

2598804

Registered provider: Supporting Hands Care Services Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is owned and operated by a private provider. It provides care for one child who may experience social and emotional difficulties.

The manager has been registered with Ofsted since April 2021.

No child was living at the home at the time of this inspection.

Inspection date: 11 November 2025

This monitoring visit

The purpose of this monitoring visit was to review the provider's compliance with the suspension notice that was issued after the last inspection.

The inspector also monitored the progress and actions taken by the management team to ensure that staff are safely recruited. Furthermore, that when concerns are known about the suitability of staff, that the management team takes appropriate action to ensure that children are safely cared for and that their well-being is promoted.

No child has moved into the home since the last inspection. The provider has therefore complied with the suspension notice.

The home remains clean, tidy and well furnished.

The management team has had time to reflect on the actions that led to the enforcement action being taken by Ofsted.

During this time, managers have reviewed and made changes to their policies and procedures to ensure that they follow ongoing safer recruitment practice.

Changes have been made to the way in which the manager reviews staff's Disclosure and Barring Service (DBS) checks. This includes monthly checks automatically taking place to allow early detection of any changes.

Supervision templates have changed to allow for discussions between the manager and staff about whether there are any changes to staff's DBS checks. The manager will also check with staff whether there have been any events that could lead to criminal prosecution. This action will allow for the early detection of safeguarding concerns and will alert the management team to intervene to prevent children being put at risk of harm through unsafe staff working with them.

The management team has undertaken specific training that will enhance its skills and knowledge around safer recruitment and the impact and trauma this can cause to children when they do not adhere to the regulations.

Managers have spent time reflecting on their actions and acknowledge that they are wholly responsible for the action that was taken by Ofsted to suspend the registration of the home and, more importantly, that the child had to move out in an unplanned way. They take full responsibility for their lack of insight into the harm that can be caused to children when they prioritise staff over children's safety.

The management team has taken action to address the concerns. Not all the requirements were considered as part of this monitoring visit. These have been restated with an additional requirement relating to the recruitment of staff.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
18/06/2025	Full	Good
18/06/2024	Full	Good
24/05/2023	Full	Good
15/08/2022	Full	Inadequate

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person must comply with the given timescales.

Requirement	Due date
The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety. The registered person may only— employ an individual to work at the children's home; or if an individual is employed by a person other than the registered person to work at the home in a position in which the individual may have regular contact with children, allow that individual to work at the home, if the individual satisfies the requirements in paragraph (3). The requirements are that— the individual is of integrity and good character. For the purposes of paragraph (3)(b), an individual who works in the home in a care role has the appropriate qualification if, by the relevant date, the individual has attained— the Level 3 Diploma for Residential Childcare (England) ("the Level 3 Diploma"); or a qualification which the registered person considers to be equivalent to the Level 3 Diploma. The relevant date is— in the case of an individual who starts working in a care role in a home after 1st April 2014, the date which falls 2 years after the date on which the individual started working in a care role in a home; or in the case of an individual who was working in a care role in a home on 1st April 2014, 1st April 2016.	3 February 2026

(Regulation 32 (1) (2)(a)(b) (3)(a) (4)(a)(b) (5)(a)(b)) This requirement has been restated.	
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; and use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(b) (2)(a)(f)(h)) This requirement has been restated.	3 February 2026

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2598804

Provision sub-type: Children's home

Registered provider: Supporting Hands Care Services Ltd

Registered provider address: Ovenden House, Ovenden Road, Halifax HX3 5QG

Responsible individual:

Registered manager: Nargas Begum

Inspector

Angela Ross, Social Care Inspector

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