

2594952

Registered provider: Compass Children's Homes North East Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and managed by a private provider. The home can care for up to two children who may have social and emotional difficulties and/or learning disabilities.

There was one child living in the home at the time of the inspection, and they spoke to the inspectors.

The manager registered with Ofsted on 10 October 2024.

Inspection dates: 17 and 18 June 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 8 October 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
08/10/2024	Full	Good
28/02/2024	Full	Good
21/06/2022	Full	Good
14/09/2021	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

The child has developed a positive and trusting relationship with staff. The child is happy and views the home as their own. The bond that the child has with staff enables them to express what they need and how they feel. The staff respond promptly to meet these needs.

Staff encourage children to develop independent living skills. One child has developed the confidence to use public transport to help to prepare them for their future and increase their opportunities.

Before children move into the home, the manager arranges for them to have visits, including overnight stays, for a gradual introduction to the staff and the other child. This helps children to feel prepared for and manage their new living arrangements.

Staff promote a healthy diet and active lifestyle through varied physical activities that appeal to children's interests. One child has been able to maintain a healthy weight due to the support they have received. This is significant progress for the child.

Staff have developed good relationships with those people who are important to children. These relationships helped to support one parent to take part in the planning and decision-making for their child. Feedback from professionals is that the way staff communicate is a particular strength.

The manager continually develops the home to appeal to children's interests and needs. The addition of a sensory wall and room, equipped with stimulating resources, provides children with spaces to meet their sensory needs.

How well children and young people are helped and protected: good

Staff understand children's risks and respond quickly to meet their needs. Staff have meticulously managed risks to children when there has been a high number of incidents. This approach has consistently ensured children's protection and sense of safety.

The safety and well-being of children is the focus of practice. The manager and their team respect and act on children's views and take what children say seriously. The manager promptly investigates every concern raised and keeps all relevant people updated until the investigation concludes.

Staff are attuned to children's needs and alert to changes in children's behaviour. Staff sensitively adapt how they communicate when children are experiencing crisis. This helps children to regain a sense of calm and feel safe and secure.

Staff help children to understand potential dangers, including the risks associated with alcohol. Children are developing strategies to manage risks confidently as they grow into adulthood.

The effectiveness of leaders and managers: good

The manager scrutinises incidents and considers how staff work in order to find ways to improve practice. The manager's approach to reflective practice and learning encourages the team to do the same. This helps everyone to work together to continuously improve the care that children receive.

The manager has made significant progress in supporting staff to work towards the required qualification. Staff are given the time and support to focus on their learning and development. The manager observes staff practice to assure themselves that staff have the knowledge and skills to meet children's needs.

The manager values the input and views of external agencies and shares these insights with staff for wider learning. In addition to the manager, staff have developed good relationships with other agencies. Those positive relationships are effective in helping staff and professionals work together to promote good care and consistency for children.

The manager uses monitoring and reviewing systems to identify areas for development and has a plan to address the identified shortfalls. However, the manager does not have an effective process to track supervision. This prevents them from being able to prioritise supervision effectively.

Team meetings are a regular opportunity for staff to discuss each child's needs and explore ways to better support them. The manager addresses practice issues to promote learning among staff. However, the wording in some documents, including records of staff meetings, does not align with the considerate language that is generally used by staff.

What does the children's home need to do to improve?

Recommendations

- The registered person should ensure that staff are familiar with the home's policies on record-keeping and understand the importance of careful, objective and clear recording. Staff should record information on individual children in a non-stigmatising way. ('Guide to the Children's Homes Regulations, including the quality standards', page 62, paragraph 14.4)
- The registered person should have systems in place so that all staff, including the manager, receive supervision. The system should enable the manager to oversee and prioritise gaps in supervision effectively. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.2)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2594952

Provision sub-type: Children's home

Registered provider: Compass Children's Homes North East Limited

Registered provider address: 3 Rayns Way, Syston, Leicester, Leicestershire LE7 1PF

Responsible individual: David Watson

Registered manager: Thomas Kelly

Inspectors

Lisa Gordon, Social Care Inspector
Paula Kelly, Social Care Inspector

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