

2599183

Registered provider: Omega Care Group Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is operated by a private company. It provides care for up to three children who may experience social and emotional difficulties.

The manager registered with Ofsted in December 2021.

At the time of the inspection, two children were living in the home. Both children spoke to the inspector about their experiences of living there.

Inspection dates: 5 and 6 May 2026

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 20 January 2026

Overall judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
20/01/2026	Full	Requires improvement to be good
13/05/2024	Full	Good
16/05/2023	Full	Good
06/04/2022	Full	Requires improvement to be good

Summary of findings

There is consistently good service delivery in the home which results in good outcomes and progress for children. Children are well cared for by a stable and committed staff team. Staff develop positive relationships with children, which helps children to feel supported, safe, nurtured and loved. Children say they feel listened to by staff. Staff understand children's risks, vulnerabilities and needs. Staff say they feel fully supported by their manager. There is a strong learning culture within the home. The manager and staff work effectively with other agencies to support children to keep themselves safe. No breaches of regulation were identified.

Inspection judgements

Overall experiences and progress of children and young people: good

Children like living at the home. Both children described the home as good. One child said staff were 'really nice' and they have a 'strong bond' with them. One child has lived in the home for nearly three years and feels happy, well cared for and settled. Another child has recently moved in, and staff are working hard to help them settle and feel safe and secure. Staff are providing nurturing and consistent care, and children are making progress in all areas of their lives.

Relationships between staff and children are overwhelmingly positive. Staff talk about the children with immense warmth, enthusiasm and pride. Children feel comfortable talking to staff; they have open discussions with them and feel heard. Children's wishes and views are sought regularly and staff respond promptly and appropriately to any issues or requests.

Staff support children with their education and are ambitious for children to do well. The manager is a strong advocate for the children and works proactively with other agencies to ensure appropriate provision is in place to meet the children's needs. One child, who did not attend school regularly before living in the home is now thriving in education. Staff ensure alternative learning opportunities are in place when children cannot attend school.

Children enjoy spending time with staff both inside and outside of the home. Staff use fun and creative ways to engage with children and to encourage them to participate in education and other activities. Children's interests are supported and they are encouraged to try new fulfilling opportunities. One child, who has an interest in music has a keyboard in their bedroom and plans are in place to buy them a bass guitar. Children enjoy regular trips to a local gym, a bowling alley, and a pool centre.

Staff have developed positive working relationships with children's family members, which has helped to promote children's well-being and sense of security. One child, who did not have regular contact with their family before moving into the home, now sees their family every week and is starting to enjoy overnight stays with them. One parent

described the home as superb and another said, 'staff want to make a difference. They love the children and this is important'.

Children live in a modern and spacious home. The home is well maintained, welcoming and homely. It is personalised with photos of the children, their achievements and memorable times displayed throughout. Children's bedrooms are furnished and decorated to their tastes. There is ample room for children to relax, study and play either together or apart.

How well children and young people are helped and protected: good

Children's risks and vulnerabilities are known and understood by the manager and staff. Risk and behaviour management plans are individualised and provide staff with clear information about what to do if risks arise. Plans are reviewed and updated regularly, and staff help children to understand and contribute to their records and plans.

Safeguarding incidents are rare. Children do not need to be held to keep themselves or others safe. The frequency of incidents of children going missing has decreased. When a child does go missing from home, staff take swift and appropriate action to ensure they return home quickly and safely.

Positive behaviour is consistently promoted at the home and children are routinely helped to understand and manage their feelings and behaviours. Records of discussions with children about topics relevant to them, are thorough, creative and child focused.

Clear routines, boundaries and expectations are in place, which children respond well to. Children work towards goals that they help to set, and their achievements are rewarded and celebrated. Staff encourage and support children to take age-appropriate risks to help them develop their independence skills and confidence.

Staff are trained in a therapeutic model that is used in their day-to day practice for the benefit of both children. Staff and children are starting to benefit from the recent expansion of the company's clinical team, whereby a therapist is on hand to help support staff and children as and when needed.

The effectiveness of leaders and managers: good

The manager is experienced and highly committed to her role. She is supported by a hardworking and caring deputy. The manager and the deputy are incredibly child-centred and focussed on achieving the best outcomes for children. They lead by example and have high expectations for the children, staff and themselves.

Staff enjoy working at the home. They are a stable team who work well together to provide consistent and loving care. Staff feel valued and supported by their manager. One staff member described her as, 'nurturing and fair' and another as 'approachable, knowledgeable and supportive'.

The manager works proactively and effectively with other agencies and professionals. A social worker said that communication from the home is 'top notch' and the home itself is 'fab'.

Staff are provided with opportunities to discuss their practice and the progress of the children at regular team meetings and supervision sessions. Meetings are well organised, thorough and regularly include discussions about theories and new ways of working for the benefit of the children.

The manager instils a strong learning culture within the home and actively encourages reflection on practice to ensure improvements are continually made. She is organised and has good oversight of the home. She regularly monitors the quality of care provided to children and takes swift action to develop any areas of practice when needed.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2599183

Provision sub-type: Children's home

Registered provider: Omega Care Group Limited

Registered provider address: 40-42 Kemble Street, Prescott L34 5SQ

Responsible individual: Paul Seddon

Registered manager: Nia Roscoe

Inspector

Zillah Brooks, Social Care Inspector

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