

2593651

Registered provider: Pathway Care Solutions Group Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and managed by a private provider. It offers care for up to four children who may experience social and emotional difficulties.

The manager registered with Ofsted in June 2024.

Inspection date: 7 July 2025

This monitoring visit

This home was judged inadequate at the full inspection on 13 and 14 May 2025. Shortfalls were identified in the leadership and management of the home, which affected the quality of care provided to the children living there. As a result, the provider submitted an action plan to Ofsted outlining the steps they intended to take to improve the quality of care.

The purpose of this visit was to review the provider's progress and actions taken to make necessary improvements. Leaders and managers have failed to take sufficient steps to address the shortfalls identified at the full inspection.

The registered manager is currently taking emergency leave, and the staff are being supported by the responsible individual, a peripatetic manager and a deputy manager. At the time of the last inspection, three children were living at the home. Two children remain at the home, with one having moved out.

Since the last inspection, one of the children is more settled and goes missing from care less frequently. The home experiences fewer incidents of damage.

One child's progress has regressed. They have been missing on two occasions in quick succession of each other, both of which were for a significant length of time. Sufficient staff supervision could have prevented these incidents.

The manager and staff have received additional training, but there is currently no clear way of monitoring what training remains outstanding for staff.

Staff receive monthly supervision sessions. However, there is no way to tell which staff members have received supervision because the quality of these sessions is not monitored.

The safeguarding lead, who visits the home weekly, offers well-being support to the staff. Staff report feeling better supported and listened to.

Risk assessments are updated by the manager, but these have not been shared with staff. The deputy manager and the responsible individual were unaware that the level of supervision for one child had changed while they were outside. Checks on the rota show that there is not always sufficient staff to manage this level of supervision.

Children who have a history of self-harming behaviours have been able to access implements that could be dangerous, such as nails and knives. One child has been observed to unscrew a socket from the wall, allowing them to play with the exposed wires without staff intervening.

Children's health appointments are being allowed to drift, with one child failing to attend a recent hospital appointment.

There continues to be a lack of day-to-day management oversight and insufficient reporting of serious incidents to Ofsted. This does not allow independent scrutiny of incidents by the regulator to ensure that children are safely cared for.

As a result of this visit, a compliance notice has been issued under Regulation 13 (the leadership and management standard).

Recent inspection history

Inspection date	Inspection type	Inspection judgement
13/05/2025	Full	Inadequate
21/10/2024	Full	Good
08/08/2023	Full	Good
24/08/2022	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; help each child to understand how to keep safe; have the skills to identify and act upon signs that a child is at risk of harm; manage relationships between children to prevent them from harming each other; are familiar with, and act in accordance with, the home's child protection policies; that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1) (2)(a)(i)(ii)(iii)(v)(vi)(vii)(b))	24 August 2025
*The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the	24 August 2025

registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that the home has sufficient staff to provide care for each child; ensure that the home's workforce provides continuity of care to each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; demonstrate that practice in the home is informed and improved by taking into account and acting on— use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(b)(c)(d)(e)(f)(g)(h))	
The health and well-being standard is that— the health and well-being needs of children are met; children receive advice, services and support in relation to their health and well-being; and children are helped to lead healthy lifestyles. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff help each child to— achieve the health and well-being outcomes that are recorded in the child's relevant plans; understand the child's health and well-being needs and the options that are available in relation to the child's health and well-being, in a way that is appropriate to the child's age and understanding; take part in activities, and attend any appointments, for the	24 August 2025

purpose of meeting the child's health and well-being needs; and	
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understand and develop skills to promote the child's well-being. (Regulation 10 (1)(a)(b)(c) (2)(a)(i)(ii)(iii)(iv))	
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*These requirements are subject to a compliance notice.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2593651

Provision sub-type: Children's home

Registered provider: Pathway Care Solutions Group Limited

Registered provider address: Maybrook House, Third Floor, Queensway,
Halesowen B63 4AH

Responsible individual: Donna Carlin

Registered manager: Marie Brown

Inspector

Angela Ross, Social Care Inspector

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