (Regulation 45 (1) (4)(a)) In particular, ensure that a review of the quality of care is carried out at six-monthly intervals and submitted to Ofsted within the required time frame.	25 August 2023
After consultation with the fire and rescue authority, the registered person must— ensure, by means of fire drills and practices at suitable intervals, that persons working at the home and, so far as reasonably practicable, children are aware of the procedure to be followed in case of fire. (Regulation 25 (1)(d)) In particular, ensure that staff working in the home have the opportunity to participate in fire drills, and ensure that fire drills are recorded.	25 August 2023

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2623130

Provision sub-type: Children's home

Registered provider: Beaufort Care Group Limited

Registered provider address: Unit 2, Hollygrove Business Park, Verwood Road, Ringwood, Dorset BH24 2DB

Responsible individual: Amanda Goodenough

Registered manager: Laura Miles

Inspector

Clare Nixson, Social Care Inspector

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