

2593054

South West Complex Care Services

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This short-breaks service offers respite care for up to three children with learning disabilities. It is operated by a private provider that operates social care services in the area.

Inspection date: 18 November 2020

This monitoring visit

This visit was undertaken to evaluate the progress of the service since it was first registered in July 2020. This is the first inspection of the service. Since registration, the registered manager has resigned. A new manager is in post and her application for registration is being processed.

Children staying at the home have complex care needs that are understood and met by the staff. Children enjoy staying at the home, where they make friends and increase their confidence and independence skills. They speak positively about how they like their bedrooms, the staff and the wide range of activities that they take part in, including walking, crafts and swimming.

The staff closely monitor the children's progress and can demonstrate the progress that each child makes through staying at the home. Targets are regularly set for each child. For example, one child is now able to use cutlery and eat meals at the table. Another is now able to organise, clean and sort their room on arrival at the home. This child's ability to focus on tasks has increased from 10 seconds to 17 minutes. Other children can now follow recipes and cook a meal.

Children report that they feel safe when they are staying at the home. The staff de-escalate and manage any incidents safely and effectively, using guidance contained in each child's comprehensive care plan and assessment of risk. There are clear boundaries and expectations that the children understand. The use of restraint to manage behaviour is very rare and only used as a last resort to keep a child or

others safe. On one occasion, the views of a child following a restraint were not recorded in the record of restraint.

Leaders and managers ensure that routines run smoothly in the home. Feedback from parents, placing authorities and schools is very positive. The staff ensure that the home offers a homely environment. Children benefit from facilities such as a personal care room and sensory room. Two lounges are separately equipped with different toys and games to meet the children's individual needs.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
		Not previously inspected

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person must comply within the given timescales.

Requirement	Due date
The registered person must ensure that— within 48 hours of the use of the measure of restraint, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure. (Regulation 35 (3)(c))	23 December 2020

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its registration.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2593054

Provision sub-type: Children's home

Registered provider: South West Complex Care Services

Registered provider address: Thornleigh House, Chilsworthy, Gunnislake, Cornwall PL18 9PB

Responsible individual: Kerry Turner

Registered manager: Post vacant

Inspector

Tina Maddison, Social Care Inspector

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