

2596541

Registered provider: Aspris Care North West Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home registered with Ofsted in October 2020 and is operated by a private company. It provides care for up to 2 children who experience social and emotional difficulties.

At the time of this visit, 2 children were living at the home.

The manager registered with Ofsted in February 2025.

Inspection date: 23 February 2026

This monitoring visit

The home was judged inadequate at the full inspection on 27 and 28 January 2026. This was due to serious and widespread safeguarding failures and poor leadership and management of the home. Following the inspection, two compliance notices were issued under regulation 12 (the protection of children standard) and regulation 13 (the leadership and management standard).

The purpose of this visit was to review the actions taken by the provider to meet the steps outlined in the compliance notices. The inspector found that the provider has not taken sufficient action to meet the compliance notices.

The registered manager and responsible individual have started to address the shortfalls identified at the full inspection.

Since the previous inspection, staff have received training in physical disabilities. This includes adaptations to their physical intervention techniques. However, not all staff have received this training. This could affect staff's ability to meet children's physical health needs.

The provider has ensured that the fire risk assessment, the evacuation plan and the child's personal emergency evacuation plan have been reviewed by the fire service and health and safety personnel. However, the responsible individual and registered manager have not addressed the actions identified by the fire service.

The children's risk management plans have been reviewed and updated. However, plans do not include all relevant information or appropriate strategies to minimise risk. Staff spoken to were not aware of all risks for one child. This could affect staff's ability to take appropriate action to keep the child safe.

Since the last inspection, there have been further serious incidents. Records in respect of these incidents do not demonstrate that staff understand their safeguarding roles and responsibilities to keep children safe. A serious incident occurred that led to a child suffering harm in the community. Although staff acted appropriately to ensure that the child received medical care, poor safeguarding practices affected children's safety.

Staff speak to children about their risks and vulnerabilities. Staff give children consequences for their behaviour. Consequences are appropriate in nature. However, recordings of incidents do not meet regulatory requirements.

One child left the home on the morning of this visit. This was a well-planned move, which the manager and staff supported. This helped the child settle into their new home and begin building relationships with the new staff team.

Staff vacancies affect children receiving care from a consistent staff team. The registered manager is currently working shifts, along with three agency staff members and additional staff from the provider's homes who are also working at the home.

Since the last inspection, not all staff have received supervision in line with the home's statement of purpose. Supervision records for two members of staff do not demonstrate what discussions took place around reflections and lessons learned from the previous inspection. Furthermore, no team meetings have taken place since the last inspection.

Further to this visit, the other child moved out of the home. A condition was imposed on the home's registration. This means that the provider must notify Ofsted of their intention to admit any children into the home. This will give the provider time to address the shortfalls.

The requirements and recommendation raised at the last inspection are outside the scope of this visit. The requirements will be reviewed at the next inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
27/01/2026	Full	Inadequate
05/02/2025	Full	Good
16/05/2023	Full	Good
05/07/2022	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; help each child to understand how to keep safe; have the skills to identify and act upon signs that a child is at risk of harm; manage relationships between children to prevent them from harming each other; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm; that the premises used for the purposes of the home are designed, furnished and maintained so as to protect each child from avoidable hazards to the child's health. (Regulation 12 (1) (2)(a)(i)(ii)(iii)(iv)(v)(b)(d)) Specifically, the registered person must ensure that staff are adequately trained, know and understand children's risk management plans, and are confident to use identified strategies to reduce risks.	12 April 2026

Additionally, the registered person must ensure that all staff and the manager respond to allegations and disclosures in a timely manner, in line with safeguarding procedures. Allegations must be reported to the local authority designated officer in a timely manner, and the placing authority must be informed. Furthermore, the registered person must ensure that actions raised by the fire service regarding the home's fire risk assessment are addressed.	
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff work as a team where appropriate; ensure that staff have the experience, qualifications and skills to meet the needs of each child; ensure that the home has sufficient staff to provide care for each child; ensure that the home's workforce provides continuity of care to each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; demonstrate that practice in the home is informed and improved by taking into account and acting on—	12 April 2026

research and developments in relation to the ways in which the needs of children are best met; and feedback on the experiences of children, including complaints received; and use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(b)(c)(d)(e)(f)(g)(i)(ii)(h)) Specifically, the registered must ensure that children receive care from a consistent staff team. Furthermore, the registered person must ensure that there are effective monitoring and review systems in place for the registered manager and responsible individual to have effective oversight of staff practice.	
The quality and purpose of care standard is that children receive care from staff who— understand the children’s home’s overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children’s needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— understand and apply the home’s statement of purpose; ensure that staff— understand and apply the home’s statement of purpose; protect and promote each child’s welfare; treat each child with dignity and respect; provide personalised care that meets each child’s needs, as recorded in the child’s relevant plans, taking account of the child’s background; help each child to develop resilience and skills that prepare the child to return home, to live in a new placement or to live independently as an adult;	12 April 2026

provide to children living in the home the physical necessities they need in order to live there comfortably; ensure that the premises used for the purposes of the home are designed and furnished so as to— meet the needs of each child; and enable each child to participate in the daily life of the home; and ensure that any care that is arranged or provided for a child that— relates to the child's development (within the meaning of section 17(11) of the Children Act 1989) or health; and satisfies the conditions in paragraph (3). The conditions are— that the care is approved, and kept under review throughout its duration, by the placing authority; that the care meets the child's needs; that the care is delivered by a person who— has the experience, knowledge and skills to deliver that care; and (is under the supervision of a person who is appropriately skilled and qualified to supervise that care; and that the registered person keeps the child's general medical practitioner informed, as necessary, about the progress of the care throughout its duration. (Regulation 6 (1)(a)(b) (2)(a)(b)(ii)(iii)(iv)(vi)(vii)(c)(i)(ii)(d)(i) (3)(a)(b)(c)(i)(ii)(d))	
The health and well-being standard is that— the health and well-being needs of children are met; children receive advice, services and support in relation to their health and well-being; and children are helped to lead healthy lifestyles.	12 April 2026

In particular, the standard in paragraph (1) requires the registered person to ensure— that staff help each child to— achieve the health and well-being outcomes that are recorded in the child's relevant plans; understand the child's health and well-being needs and the options that are available in relation to the child's health and well-being, in a way that is appropriate to the child's age and understanding; take part in activities, and attend any appointments, for the purpose of meeting the child's health and well-being needs; and understand and develop skills to promote the child's well-being; that each child is registered as a patient with a general medical practitioner and a registered dental practitioner; and that each child has access to such dental, medical, nursing, psychiatric and psychological advice, treatment and other services as the child may require. (Regulation 10 (1)(a)(b)(c) (2)(a)(i)(ii)(iii)(iv)(b)(c))	
The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose; that arrangements are in place to—	12 April 2026

ensure the effective induction of each child into the home; plan for, and help, each child to prepare to leave the home or to move into adult care in a way that is consistent with arrangements agreed with the child's placing authority; that each child's relevant plans are followed. (Regulation 14 (1)(a)(b) (2)(a)(b)(i)(iii)(c))	
The education standard is that children make measurable progress towards achieving their educational potential and are helped to do so. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— help each child to achieve the child's education and training targets, as recorded in the child's relevant plans; support each child's learning and development, including helping the child to develop independent study skills and, where appropriate, helping the child to complete independent study; understand the barriers to learning that each child may face and take appropriate action to help the child to overcome any such barriers; help each child to understand the importance and value of education, learning, training and employment; promote opportunities for each child to learn informally. (Regulation 8 (1) (2)(a)(i)(ii)(iii)(iv)(v))	12 April 2026
The registered person must compile in relation to the children's home a statement ("the statement of purpose") which covers the matters listed in Schedule 1. The registered person must— keep the statement of purpose under review and, where appropriate, revise it; and notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision.	12 April 2026

Subject to paragraph (6), the registered person must ensure that the home is at all times conducted in a manner which is consistent with its statement of purpose. Nothing in paragraph (5) or regulation 46 (review of premises) requires or authorises the registered person to contravene or not comply with— any conditions in relation to the registration of the registered person under Part 2 of the Care Standards Act 2000. (Regulation 16 (1) (3)(a)(b) (5) (6)(b))	
The registered person must notify HMCI and each other relevant person without delay if— an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious; there is an allegation of abuse against the home or a person working there; there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(b)(c)(e))	12 April 2026
The registered person must prepare and implement a policy (“the behaviour management policy”). The registered person must ensure that— within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— the name of the child; details of the child’s behaviour leading to the use of the measure; the date, time and location of the use of the measure; a description of the measure and its duration; details of any methods used or steps taken to avoid the need to use the measure;	12 April 2026

the name of the person who used the measure ("the user"), and of any other person present when the measure was used;

the effectiveness and any consequences of the use of the measure; and

within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")—

has spoken to the user about the measure; and

has signed the record to confirm it is accurate; and

within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure.

(Regulation 35 (1) (3)(a)(i)(ii)(iii)(iv)(v)(vi)(vii)(b)(i)(ii)(c))

Specifically, the registered person must ensure that consequences given to children are recorded in line with regulations.

Recommendation

- The registered person should ensure that children who make complaints or raise issues about their care are responded to in accordance with the provider's complaints procedure. Children must be aware of this procedure and be reminded of it as necessary. Furthermore, when neighbours make complaints, they should be responded to in accordance with the complaints procedure. ('Guide to the Children's Homes Regulations, including the quality standards', page 22, paragraph 4.13)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2596541

Provision sub-type: Children's home

Registered provider: Aspris Care North West Limited

Registered provider address: 2 Barton Close, Grove Park, Enderby, Leicester
LE19 1SJ

Responsible individual: Penelope Rafferty

Registered manager: Matthew Grindley

Inspector

Julie Elder, Social Care Inspector

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