

2594007

Cambian Childcare Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and managed by a private company. It provides care and support for up to two children with emotional and social needs. Two children were living in the home at the time of the inspection.

The manager registered with Ofsted in June 2020.

Inspection date: 4 July 2024

This monitoring visit

This home was judged as inadequate following a full inspection on 14 and 15 May 2024. Poor practice was identified in areas of safeguarding, risk management and leadership. Two compliance notices relating to regulation 12, the protection of children standard, and regulation 13, the leadership and management standard, were issued under section 22A of the Care Standards Act 2000.

Inspectors were aware during this inspection that a serious incident that occurred at the setting since the last inspection is under investigation by the appropriate authorities. While Ofsted does not have the power to investigate incidents of this kind, actions taken by the setting in response to the incident were considered alongside other evidence available at the time of the inspection to inform inspector's judgements.

The purpose of this visit was to review if leaders and managers have met the steps required in the compliance notices. The registered manager was not in work at the time of the visit. An acting manager was present for the monitoring visit and is overseeing the day-to-day running of the home.

When children go missing from home, staff follow the missing-from-home protocol. They are proactive at searching for children and work with professionals and families to bring children home safely. Staff are confident in understanding what steps they should take when a child goes missing from home. The manager has oversight of all of the records and challenges any gaps and shortfalls in staff practice effectively. The risk management plan has been reviewed and subsequently updated following the missing episodes.

Staff act appropriately when children self-harm. They administer emergency first aid to the wounds, seek appropriate medical advice and ensure that room searches are completed to remove any dangerous items. The risk management plan is child specific, and there are clear actions in place to help staff minimise the risk. Staff complete waking nights, when necessary, in line with the guidance in the risk assessment, and ensure that all checks on the child are recorded. Children are supported to attend the hospital for emergency care and follow-up medical appointments for their physical and emotional well-being.

There have been no incidents of substance misuse since the last inspection. However, the risk assessments have been updated, and give clear steps for staff to follow should children be under the influence of substances. Risk assessments are child specific, provide clear guidance when to seek medical advice and include details of any other risk factors, such as prescription medication.

The manager has clear systems in place to ensure that they have oversight of all incidents. Any shortfalls are discussed with staff prior to finalising the records and recorded as a discussion within the manager's evaluation. Learning from practice is discussed with staff in team meetings. Staff are clear about their role expectations and how to keep children safe.

Leaders and managers understand what actions to take when they have safeguarding concerns about a professional. They ensure that referrals are made to the relevant service, including the child's social worker, the police, and the local authority designated officer. Children are kept safe as there is clear process to ensure that concerns about adults are acted on appropriately.

The home has undergone some refurbishment and there are plans for continuing improvements. The children's bedrooms have been redecorated, with new carpets and furnishings. There are plans to repaint the lounge in consultation with the children. The garden has been well maintained and new fencing is currently being constructed. The children are supported to keep their bedrooms clean and tidy through a daily cleaning rota.

A recommendation made at the full inspection was not reviewed and will be considered at the next full inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
14/05/2024	Full	Inadequate
25/07/2023	Full	Requires improvement to be good
12/07/2022	Full	Good
28/03/2022	Interim	Improved effectiveness

What does the children's home need to do to improve?

Recommendation

- The registered manager should ensure that all staff receive supervision of their practice which allows them to reflect on their practice and the needs of the children assigned to their care. ('Guide to the Children's Homes Regulations, including the quality standards,' page 61, paragraph 13.2)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2594007

Provision sub-type: Children's home

Registered provider: Cambian Childcare Limited

Registered provider address: Metropolitan House, 3 Darkes Lane, Potters Bar
EN6 1AG

Responsible individual: Sarah Boddy

Registered manager: Kymberley Grantham

Inspector

Sarah Probert, Social Care Inspector

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Piccadilly Gate
Store Street
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M1 2WD

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