

2593579

Registered provider: Sunrise Hill Care Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This privately run children's home provides care for up to five children with social and emotional difficulties.

There were five children living at the home at the time of this inspection.

The home and the manager registered with Ofsted in August 2020.

Inspection dates: 7 and 8 February 2023

Overall experiences and progress of children and young people, taking into account	good
---	-------------

How well children and young people are helped and protected	good
---	------

The effectiveness of leaders and managers	good
---	------

The children's home provides effective services that meet the requirements for good.

Date of last inspection: 16 June 2021

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
16/06/2021	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

Children settle well into the home and make good progress from their starting points. One child has lived in the home for over two years and is now preparing for independent living. Children make and sustain meaningful relationships with a consistent staff team. These relationships are warm and nurturing. Children were observed acting freely and comfortably in the home.

Children enjoy a range of activities. These include weekly football, go-karting, shopping and going to the cinema. Children enjoyed a summer holiday at a holiday resort. Staff encourage children to pursue their interests and hobbies which strengthens their relationships with staff and other children living in the home. For example, the manager purchased music equipment for a child who is interested in music production.

Children are supported to lead healthy lifestyles. All children are registered at the local gym and staff encourage them to attend. Children learn to cook healthy meals. This has helped children to maintain a healthy weight and improve their overall health and well-being. When necessary, children receive appropriate specialist support to manage their health needs. For example, one child's use of recreational drugs has reduced due to the specialist support they have received.

Children are supported to maintain positive relationships with their families. Staff work closely with children and their families to ensure that their time spent together is safe and enjoyable. This helps children to rebuild, develop and maintain important family relationships.

Children attend, engage and make good progress in education. Staff work closely with teachers to provide additional support to children when needed. One child attended parents' evening with a member of staff during the inspection and was very proud to receive four certificates of achievement. Staff have successfully advocated for children to move to mainstream education after they have attended alternative education provisions for a significant period of time.

How well children and young people are helped and protected: good

Children say that they feel safe. They can identify a trusted person to talk to if they have any worries or concerns. The stable and consistent home environment, together with the warmth and confidence of the staff, helps children to feel safe and secure.

Staff understand and manage children's vulnerabilities and risks well. Staff are proactive and curious about children's changing behaviours. Room searches are conducted sensitively when there is cause for concern. Staff remove items that pose a risk to children and talk to them about what they are worried about. There is a

well-coordinated action plan with other agencies when concerns are raised about children's welfare.

Staff receive training in de-escalation and physical intervention. This supports their management of children's complex behaviours. Restraint is rare and is used as a last resort to keep children safe. Children are given the opportunity to reflect after incidents of restraint. However, restraint records do not always include details of the restraint measure used and its duration.

Children's individual positive behaviour support plans are followed and are effective. Staff set clear and consistent boundaries and routines for children. There is a clear reward system that promotes and encourages positive behaviour. Children and staff agree on achievable targets to help children to present with more positive behaviour. This has helped to reduce the number of incidents in the home.

Incidents of children going missing from the home have significantly reduced. Missing-from-home incidents are managed well and children's risk assessments are reviewed and updated when necessary. However, independent return home interviews are not always carried out by placing authorities, despite staff requesting these. This compromises the manager and staff's ability to manage and reduce risks relating to missing-from-home incidents.

Safeguarding practice is strong. Staff have a good understanding of safeguarding and whistle-blowing procedures. Managers work closely with other agencies to ensure that appropriate action is taken to keep children safe. Feedback from the local authority designated officer is positive. This increases children's safety in the home.

The effectiveness of leaders and managers: good

The home is led and managed by a committed and experienced registered manager. The manager and staff know the children well and hold high aspirations for them. Feedback from children, professionals and parents about the leaders, managers and staff is overwhelmingly positive.

Staff receive regular and effective supervision. Supervision focuses on safeguarding practice and children's needs, experiences and plans, as well as staff development needs. This demonstrates effective management oversight of staff practice and development, and the progress that children are making.

Staff morale is very positive. Staff say that they feel well supported by leaders and managers. Consequently, staff retention is good and children receive a consistent level of care.

Leaders and managers know the home's strengths and areas for development. There are effective monitoring systems in place to review the quality of care provided to children. The registered manager's six-monthly review of the home's quality of care highlights improvement priorities.

CCTV has been installed outside the home to increase security for children, however, there is no written consent for this from placing authorities or evidence that children were informed in advance of the installation of CCTV.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person may only use devices for the monitoring or surveillance of children if— the child's placing authority consents in writing to the monitoring or surveillance; so far as reasonably practicable in the light of the child's age and understanding, the child is informed in advance of the intention to do the monitoring or surveillance. (Regulation 24 (1)(b)(c))	31 March 2023
The registered person must prepare and implement a policy ("the behaviour management policy") which sets out— how appropriate behaviour is to be promoted in the children's home; and the measures of control, discipline and restraint which may be used in relation to children in the home. The registered person must ensure that— within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— the name of the child; details of the child's behaviour leading to the use of the measure; the date, time and location of the use of the measure; a description of the measure and its duration; details of any methods used or steps taken to avoid the need to use the measure;	31 March 2023

the name of the person who used the measure ("the user"), and of any other person present when the measure was used;

the effectiveness and any consequences of the use of the measure.

(Regulation 35 (1)(a)(b) (3)(a)(i)(ii)(iii)(iv)(v)(vi)(vii))

In particular, leaders and managers must ensure that restraint records include details of the measure used and its duration.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2593579

Provision sub-type: Children's home

Registered provider: Sunrise Hill Care Ltd

Registered provider address: 180 Muswell Hill Road, London N10 3NG

Responsible individual: Stellakis Miltiadous

Registered manager: Alexander Kulinkin

Inspector

Dorothy Thompstone, Social Care Inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for looked after children, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://reports.ofsted.gov.uk/>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

© Crown copyright 2023