

2602558

Registered provider: Enhanced Young Person's Care Limited

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is run and managed by a private provider. It provides care for up to six children who may experience social and emotional difficulties.

There were five children living at the home at the time of the inspection. The inspector spoke to two of the children during the inspection.

Inspection date: 25 September 2025

Date of last inspection: 29 April 2025

Judgement at last inspection: good

Enforcement action since last inspection: none

Information about this inspection

At this inspection, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

The inspector has looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

Ofsted did not find any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

Since the last inspection, one child has made a complaint. This was dealt with thoroughly and quickly and the child was satisfied with the outcome. Furthermore, managers have ensured that all children know how to complain. Child-friendly complaints processes have been produced so that children can make complaints easily if they wish to.

Key-work sessions with children are regular and sensitive to the needs of each child. Children are encouraged to talk about their experiences, but requests for time alone are equally respected should children need some space. These conversations have helped children to build trusting relationships with staff and be able to receive support from staff when they need to.

In team meetings, children are discussed in detail and clinical advice is sought to ensure that staff can meet the needs of children effectively. Extra training about attachment and autism has helped staff to have a better understanding of the needs of children and provide effective care for them.

Children receive support to develop their independence skills, appropriate to their age and understanding. All children have made progress in this area. One child said, 'It's a good home. I get on well with the staff and I like living here. I get lots of help with independence and I have learned to cook. I will be sad to leave when I am 18.'

When a new child comes to live at the home, both the new child and the children already living at the home are well prepared. There is an introductory period to give the children an opportunity to get to know each other. This leads to a smooth transition into the home for the new child and minimal disruption to the children already living in the home.

Children say that staff and managers are approachable. They can talk to them and any issues are resolved quickly. When children raise concerns about their experiences outside of the home, these are taken seriously. Appropriate action is taken to share information with relevant professionals, and children receive a high level of support.

When children go missing from home, staff follow protocols and take immediate action to look for them and alert other agencies appropriately. There is a good level of management oversight, and return home interviews are offered after children are returned home safely.

Restorative practice has recently been introduced to address issues of damage to the home from unwanted behaviour. Work has been done with children to help them

understand the benefits of being restorative. Children have understood and accepted this and have fully engaged with repairing damage and making improvements in the home. Their pride in their work has led to a reduction in incidents of damage. Staff have found that this approach is much more effective than giving consequences to children.

The manager's oversight of the care that children receive is effective. She is proactive in providing feedback to staff about their practice, striving to make improvements through discussion in team meetings and staff briefings. Staff say that they are happy working at the home and feel well supported. There is positive team morale that encourages staff to develop their practice.

No requirements or recommendations were given at this inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
29/04/2025	Full	Good
03/06/2024	Full	Good
27/11/2023	Full	Good
12/09/2022	Full	Good

Children's home details

Unique reference number: 2602558

Provision sub-type: Children's home

Registered provider: Enhanced Young Person's Care Ltd

Registered provider address: 1 Fox Street, Sunderland Road, Gateshead, Tyne and Wear NE10 0BD

Responsible individual: Stephen McGill

Registered manager: Jessica Williams

Inspector

Karen Karlsson, Social Care Inspector

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