

2602558

Enhanced Young Persons Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and managed by a private provider. It provides care and accommodation for up to seven children who may have emotional and/or social difficulties.

The home registered with Ofsted in November 2020. The manager is not yet registered with Ofsted.

Inspection date: 19 May 2021

This monitoring visit

The purpose of the visit was to monitor the provider's compliance with enforcement action. The visit was carried out on site and included review of documents, a tour of the home and discussions with staff.

This home was last visited on 13 April 2021 when a monitoring visit took place. Following this visit, a notice of suspension was served. Two compliance notices were reissued under regulations 6 and 13 to address serious concerns relating to poor care planning arrangements and widespread failings in the leadership and management of the home. An additional compliance notice was issued under regulation 12 to address shortfalls relating to the protection of children.

The manager has applied to register with Ofsted. The manager is supported by a deputy and a core staff team. There are currently no children living in the home.

Staff have attended training in devising and updating care plans and risk assessments. Practical sessions have been held with staff to further discuss this learning, which supports staff to understand their roles and responsibilities. The manager provides staff with a survey following attendance on a course. She uses this feedback to identify areas for further development, which helps to upskill staff.

The manager has adapted the format of supervisions and team meetings so that they include a discussion of care planning documents and risk assessments. These processes are used to help staff understand children's needs. The manager assigns specific staff with the task to update documents, so that case records remain current.

Staff have completed additional safeguarding training and have read the safeguarding policy. They have refreshed their knowledge and understanding of safeguarding processes, which helps them to understand how to keep children safe.

The inappropriate locks on bedroom doors have been removed. Each bedroom door has been fitted with a suitable lock so that children can safely maintain their privacy.

The manager has developed the rota. She has incorporated additional checks so that she can scrutinise the allocation of staff and consider whether it is appropriate to meet the needs of each child.

The manager has devised auditing systems to help her to ensure that children's case records remain current. The manager demonstrates an understanding of how these processes assist her to identify and address shortfalls so that she can raise the standard of care children receive.

Following this visit, the notice of suspension is lifted. The compliance notices previously issued under regulations 6, 12 and 13 are met. The requirement under regulation 21 has also been met. The other previously issued requirements under regulations 14 and 40 were not reviewed during this visit. For this reason, they are reissued.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
Not previously inspected		

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that arrangements are in place to— ensure the effective induction of each child into the home; manage and review the placement of each child in the home; and that each child's relevant plans are followed. (Regulation 14 (1)(a)(b) (2)(b)(i)(ii)(c))	28 June 2021
The registered person must notify HMCI and each other relevant person without delay if— a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation; an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious; there is an allegation of abuse against the home or a person working there; a child protection enquiry involving a child— is instigated;	28 June 2021

or concludes (in which case, the notification must include the outcome of the child protection enquiry); or

there is any other incident relating to a child which the registered person considers to be serious.

A notification made under this regulation—

must include details of—

the matter;

the other persons, bodies or organisations (if any) who or which have been notified;

and any actions taken by the registered person as a result of the matter;

must be made or confirmed in writing.

(Regulation 40 (4)(a)(b)(c)(d)(i)(ii)(e) (5)(a)(i)(ii)(iii)(b))

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2602558

Provision sub-type: Children's home

Registered provider: Enhanced Young Persons Care Limited

Registered provider address: 1 Fox Street, Sunderland Road, Gateshead NE10 0BD

Responsible individual: Joanne Lewis

Registered manager: Post vacant

Inspector

Paula Kelly, Social Care Inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

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Textphone: 0161 618 8524
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