

2592228

BTTLR LIMITED

Monitoring visit

Information about this children's home

This children's home is privately owned. The home provides care for up to two children who may require support with their social and emotional health needs.

The home is led by a suitably qualified and experienced manager who is registered with Ofsted.

This visit was undertaken remotely using an online platform.

Inspection date: 20 November 2023

This monitoring visit

This children's home was judged as requires improvement, with inadequate leadership, at the full inspection on 2 and 3 May 2022. Widespread failures were identified in the leadership and management of the home and the protection of children. At the time of the inspection, there was no registered manager.

An assurance inspection was undertaken on 13 December 2022. There continued to be no registered manager in post. Ofsted did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection. However, the child living at the home presented with complex care needs that could not be met by the staff team. The child subsequently moved out of the home.

A condition was placed on the registration of the home on 22 February 2023. The provider must inform Ofsted, three months in advance, of any intention to admit a child into the home. This notice was given to Ofsted on 6 April 2023, and was later retracted on 22 May 2023, by the responsible individual. Notice of the home's intention to accommodate a child was given again to Ofsted on 31 July 2023. A monitoring visit conducted on 18 October 2023 evaluated that sufficient improvement had been made to allow for this registration condition to be removed.

The responsible individual has appointed a new manager, who started in post on 28 June 2023 and successfully became the registered manager on 6 October 2023. He is the registered manager for this home and another home run by the same provider. The manager is sufficiently qualified and experienced.

During a suitable person interview on 4 August 2023, with the nominated responsible individual, it became Ofsted's view that the responsible individual does not have the capacity, experience, or skills to supervise the management of the home. The nominated responsible individual has not worked in or managed a children's home before. They do not have any previous leadership experience in children's residential care to draw upon. The nominated responsible individual has failed to successfully challenge the poor practice of previously employed managers in her settings. This has contributed to long periods of time without a registered manager between March 2022 and October 2023. This regulatory breach of regulation 26, of the Children's Homes (England) Regulations 2015, resulted in the issuing of a compliance notice on 23 October 2023.

A remote monitoring visit on 20 November 2023 established that this compliance notice had not been complied with. The responsible individual has made some progress in recruiting a new responsible individual but has not yet completed the required safe recruitment checks in full. The responsible individual is of the view she requires more time to meet the compliance notice.

Progress against the requirements made at the full inspection were not reviewed at this monitoring visit so they will be considered at the next inspection. A compliance notice will be issued again in respect of the nominated responsible individual.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
03/05/2022	Full	Requires improvement to be good
24/02/2022	Interim	Sustained effectiveness
21/07/2021	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1)(2)(b)) This is in relation to staff being prepared and supported to respond to any incidents of challenging or unsafe behaviour.	19 February 2024
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that the home has sufficient staff to provide care for each child. (Regulation 13 (1)(a)(b)(2)(a)(d)) This is in relation to sufficiency and quality of staff and leaders to make sure that care is delivered in line with the home's statement of purpose.	19 February 2024
*A responsible individual must—	19 February 2024

have the capacity, experience and skills to supervise the management of the home, or the homes, in respect of which the responsible individual is nominated.	
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(Regulation 26 (7)(b))	
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*These requirements are subject of a compliance notice.

Recommendations

- The registered person should ensure that good employment practice is followed. They must ensure that recruitment, supervision, and performance management of staff safeguards children and minimises potential risks to them. This is in relation to the recruitment of staff from an agency who are on temporary contracts. ('Guide to the children's homes regulations, including the quality standards', page 61, paragraph 13.1)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2592228

Provision sub-type: Children's home

Registered provider: BTTLR LIMITED

Registered provider address: Office 3 Ground Floor Michael Way Raunds
Wellingborough Northamptonshire NN9 6GR

Responsible individual: Shamiso Ringisai

Registered manager: Neil Harriott

Inspector

Rachael Sprigg, Social Care Inspector

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