

2594233

Registered provider: Children & Adolescents Placement Provisions Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is privately owned and provides care for up to four children who have social and emotional difficulties.

At the time of the inspection, one child was living at the home. No children have moved out since the last inspection. The child was consulted as part of the inspection process.

The home has a registered manager. The manager was not present on the day of the inspection. The inspection was therefore supported by a member of the leadership team.

Inspection date: 3 November 2025

This monitoring visit

This monitoring visit was undertaken to review progress against four compliance notices set at the previous assurance visit. Although some progress has been made, overall, there is insufficient evidence to determine that the provider has met all steps within the compliance notices. The restriction of accommodation order therefore remains in place.

Management oversight of the home continues to be ineffective. Leaders and managers do not make themselves aware of the conditions of the home. They were unaware of a mattress being laid out in an unused bedroom with a duvet and pillow on it. Leaders do not know why the mattress is set up in this way or where the bedding has come from.

Areas of the home are unclean and unhygienic. There are thick layers of dust on skirting boards and in a bathroom extractor fan. The toilet is unhygienic, and the child's shower has a screen that appears broken. The child's bedroom does not have

functioning blinds, which results in the child having a lack of privacy. Overall, the house does not have a homely or pleasant feel.

The home's internal doors have failed an inspection relating to fire safety. Although leaders have liaised with a company to remedy this, they have not rectified the issue in a timely manner. The child's bedroom doorframe also poses a safety risk. This is due to an exposed screw and wooden splinters.

Information is not clearly shared between the management team. This results in parts of the management team being unaware of staff resignations. Leaders and managers do not support staff to tell children their employment is coming to an end. This results in the child being unaware of key members of their care team leaving the company.

Records documenting when a child has been physically held by staff do not meet regulation. The oversight of records by leaders and managers does not identify missing information. Leaders are therefore unable to critically evaluate the hold without the required information. There was one occasion where a child was held on the floor by four members of staff. This has not been appropriately recorded or reviewed by a manager. It is unknown whether this physical hold was proportionate or done safely.

Leaders and managers do not ensure that complainants are informed of how their complaints have been dealt with. Complainants are not appropriately updated of outcomes. This includes concerns raised by children and their families. This risks children and their families feeling unheard.

Processes for ensuring that staff are safe to work in the home are still unclear. Leaders were unable to assure themselves that they had seen the appropriate safeguarding checks for a member of staff who had worked in the home. One shift leader was unable to confirm who a staff member was while they were on shift and caring for the child. The shift leader was unsure if appropriate checks or inductions had taken place for this staff member.

The child does have positive interactions with staff. The child likes spending time with her primary carers and is building strong relationships with them. Feedback from professionals and family indicates that the child is making some progress. For example, the child has had a reduction in serious behavioural incidents.

At the last inspection, a compliance notice was issued under regulation 24, which relates to the CCTV that is used in the children's home. Leaders have removed one camera, but the other internal camera remains. Staff have not talked to the child about this camera or whether it is used for surveillance or not.

Some progress has been made in completing a learning review of previous incidents. Although staff evaluations are included as part of the review, learning from this review has not been disseminated to the staff. This results in the review not

supporting the development of staff to reduce the risk of repetition. This is further compounded by staff not having regular practice supervision or reflection.

The provider has consistently informed Ofsted of serious incidents that have taken place since the last inspection. Therefore, the requirement under regulation 40 has been met. The other requirements and recommendations set in addition to the compliance notices were unable to be reviewed as part of this inspection. They therefore remain.

Three additional requirements have been set. One is under regulation 11, in relation to positive endings for children when staff stop working at the home. Another is under regulation 45 due to a significant delay in the report being finalised and submitted to Ofsted. In addition, there is a requirement under regulation 35, which relates to the poor recording and management oversight of restraint practice.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
10/06/2025	Full	Requires improvement to be good
07/05/2024	Full	Requires improvement to be good
03/05/2023	Full	Requires improvement to be good
05/07/2022	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
*The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff have the experience, qualifications and skills to meet the needs of each child; ensure that the home's workforce provides continuity of care to each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; demonstrate that practice in the home is informed and improved by taking into account and acting on— feedback on the experiences of children, including complaints received; and use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(c)(e)(f)(g)(ii)(h)) In particular, this relates to the registered person ensuring that there are robust systems in place to review the quality	17 November 2025

of care received by children, including how this is documented and evaluated. It also relates to leaders and managers ensuring that any complaints are responded to appropriately. Leaders also need to ensure that all staff have undergone appropriate schedule 2 checks and receive appropriate reflective supervision. This requirement was made at the last inspection and is restated.	
*The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that the premises used for the purposes of the home are designed, furnished and maintained so as to protect each child from avoidable hazards to the child's health. (Regulation 12 (1) (2)(d)) In particular, this relates to the registered person ensuring that the home is safe for children to reside in. Primarily, that fire doors are suitable and children's bedrooms have appropriate privacy on windows, such as blinds. It also relates to ensuring that the home environment is hygienic and free from damage. This requirement was made at the last inspection and is restated.	17 November 2025
The registered person may only use devices for the monitoring or surveillance of children if— the monitoring or surveillance is for the purpose of safeguarding and promoting the welfare of the child concerned, or other children; so far as reasonably practicable in the light of the child's age and understanding, the child is informed in advance of the intention to do the monitoring or surveillance; and the monitoring or surveillance is no more intrusive than necessary, having regard to the child's need for privacy. (Regulation 24 (1)(a)(c)(d))	17 November 2025

In particular, ensure that monitoring and surveillance is not in place without a clear and agreed rationale to safeguard children. It also relates to ensuring that children are aware of whether cameras are in use so that this is no more intrusive than necessary. This requirement was made at the last inspection and is restated.	
The registered person must make arrangements for the handling, recording, safekeeping, safe administration and disposal of medicines received into the children's home. In particular the registered person must ensure that— a record is kept of the administration of medicine to each child. (Regulation 23 (1) (2)(c)) In particular, ensure that staff keep clear recordings of medication given to children. This requirement was made at the last inspection and is restated.	17 November 2025
The positive relationships standard is that children are helped to develop, and to benefit from, relationships based on— mutual respect and trust. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— meet each child's behavioural and emotional needs, as set out in the child's relevant plans; help each child to develop socially aware behaviour; strive to gain each child's respect and trust; understand how children's previous experiences and present emotions can be communicated through behaviour and have the competence and skills to interpret these and develop positive relationships with children;	15 December 2025

that each child is encouraged to build and maintain positive relationships with others. (Regulation 11 (1)(a) (2)(a)(i)(ii)(viii)(ix)(b)) In particular, this relates to the registered person ensuring that leaders and staff understand the impact that staff leaving the company could have on children given their lived experiences. It also relates to ensuring that staff are supported in building an appropriate plan of how to notify children of their departure to make endings as positive as possible.	
The registered person must ensure that— within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— the name of the child; details of the child’s behaviour leading to the use of the measure; the date, time and location of the use of the measure; a description of the measure and its duration; details of any methods used or steps taken to avoid the need to use the measure; the name of the person who used the measure (“the user”), and of any other person present when the measure was used; the effectiveness and any consequences of the use of the measure; and a description of any injury to the child or any other person, and any medical treatment administered, as a result of the measure; within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so (“the authorised person”)— has spoken to the user about the measure; and	15 December 2025

has signed the record to confirm it is accurate; and within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure. Regulation 35 (3)(a)(i)(ii)(iii)(iv)(v)(vii)(viii)(b)(i)(ii)(c)) This specifically relates to records of restraint practice needing to meet regulation. Leaders should have meaningful oversight of all restraint practice.	
The independent person must produce a report about a visit ("the independent person's report") which sets out, in particular, the independent person's opinion as to whether— children are effectively safeguarded; and the conduct of the home promotes children's well-being. (Regulation 44 (4)(a)(b)) In particular, this relates to the registered person ensuring that the independent visitor includes in the report their opinion of whether children are safeguarded effectively and their well-being promoted.	17 November 2025
The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every 6 months. In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating— the quality of care provided for children; the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children. After completing a quality of care review, the registered person must produce a written report about the quality of care review and the actions which the registered person	15 December 2025

intends to take as a result of the quality of care review ("the quality of care review report").

The registered person must—

supply to HMCI a copy of the quality of care review report within 28 days of the date on which the quality of care review is completed; and

make a copy of the quality of care review report available on request to a placing authority, if the placing authority is not the parent of a child accommodated in the home.

The system referred to in paragraph (2) must provide for ascertaining and considering the opinions of children, their parents, placing authorities and staff.

(Regulation 45 (1) (2)(a)(b)(c) (3) (4)(a)(b) (5))

In particular, this relates to the registered manager completing a review of the quality of care provided for children at least once every six months. It also relates to the registered manager sharing the report about the quality of care review and the actions they intend to take with HMCI.

*These requirements are subject to a compliance notice.

Recommendations

- The registered person should ensure that when a child returns to the home after being missing from care or away from the home without permission, the responsible local authority provides an opportunity for the child to have an independent return home interview. ('Guide to the Children's Homes Regulations, including the quality standards', page 45, paragraph 9.30)
- The registered person should ensure that staff are familiar with the home's policies on record-keeping and understand the importance of careful, objective and clear recording. Staff should record information on individual children in a non-stigmatising way that distinguishes between fact, opinion and third-party information. Information about the child must always be recorded in a way that will be helpful to the child. ('Guide to the Children's Homes Regulations, including the quality standards', page 62, paragraph 14.4)
- The registered person should ensure that staff provide a nurturing environment that is welcoming, supportive and which provides appropriate boundaries in relation to their behaviour. The home must also meet children's basic day-to-day needs and physical necessities. Staff should seek to meet the child's basic needs in the way that a good parent would, recognising that many children in residential care have experienced environments where these needs have not been consistently met – doing so is an important aspect of demonstrating that the staff

care for the child and value them as an individual. ('Guide to the Children's Homes Regulations, including the quality standards', page 15, paragraph 3.7)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2594233

Provision sub-type: Children's home

Registered provider: Children & Adolescents Placement Provisions Ltd

Registered provider address: Barratt House Office G3a, Kingsthorpe Road,
Northampton NN2 6EZ

Responsible individual: Post vacant

Registered manager: Deborah Hill

Inspectors

Ellen Monk, Social Care Inspector
Chris Haines, Social Care Inspector

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