

2599037

Registered provider: G&S Caring for Children and Young People Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is run by a private company. It provides care for up to three children who may experience social and emotional difficulties.

The home is led by an experienced registered manager.

Inspection dates: 12 and 13 December 2023

Overall experiences and progress of children and young people, taking into account	outstanding
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How well children and young people are helped and protected	outstanding
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The effectiveness of leaders and managers	outstanding
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The children's home provides highly effective services that consistently exceed the standards of good. The actions of the children's home contribute to significantly improved outcomes and positive experiences for children and young people who need help, protection and care.

Date of last inspection: 12 October 2022

Overall judgement at last inspection: outstanding

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
12/10/2022	Full	Outstanding
17/06/2021	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: outstanding

Three children live at this home and have done so for several years. The children have grown in self-confidence and self-esteem because they receive excellent care and support from staff. Children are supported to express their individuality. They get involved in activities and other things happening in the home. Children feel at home.

The atmosphere in the home is warm, welcoming and positive. Children say they like their home. One child said that the managers are like parents. This creates a real sense of belonging for children.

The children have made significant academic progress from their individual starting points when moving to the home. Their education is highly valued by staff and communication with education providers is consistently of a very high standard. Some children who were previously not attending school now do so, which is a significant achievement. For example, one child, who missed two years of mainstream education, is now doing very well and is aspiring to go to university. One family member described staff as 'brilliant'. Staff encourage children to be ambitious for their future and they celebrate all children's achievements.

The staff nurture and encourage children's abilities and talents. Staff never stop creating opportunities for children to enrich their lives. For example, one child had the opportunity to go on a sailing trip from Southampton to Plymouth. This was an excellent experience.

Staff work well with external agencies to ensure that the children's plans keep them on track to make progress. The level of communication between staff and external agencies is excellent. This helps children to achieve very good outcomes from their respective starting points when moving to this home.

How well children and young people are helped and protected: outstanding

Children have built extremely secure attachments with staff. This has supported them to make very good progress. As a result, children can speak to staff about any worries they have.

Children say that they feel safe and secure. All professionals are complimentary about the leaders and managers and their commitment to ensuring that children are safe. One social worker said that staff go 'above and beyond' for children. One child wants to live close to the home when the time comes for them to leave the home. The child wants to remain in contact because they feel valued and cared for.

Children receive help and support from staff to help manage specific issues that are affecting them. Managers support staff to understand the children's needs, risks and vulnerabilities. There are a range of strategies in place designed to guide staff in their work with children, which has significantly reduced risk. Staff know the children very well. They show curiosity and quickly identify changes in children's behaviours. As a result, all children currently living in this home are significantly safer due to living in this home.

Children do not go missing from care. Staff have a clear understanding of children's needs. They regularly share information with external professional agencies. This ensures that children receive support from all professionals who are involved in their care. Children's lives have improved due to the care they receive.

Children are aware of the complaints procedure. They have not made any formal complaints and say that if they are unhappy, they will speak to staff, who are always available for them.

The effectiveness of leaders and managers: outstanding

The manager is experienced, confident and committed. She is supported by a skilled deputy manager who shares her vision for this home. Together, they ensure that the children receive the best care and they have recruited staff who can provide the children with outstanding care. As a result, children feel safe and cared for.

The manager is thorough in her work and monitors children's progress to ensure that their needs are met. She has very good oversight of the day-to-day work of staff. The manager is visible and always accessible. She coordinates specific training in relation to children's needs. The manager understands the benefits of investing in staff through training and development.

Staff receive regular supervision. They feel very supported by the manager and morale is very high. A staff member said that they feel able to approach the managers with any issues. Consequently, staff enjoy their jobs and understand that they make a valuable contribution to improving children's lives.

Staff receive additional training to meet the specific needs of the children and any new children coming into the home, such as training on attention deficit hyperactivity disorder. Also, the senior management team has identified that the children living in the home do not currently have any presenting risks. As a result, managers have attended additional training to ensure that they remain knowledgeable.

The manager is very well supported by the responsible individual, who visits the home regularly and has made strong relationships with staff and children. The manager feels supported and valued by the responsible individual. This ensures that she has the help and guidance to deliver outstanding care to children.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2599037

Provision sub-type: Children's home

Registered provider: G&S Caring for Children and Young People Limited

Registered provider address: 11 Foxglove Close, East Goscote, Leicester LE7 3QS

Responsible individual: Amanda Siddons

Registered manager: Wendy Greaney

Inspector

Corline Parker, Social Care Inspector

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Piccadilly Gate
Store Street
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M1 2WD

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