

2600119

Castle Care Homes Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is the first to be registered by the private organisation that operates it. The home is registered to provide care and accommodation for up to two children or young people who may have emotional and/or behavioural difficulties.

The home was registered on 2 October 2020. The registered manager post is currently vacant.

Inspection date: 1 December 2020

This monitoring visit

This visit took place on-site. The focus of the visit was to ensure that children's needs are being met and that they are safe.

The home provides a warm and welcoming environment for children. It is light and airy with a high standard of decoration and furnishings throughout.

The child in placement has been supported to develop positive, trusting relationships with the staff team. He interacts positively with the staff and tells other professionals that he knows that the staff care about him. The staff team works therapeutically to implement clear, consistent boundaries and guidance to help the child feel safe.

Safeguarding practices in the home reflect a knowledgeable, consistent and proactive approach to managing children's vulnerabilities and risks. The staff team is vigilant to contextual safeguarding concerns and risks are reflected in detailed, robust risk and behaviour management plans. These plans are regularly reviewed and updated to enable the team to manage risks as safely as possible.

Missing-from-home incidents are well managed, procedures are followed, and staff take a proactive approach to locating the child if he does not return.

The child's social worker is happy with the placement. She spoke positively about the care provided, the excellent communication from the team, its safeguarding practice and the extra steps the staff take to maintain contact with him when he is away from the home.

The staff team routinely engages with the wider system to ensure that the child's needs are being met. The staff advocate strongly on his behalf and, due to external safeguarding concerns, the staff are working with his placing authority to support his transition to a placement out of the area.

The registered manager post is currently vacant as the previous registered manager resigned prior to the home becoming operational. The responsible individual has been overseeing the day-to-day running of the home. He has a wealth of knowledge and experience in managing children's homes and the staff team benefits from his clear leadership and guidance.

The responsible individual has been instrumental in supporting the team to manage complex safeguarding incidents and he has clear oversight of the home. He is quick to identify and address any gaps in recording and has developed robust policies and procedures to safeguard children and staff.

The staff team is newly formed and still developing. Staff are suitably qualified and experienced. They have access to relevant training, supervision, team meetings, group supervision and consultations with the therapist supporting the home. Effective safer recruitment practices are in place and there is a contingency plan to support the team with any staffing issues whilst recruitment is ongoing. A new manager has recently joined the home and he is working with the responsible individual to plan the transition of managerial responsibilities.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
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Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2600119

Provision sub-type: Children's home

Registered provider: Castle Care Homes Limited

Registered provider address: Jactin House, 24 Hood Street, Manchester M4 6WX

Responsible individual: Lee Matthews

Registered manager: Post vacant

Inspector

Caroline Bertram, Social Care Inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
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E: enquiries@ofsted.gov.uk
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