

2594061

Registered provider: Nestlings Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is run by a private provider. It is registered to provide care for up to three children who may have learning disabilities and/or mental health disorders.

There are currently three children living at the home.

The manager has been registered since July 2020.

Inspection date: 7 November 2022

This monitoring visit

Following a full inspection in June 2022, the home was judged as requires improvement to be good. The effectiveness of leaders and managers was poor and resulted in an inadequate judgement in this area. This inspection led to seven requirements being issued.

An assurance inspection was undertaken on 22 September 2022. The inspector found that requirements under regulation 6 (the quality and purpose of care standard) and regulation 40 (notification of a serious event) had been met. The requirements relating to the quality of care review and statement of purpose were carried forward as they were not reviewed during this inspection.

At the assurance inspection, the inspector found that the provider had not taken sufficient action to improve safeguarding practice and that the manager's monitoring remained ineffective. This led to three compliance notices being issued under regulation 12 (the protection of children standard), regulation 13 (the leadership and management standard), and regulation 32 (fitness of workers).

Since the last inspection, improvements have been made in the review of children's risk assessments. A thorough process ensures that strategies to support children are shared when incidents occur. Staff understand children's individual support strategies

as they regularly read and talk about these. Guidance for staff is current and helps staff to care for children, which helps to keep children safe.

There are improvements in how the manager oversees records. The manager evaluates incident reports and ensures debriefs with staff involved in a timely way. Statutory documents from children's placing authorities are now held on file. The manager tracks when documents are outstanding and ensures that requests for these are made.

Children continue to have high levels of staff supervision due to their complex needs. A review of the recording procedures and extra staff training has significantly improved children's daily observation records. There are regular checks that these take place and that the documents are complete. This gives assurance that children are properly supervised in order to protect them from harm.

As a result, Ofsted is satisfied that the steps outlined in the compliance notices for both regulation 12 and regulation 13 have been met.

The assurance inspection in September 2022 highlighted that the provider's recruitment procedures were ineffective. Assessments of agency workers' skills and suitability to work with children were poor. Since then, the manager has had safer recruitment training to inform her understanding. Although the recruitment files show that there continue to be gaps in some agency workers' documents, a compliance review of all agency workers files is under way. The manager now has a system in place and is making progress to improve safer recruitment practices.

Ofsted will review the full completion of these tasks at the next inspection. Two remaining requirements made from the full inspection relating to the quality of care review and the statement of purpose have not been reviewed as part of this visit.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
13/06/2022	Full	Requires improvement to be good
27/10/2021	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must— notify HMCI of any revisions and send HMCI a copy of the revised statement of purpose within 28 days of the revision. (Regulation 16 (3)(b))	9 December 2022
The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety. The registered person may only— employ an individual to work at the children's home; or if an individual is employed by a person other than the registered person to work at the home in a position in which the individual may have regular contact with children, allow that individual to work at the home, if the individual satisfies the requirements in paragraph (3). The requirements are that— the individual is of integrity and good character; the individual has the appropriate experience, qualification and skills for the work that the individual is to perform; the individual is mentally and physically fit for the purposes of the work that the individual is to perform; and full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2. (Regulation 32 (1) (2)(a)(b) (3)(a)(b)(c)(d)) The registered person must review all recruitment files to ensure that they have followed safe recruitment practice as outlined in schedule 2 of the Children's Homes (England) Regulations 2015.	9 December 2022

The registered person must implement a system to ensure that recruitment checks for agency workers confirm that they have the skills and experience and are suitable to work with children.	
In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating— the feedback and opinions of children about the children’s home, its facilities and the quality of care they receive in it; and any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children. The system referred to in paragraph (2) must provide for ascertaining and considering the opinions of children, their parents, placing authorities and staff. (Regulation 45 (2)(b)(c) (5)) The registered person must ensure that they use the views of children, staff, families and placing authorities in the quality of care review and include a plan of action for service development in the report.	9 December 2022

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children’s home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2594061

Provision sub-type: Children's home

Registered provider: Nestlings Care Limited

Registered provider address: Suite 4, 1 Derby Street, Leigh, Lancashire WN7 4PF

Responsible individual: Anthony Thompson

Registered manager: Sharron Openshaw

Inspector

Alexandra Howitt, Social Care Inspector

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Piccadilly Gate
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M1 2WD

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