

2592781

Pelican Care Group Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is privately owned and run. The provider states in their statement of purpose that they care for two children who may have emotional and behavioural difficulties, drug and/or alcohol issues and learning difficulties.

The manager has been registered with Ofsted since June 2020.

Inspection date: 8 July 2021

This monitoring visit

This monitoring visit took place to monitor the action taken by the provider in relation to the two compliance notices served following the full inspection on 1 and 2 June 2021. The notices served were in relation to regulation 12, the protection of children standard, and regulation 13, the leadership and management standard.

At the time of the monitoring visit, there was one child living at the home. The provider has now strengthened systems to improve the oversight and review of the home. These include weekly and monthly auditing, as well as the employment of an additional quality assurance officer.

Since the last inspection, all staff have undergone training in managing incidents of children going missing from home, child exploitation, self-harm and e-safety. In addition, the staff supervision format has been revised. Staff, therefore, now benefit from supervision that is reflective of their practice and addresses any learning needs. The team meeting agenda has also now been revised to ensure that the statement of purpose is discussed at every team meeting. This ensures that staff have a clear understanding of their roles and responsibilities, values and ethos of the home.

There has been one safeguarding concern since the last inspection. Staff followed procedures well. They shared information with key professionals and a strategy meeting was convened, this ensured that prompt action was taken to safeguard the child. Children's risk management plans were updated following this incident and have also been suitably updated as and when further risks have presented.

Ofsted is satisfied that steps have been taken to meet the compliance notices. Requirements made during the full inspection were not explored as part of this monitoring visit. These will be reviewed as part of the home's next full inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
02/06/2021	Full	Inadequate

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— understand and apply the home's statement of purpose; ensure that staff— provide personalised care that meets each child's needs, as recorded in the child's relevant plans, taking account of the child's background; help each child to understand and manage the impact of any experience of abuse or neglect; help each child to develop resilience and skills that prepare the child to return home, to live in a new placement or to live independently as an adult. (Regulation 6 (1)(a)(b) (2)(a)(b)(iv)(v)(vi))	23 July 2021
The education standard is that children make measurable progress towards achieving their educational potential and are helped to do so. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff—	23 July 2021

help each child to achieve the child's education and training targets, as recorded in the child's relevant plans; understand the barriers to learning that each child may face and take appropriate action to help the child to overcome any such barriers; help each child to understand the importance and value of education, learning, training and employment; promote opportunities for each child to learn informally. (Regulation 8 (1) (2)(a)(i)(iii)(iv)(v))	
The health and well-being standard is that— the health and well-being needs of children are met; children receive advice, services and support in relation to their health and well-being; and children are helped to lead healthy lifestyles. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff help each child to— achieve the health and well-being outcomes that are recorded in the child's relevant plans; understand the child's health and well-being needs and the options that are available in relation to the child's health and well-being, in a way that is appropriate to the child's age and understanding; take part in activities, and attend any appointments, for the purpose of meeting the child's health and well-being needs; and understand and develop skills to promote the child's well-being. (Regulation 10 (1)(a)(b)(c) (2)(a)(i)(ii)(iii)(iv))	23 July 2021
The care planning standard is that children— receive effectively planned care in or through the children's home; and	23 July 2021

have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that arrangements are in place to— manage and review the placement of each child in the home; and plan for, and help, each child to prepare to leave the home or to move into adult care in a way that is consistent with arrangements agreed with the child's placing authority. (Regulation 14 (1)(a)(b) (2)(b)(ii)(iii))	
The registered person must notify HMCI and each other relevant person without delay if— a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation; an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious; there is an allegation of abuse against the home or a person working there; a child protection enquiry involving a child — is instigated; or concludes (in which case, the notification must include the outcome of the child protection enquiry); or there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(a)(b)(c)(d)(i)(ii)(e))	23 July 2021
The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every 6 months. In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating—	23 July 2021

the quality of care provided for children;

the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and

any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children.
(Regulation 45 (1) (2)(a)(b)(c))

Recommendations

- The registered person should ensure that inflammatory language such as the words promiscuity, absconding and lying are not used to describe children's behaviour. ('Guide to the children's homes regulations including the quality standards', page 62, paragraph 14.4)
- The registered person should ensure that the children's records tell the story of their time in the home and acknowledge the significant contribution they play in the child's history. ('Guide to the children's homes regulations including the quality standards', page 62, paragraph 14.5)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2592781

Provision sub-type: Children's home

Registered provider: Pelican Care Group Limited

Registered provider address: V12 Suite H, Merlin Park, Ringtail Road, Burscough, Lancashire L40 8JY

Responsible individual: Thomas Ghannad

Registered manager: Rebecca Gregg

Inspectors

Michelle Bacon, Social Care Inspector

Pauline Yates, Social Care Inspector

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