

2596610

The National Centre for Young People with Epilepsy

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is part of the Young Epilepsy group and became registered in August 2020. The home provides care and accommodation for up to seven children who have learning or physical disabilities.

The manager has been registered with Ofsted since August 2020.

Inspection date: 2 March 2021

This monitoring visit

This is the first inspection by Ofsted of this provider because it is a newly registered service. This monitoring inspection was undertaken to look at the progress that has been made since the home's registration in August 2020. Other aspects of leadership and management, safeguarding practice and management monitoring were also examined during the inspection process.

The inspection was conducted remotely because of the COVID-19 (coronavirus) pandemic. The inspectors conducted video interviews with the registered manager, two members of staff and two children. Telephone calls were received from a parent, a local authority social worker and the designated officer. Relevant documents were emailed to the inspectors by the registered manager, and these were considered.

Safeguarding practice is sound. Managers have responded appropriately to two safeguarding incidents, which were notified to the regulator. Both incidents were thoroughly investigated by managers. Staff members were able to speak confidently about the lessons learned from these incidents and the changes in practice which were put in place as a result. This means that the risk of the same incident being repeated is significantly reduced.

Staff were able to describe the actions that they would take if they had concerns about safeguarding practice. However, they could not confidently discuss the role of external agencies such as designated officers.

Managers and staff are familiar with the needs of the children. Risk assessments are in place for various aspects of their daily living, including their interactions with each other. Concerns are shared with the multidisciplinary team and addressed quickly. As a result, children are looked after by staff who have the knowledge and skills to confidently support them. Children were seen to be at ease in the company of staff.

The registered manager values the scrutiny and oversight provided by the independent visitor and addresses recommendations effectively. The independent visitor seeks to interact with children in order to gain an understanding of their experience of care. Currently, this is by virtual methods due to the COVID-19 restrictions.

Staff spoke positively about working at the home. They described trusting relationships with each other and reported that this promotes a consistent approach to caring for the children. They appreciate the support that they receive from managers. Supervision takes place at agreed intervals. Staff are encouraged to consider whether they would feel happy that a child in their family was living at the home and, if not, they are asked what needs to change. These reflective discussions demonstrate the strong ethos of the home to ensure that children receive high-quality care.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
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This is the home's first inspection.		
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What does the children's home need to do to improve?

Recommendations

- The registered person should ensure that staff have the knowledge and skills to act on information that might indicate a child is in any way at risk of harm and share information appropriately to report concerns with external safeguarding agencies. ('Guide to the children's homes regulations including the quality standards', page 43, paragraph 9.12).

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its registration with Ofsted.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2596610

Provision sub-type: Children's home

Registered provider: The National Centre for Young People With Epilepsy

Registered provider address: Ncype - Young Epilepsy, St Piers Lane, Lingfield, Surrey RH7 6PW

Responsible individual: Rosemarie Pardington

Registered manager: Andrew Carr

Inspectors

Vevene Muhammad, Social Care Inspector
Helen Simmons, Social Care Inspector

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