

2596852

The National Centre for Young People with Epilepsy

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is part of the Young Epilepsy group and was registered in August 2020. The home provides care and accommodation for up to seven children with learning and/or physical disabilities.

The manager has been registered with Ofsted since August 2020.

Inspection date: 23 February 2021

This monitoring visit

This monitoring inspection was undertaken to look at the progress that has been made since the home's registration in August 2020.

In accordance with Ofsted guidance on COVID-19 (coronavirus) restrictions, this inspection was undertaken remotely. The inspector held telephone discussions with the registered manager, deputy manager, staff and children. Social workers gave their views by telephone and email. Relevant documents were emailed to the inspector and these were considered.

Safeguarding of children is at the centre of practice in this home. Systems are in place to ensure that any safeguarding incident receives attention quickly and effectively. For example, where there had been a medical error, a thorough investigation followed to ensure no harm had come to the child. Individual risk assessments are reviewed and updated in response to emerging concerns. Behaviour incidents are discussed in order to reflect on practice and to share any learning.

Managers demonstrate an awareness and understanding of safeguarding practice. This is evident in the quality of information contained in notifications sent to Ofsted. Managers have a good grasp of all incidents that have happened in the home and follow up on any matters that need further action and that might inform future practice.

Managers work closely together to ensure the health and well-being of children and staff. They know the children well and plan care in a thoughtful way to make sure that their needs are met.

COVID-19 restrictions have had an impact on children's ability to meet with their families and the people who are important to them. Staff have, however, supported children to stay in touch with their families by using a range of technology. Social workers speak positively about the way that staff help children stay in touch with their families.

Children report that they are happy living in the home and that they have good relationships with staff. Children enjoy taking part in a range of activities, such as cooking their favourite meals and gardening. Children attend school and they share their experiences of the school day with staff when they return to the home. One child is doing work experience and happily shared with the inspector that this is going well.

Staff speak positively about the support that they receive from managers. They receive supervision at agreed intervals and have focused meetings to help their learning and development. However, some staff did not have a full understanding of the role of the designated officer in relation to safeguarding. In practice, concerns are shared with external safeguarding agencies when necessary.

Recent inspection history

Not previously inspected

What does the children's home need to do to improve?

Recommendation

- The registered person should ensure that skills in safeguarding are gained, refreshed and recorded in the home's workforce plan. In particular, ensure that all staff have a good understanding of safeguarding and the role of external agencies. ('Guide to the children's homes regulations including the quality standards', page 43, paragraph 9.12)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2596852

Provision sub-type: Children's home

Registered provider: The National Centre for Young People with Epilepsy

Registered provider address: NCYPE - Young Epilepsy, St Piers Lane, Lingfield, Surrey RH7 6PW

Responsible individual: Rosemarie Pardington

Registered manager: Andrew Carr

Inspector

Vevene Muhammad, Social Care Inspector

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