

2599994

Hull City Council

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is owned and run by a local authority. It provides medium- to long-term care for one child with social and emotional difficulties. The home registered in July 2020.

The manager registered at the same time as the home and has completed the required level 5 diploma.

Inspection date: 31 August 2022

This monitoring visit

The home was judged inadequate at the full inspection on 11 July 2022. Three compliance notices were issued in relation to leaders and managers not notifying the regulator of serious incidents, staff's understanding of risk and how to protect the child, and the manager's lack of oversight of the day-to-day running of the home. The purpose of this visit was to monitor whether the actions identified in the compliance notices have been met.

Leaders and managers have responded well to implement an action plan to address each compliance notice. Inspectors found that sufficient action has been taken in response to the three compliance notices.

The manager and senior leaders attend weekly risk management meetings and review the child's safety plan. Staff apply the court-imposed restrictions to protect the child when they are at risk of harm. This helps to keep the child safe.

The manager has worked with the local missing-from-home team and has introduced an escalation policy if the child goes missing. This reduces any delay for the child to receive support and the services they need.

Daily monitoring has improved with the manager having implemented an events log, a handover and summary of the child's experiences. These records enable daily discussions between the manager and the staff to better understand the child's experience. This also allows the manager and staff to work consistently with the child's plans and address any issues.

The provider keeps the regulator informed of serious events.

Team meetings take place regularly and include professionals from child and adolescent mental health services and the vulnerable children's team. Staff and professionals share their concerns and implement strategies to care for the child. Staff are more proactive and have been reminded of their safeguarding responsibilities. Staff respond quickly to any concerns and record the detail and actions taken. This ensures that records are kept up to date and accurate.

The quality of key-work sessions is improving. The records show that the child is being listened to, and their wishes and feelings are explored in a sensitive and child friendly way. These sessions help the child to understand the effects of their behaviour. The manager reviews the quality of care through these detailed records.

Regular family time supports the child to keep in touch with people who are important to them. Staff encourage family and friends to visit the home. This supports the child's feeling of security and well-being.

The child is happy and feels safe at the home. The child had a fun time on holiday with staff during the summer. This gave the child time away from the home and built their self-esteem and confidence.

The child now benefits from structured activities which are based on their interests. This includes playing pool with staff and art. The child loves to paint on canvas, and these were seen in the home. One of the child's drawings has been entered into a competition at an art gallery.

Staff have had training in child sexual exploitation. The manager is motivated to lead the team to continually raise the standards of care for the child. The manager speaks confidently about the future and recognises that they are on a journey to improve.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
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11/07/2022	Full	Inadequate
01/02/2022	Interim	Declined in effectiveness
01/09/2021	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory Requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The education standard is that children make measurable progress towards achieving their educational potential and are helped to do so. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— promote opportunities for each child to learn informally; raise any need for further assessment or specialist provision in relation to a child with the child's education or training provider and the child's placing authority. (Regulation 8 (1) (2)(a)(v)(vii))	28 September 2022
The registered person must compile in relation to the children's home a statement ("the statement of purpose") which covers the matters listed in Schedule 1. The registered person must— keep the statement of purpose under review and, where appropriate, revise it; and notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision. (Regulation 16 (3)(a)(b))	28 September 2022
The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every 6 months. In order to complete a quality of care review, the registered person must establish and maintain a system for monitoring, reviewing and evaluating—	28 September 2022

the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it.

The registered person must—

supply to HMCI a copy of the quality of care review report within 28 days of the date on which the quality of care review is completed; and

make a copy of the quality of care review report available on request to a placing authority, if the placing authority is not the parent of a child accommodated in the home.
(Regulation 45 (1) (2)(b) (4)(a)(b))

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2599994

Provision sub-type: Children's home

Registered provider: Hull City Council

Registered provider address: Kingston upon Hull City Council, The Guildhall,
Alfred Gelder Street, Hull HU1 2AA

Responsible individual: Michele Colthup

Registered manager: Charlene Martin

Inspectors

Aasia Hussain, Social Care Inspector

Joanna Warburton, Her Majesty's Inspector

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