

2592228

Registered provider: BTTLR LIMITED

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This children's home is privately owned. The home is registered to provide care for two children who may have social and emotional needs.

The manager registered with Ofsted on 10 October 2023. Although new to role, the manager is suitably experienced.

Inspection date: 18 October 2023

This monitoring visit

This children's home was judged as requires improvement, with inadequate leadership, at the full inspection on 2 and 3 May 2022. Widespread failures were identified in the leadership and management of the home and the protection of children. At the time of the inspection, there was no registered manager.

An assurance inspection was undertaken on 13 December 2022. There continued to be no registered manager in post. Ofsted did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection. However, the child living at the home presented with complex care needs that could not be met by the staff team, and they subsequently moved out of the home.

A condition was placed on the registration of the home on 22 February 2023. The provider must inform Ofsted, three months in advance, of any intention to admit a child into the home. This notice was given to Ofsted on 6 April 2023, and was later retracted on 22 May 2023, by the responsible individual. Notice of the home's intention to accommodate a child was given again to Ofsted on 31 July 2023.

This monitoring visit was carried out to evaluate the progress made since the previous inspections and in response to the notice given to admit a child into the home.

There have been no children living in the home since February 2023. A thorough

clean and refurbishment have been undertaken. As a result, the home appears to provide a warm and welcoming environment.

The home had been without a registered manager since March 2022. The responsible individual has now appointed a suitably qualified and experienced manager who commenced in post in June 2023. His application to register with Ofsted was deemed suitable on 10 October 2023.

An accurate picture of the staffing structure is available from the provider. This is positive and has enabled the regulator to evaluate the experience and qualifications of the staff who work at the children's home. Staff have demonstrated the capacity and willingness to learn from the concerns and shortfalls raised at the last visits.

Most staff have now completed their residential childcare diploma qualification. During the period of closure, additional training was offered to staff, which is positive. Supervision meetings and team meetings have been used to collectively reflect on lessons learned and to uplift the staff team during a difficult period.

Improvements have been made to the statement of purpose. This now provides a more accurate reflection of the service provided to children and will assist stakeholders who may be considering placements with the provider.

The responsible individual does not meet the regulatory requirement for their nominated position. They lack the capacity, experience and skills to supervise the management of the home. Ofsted has undertaken a full evaluation of their suitability. It remains Ofsted's view that the current leadership is not sufficiently robust. This will be addressed through the issuing of a compliance notice.

Given the recruitment of a suitably qualified and experienced manager, and progress made, the condition on the home's registration will now be lifted. Progress against the statutory requirements that were made at the full inspection in 2022 was not reviewed at this monitoring visit, and it will be considered at the next inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
03/05/2022	Full	Requires improvement to be good
24/02/2022	Interim	Sustained effectiveness
21/07/2021	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1) (2)(b)) This specifically relates to staff being prepared and supported to respond to incidents of challenging or unsafe behaviour in a good manner that prioritises the safety and care of children.	29 December 2023
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that the home has sufficient staff to provide care for each child. (Regulation 13 (1)(a)(b) (2)(a)(d)) This is in relation to the sufficiency and quality of staff and leaders to make sure that care is delivered in line with the home's statement of purpose.	29 December 2023

Recommendation

- The registered person should ensure that good employment practice is followed. They must ensure that the recruitment, supervision and performance management of staff safeguards children and minimises potential risks to them. This is in relation to the recruitment of staff from an agency who are on temporary contracts. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.1)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2592228

Provision sub-type: Children's home

Registered provider: BTTLR LIMITED

Registered provider address: Office 3, Ground Floor, Michael Way, Raunds, Wellingborough, Northamptonshire NN9 6GR

Responsible individual: Shamiso Ringisai

Registered manager: Neil Harriott

Inspector

Rachael Sprigg, Social Care Inspector

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