

Compliance action taken for childcare provision

Ref: 2603455/5910536

Date: 17 February 2025

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 26 September 2024, we received concerns that the provider was not meeting requirements relating to Safeguarding policies and procedures and Information and record keeping.

On 3 December 2024, we carried out an inspection and found the provider was not meeting some of these requirements.

The report and inspection outcome will be published in due course. Following the inspection, we served a welfare requirements notice dated 20 December 2024. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 6 January 2025:

- ensure confidential information and records about children are held securely and only accessible to those who have a right or professional need to see them

- comply with your responsibilities under the Data Protection Act 2018 and General Data Protection Regulation 2018, particularly with regard to reporting requirements

- make sure that information is handled in a way that ensures confidentiality and maintains the privacy of children and families, with particular regard to recording and sharing sensitive material.

On 8 January 2025, we carried out a monitoring visit to the setting to discuss the progress that had been made in addressing the actions served in the Welfare Requirements Notice dated 20 December 2025.

On 13 January 2025, we received further concerns that the information given to Ofsted at the monitoring visit on 8 January 2025 was unreliable. We suspended the provider's registration on 13 January 2025 because we believe children may be at risk of harm. Suspension allows time for the provider to take steps to reduce or eliminate the risk of harm to children. The provider has a right to appeal against a suspension. The provider may not provide childcare for which registration is required while the suspension is in place and may commit an offence if they do so.

On 17 February 2025 we have served another welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 14 March 2025:

- ensure confidential information and records about children are held securely and only accessible to those who have a right or professional need to see them
- comply with your responsibilities under the Data Protection Act 2018 and General Data Protection Regulation 2018, particularly with regard to reporting requirements

- make sure that information is handled in a way that ensures confidentiality and maintains the privacy of children and families, with particular regard to recording and sharing sensitive material.

On 13 March 2025, the provider informed us of the resignation of their registration before we had the opportunity to monitor their compliance with the actions outlined in the welfare requirements notice. We accepted their resignation, and they are no longer a registered childcare provider.