

2599994

Hull City Council

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This is a local authority run home providing care for one child.

The registered manager is not currently working at the home. Interim management arrangements are in place.

Inspection date: 17 April 2023

This monitoring visit

Following an assurance inspection on 1 March 2023, a compliance notice was issued in relation to regulation 12 (the protection of children standard). A monitoring visit took place on 27 March 2023 where further concerns were identified and a new compliance notice was issued under regulation 12.

This monitoring visit was to assess the progress made to address the steps in the compliance notice.

Risk assessments identify known risks affecting the child and provide staff with strategies to manage complex behaviours. Risk assessments are reviewed and amended following incidents to ensure any strategies used are effective. Since the previous monitoring visit, two incidents have occurred, which staff have responded to appropriately. These responses safeguarded the child.

A high proportion of agency staff are currently working in the home. However, this is meeting the needs of the child, who has developed positive relationships with them. The staff are highly trained and confident in working with the child. The child is now having more opportunity to take part in activities in the community.

The provider has put systems in place to ensure that all staff working in the home have access to essential information relating to the child. This ensures that those working with them know the most up-to-date strategies to use. However, one document had not been updated and was contradictory to other information. There is currently no system in place to capture that staff have read and understood

important information to help staff effectively care for the child. This issue was addressed during the monitoring visit.

All staff working with the child have the relevant training to be able to physically intervene if needed. A concern following a previous incident has now been fully explored, and all shortfalls have been addressed. One incident of the child being held for everyone's safety has happened since the last visit. This is clearly recorded, and the child was spoken to and engaged in discussions with staff afterwards. However, the staff member involved in the hold did not receive a formal debrief. This prevents any additional learning from being identified.

Staffing levels in the home are not accurately reflected on the home's rota. It is not clear who has been working with the child, particularly overnight.

Environmental checks are now in place to prevent the child having access to items that can be used to harm themselves or others. These checks do not include all items in the home that could pose a risk. There is no system in place to ensure that any shortfalls are reported or that the manager has oversight of this. The provider responded to this issue during the monitoring visit.

As a result of the findings at the inspection, it was agreed that the compliance notice has been met. Requirements and recommendations have been made to address the remaining shortfalls and areas for improvement.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
31/10/2022	Full	Requires improvement to be good
11/07/2022	Full	Inadequate
01/02/2022	Interim	Declined in effectiveness
01/09/2021	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered persons must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered persons must comply with the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person. (Regulation 12 (1) (2)(a)(v)) In particular, ensure that safeguarding checks of the property include all known risks and that there are processes in place to escalate any concerns. In addition, ensure that safeguarding documents record accurate information and contain guidance on strategies for staff to use to help protect children.	4 June 2023
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff work as a team where appropriate; and use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(b)(h)) In particular, ensure that the registered person has systems in place to have oversight that staff have read and	4 June 2023

understood the information and to monitor safeguarding checks.	
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Recommendations

- The registered person should ensure that if a child is held for their safety, a full review of the incident takes place, including a debrief of the staff involved. ('Guide to the Children's Homes Regulations, including the quality standards', page 49, paragraph 9.59)
- The registered person should ensure that no more than half the staff on duty at any one time, day or night, at the home is from an external agency. ('Guide to the Children's Homes Regulations, including the quality standards', page 54, paragraph 10.17)
- The registered person should ensure that rotas clearly identify who has worked in the home, including waking night staff. ('Guide to the Children's Homes Regulations, including the quality standards', page 62, paragraph 14.3)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2599994

Provision sub-type: Children's home

Registered provider: Hull City Council

Registered provider address: Kingston upon Hull City Council, The Guildhall,
Alfred Gelder Street, Hull HU1 2AA

Responsible individual: Michele Colthup

Registered manager: Charlene Martin

Inspector

Debra Boldy, Social Care Inspector

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