

2592713

Homes for Support Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is privately operated and was registered in August 2020. The home provides care and accommodation for up to five children who may have emotional and/or behavioural difficulties.

There is a registered manager.

Inspection date: 4 February 2021

This monitoring visit

This visit was to review the provider's actions in relation to a compliance notice which had been issued on 9 December 2021. This visit was a blended approach, with a number of documents reviewed off site and an on-site visit. At the visit, the inspector met with the manager and the responsible individual. The young person was present as the inspector arrived but was about to leave the home.

A number of risk-related documents and risk management plans, including strategies that the staff should use to support the young person, have been updated. The manager was able to demonstrate that the electronic system used for recording risks is updated regularly, and there is an audit trail of changes made. The inspector was able to validate the effectiveness of the system by reviewing changes made following a recent incident.

The managers and staff discuss risks and effective strategies in team meetings. As a team, they reflect on what has worked well, or what could be improved, and work together to improve practice. Staff have received training to improve their ability to reflect and learn from incidents. This is ongoing and provides regular opportunities to work with an external consultant to use recent and relevant experiences to improve practice.

The manager has used team meetings and supervisions to emphasise the importance of adhering to individual risk management plans and strategies to manage behaviour. The electronic recording system identifies when updates to any plans take place, and also sends notifications to staff to view the updates. These are then tracked by the manager, so she is sure that staff are up to date with any changes. Supervision records reflect discussions between the manager and staff, which demonstrates better oversight of the team's response to incidents and the effectiveness of the action taken.

A staff review has taken place which has enabled some staff to have additional development opportunities to work with more experienced staff in the provider's other homes. The manager maintains oversight of their work and provides consistent supervision.

The manager and the responsible individual have reviewed a previous incident to identify any shortfalls. Appropriate action has been taken. Guidance for staff when carrying out waking night duties has been developed. When waking night staff are required, the guidance will be supplemented by individual management plans which will identify specific risks. Routine checks will be identified and logs kept, showing the actions of staff to ensure that children and young people are kept safe.

The inspector reviewed the requirements set at the previous visit. The manager recognises that incidents of children going missing from home may become a serious incident that requires notification if there are additional risk factors. Notifications have been made appropriately since the last visit.

The manager and the responsible individual have worked together to understand the skills and experiences of staff and have provided training, regular reflection and opportunities for individuals to learn from more experienced staff to develop their skills. The responsible individual has taken the decision that no new children or young people will be admitted to the home until he is satisfied that the staff team is able to match to their identified needs.

Following the visit, a case review took place which confirmed that the compliance notice had been met. The provider has also met the requirements set at the last visit.

Recent inspection history

This home has not previously been inspected but has received monitoring visits.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted visit.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2592713

Provision sub-type: Children's home

Registered provider: Homes for Support Limited

Registered provider address: 1st Floor, Cloister House Riverside, New Bailey Street, Manchester M3 5FS

Responsible individual: Peter Rowlinson

Registered manager: Carlie Jones

Inspector

Mark Broomhead, Social Care Regulatory Inspection Manager

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