

2592781

Pelican Care Group Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is operated by a private provider. It is registered to provide care for up to two young people who may have emotional, behavioural and/or learning difficulties.

The manager was granted registration for this service in June 2020.

Inspection date: 23 March 2021

This monitoring visit

This home was registered in June 2020 and has not yet received a full inspection. Information received by the regulator via external monitoring raised concerns relating to the frequency of missing-from-home incidents. There have been several safeguarding notifications which relate to children being missing from home overnight. Because of this, a monitoring visit was instigated. This was completed remotely.

Staff are familiar with missing-from-home protocols and have responded appropriately when children are missing. Staff are proactive in searching for and establishing contact with children during these incidents. Positively, children also contact staff and frequently update them on their safety and well-being. This shows that children want to maintain their links to the home and reassure staff.

Children say they go missing to see their friends. This is because the government restrictions relating to COVID-19 (coronavirus) currently prevent them from meeting friends indoors and travelling out of the area. Children are happy to return home and are welcomed upon their return. One young person said: 'I stayed out once and I regretted it, I won't do this again, I missed my home and the staff too much.'

The registered manager notifies the appropriate persons following serious incidents. However, it is recommended that notifications to Ofsted are submitted within a

reasonable time. This ensures the required oversight and review from the regulator which serves to increase children's safety.

Not all behaviour and risk management plans are up to date or sufficiently individualised to the child. Plans lack effective measures to reduce children's risk-taking behaviours and do not provide clear instruction for staff. Additionally, children's views are not always accurate or considered. This hinders staff's ability to respond to unsafe behaviours displayed by children and compromises their progress, safety, and well-being.

One member of staff spoken to at the time of the visit was not familiar with the home's safeguarding procedures. This staff member was not aware of the necessary steps to take in the event of an allegation of abuse from a child. This means that staff do not hold the relevant knowledge to help and protect children effectively in such circumstances. A requirement has been made to address this.

Children enjoy living in the home. They say they have everything they need and are happy. Children speak fondly of staff and have positive relationships with all members of the team.

Leaders and managers are involved in the direct care provided to children. They spend time with children, engaging them in projects and activities to keep them busy and active. Furthermore, children have the opportunity to build strong, engaging relationships with senior management.

The regulator had not been provided with an up-to-date statement of purpose that accurately reflects the service. This was not provided or available at the time of the visit due to the organisation making changes to their IT systems. This compromises the regulator's independent oversight and monitoring of the home.

Recent inspection history

Not previously inspected

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; are familiar with, and act in accordance with, the home's child protection policies. (Regulation (12) (1) (2)(a)(i)(vii))	04 May 2021
The registered person must— keep the statement of purpose under review and, where appropriate, revise it; and notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision. (Regulation (16) (3)(a)(b))	04 May 2021

Recommendations

- The registered person should have a system in place so that all serious events are notified, within 24 hours, to the appropriate people. The system should cover the action that should be followed if the event arises at the weekend or on a public holiday. Notification must include details of the action taken by the home's staff in response to the event. ('Guide to the children's homes regulations including the quality standards', page 63, paragraph 14.13)

Information about this inspection

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2592781

Provision sub-type: Children's home

Registered provider: Pelican Care Group Ltd

Registered provider address: V12 Suite, Merlin Park, Ringtail Road, Burscough, Lancashire, L40 8JY

Responsible individual: Thomas Ghannad

Registered manager: Rebecca Gregg

Inspector

Natalie Bennett, Social Care Inspector

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