

2591499

Registered provider: Vcare - 24 Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home was registered in 2020 and is owned and operated by a private provider. It offers care for up to 2 children with learning disabilities.

The registered manager has been in post since October 2024.

Inspection date: 6 January 2026

This monitoring visit

This monitoring visit was completed following the issuance of a compliance notice under Regulation 6 and Regulation 13 of The Children's Homes (England) Regulations 2015.

Since the assurance inspection that was completed in November 2025, one child has left the home. There are currently no children living in the home.

There has been a restructure of staffing within the organisation; a new staff team has been allocated to work with the registered manager at the home. Staff working at the home will have achieved or be working towards the relevant qualifications in the given timescales. Additional training has been developed and delivered by the development manager. The development manager is supporting the registered manager in ensuring that staff have evidenced their skills through their induction and regular knowledge checks.

The provider has considered the skills of the staff team and has submitted a variation to Ofsted to stop caring for children with learning disabilities. The new category request will mean that the home offers care for children with social and emotional difficulties, which aligns with the skills and experience of staff.

Restrictive practices training is now delivered internally by a trainer who has experience of working in residential settings. The course will no longer teach floor

holds as standard, and each child will have a bespoke physical intervention risk assessment. This means that staff will be clearly informed about what holds to use. The systems relating to the oversight of physical interventions have been strengthened to ensure that any holds used are proportionate and safe.

Significant renovations have been made to the home, which has improved the living environment. The upstairs has had new flooring fitted, and there has been significant repair and redecoration work throughout. The renovations are in their final stages of completion. There have been revisions to the cleaning rota. This means that the physical environment will be a clean, safe place for children to live.

The registered manager has benefited from shadowing other experienced managers within the organisation. This means that effective systems and good practice have been shared and will be implemented within the home. There have been additional audit tools introduced to give the registered manager and responsible individual greater oversight of children's individual plans and progress.

Systems and processes have been revised to increase the manager's oversight of children's plans and staff knowledge. The variation has been submitted to enable children to be cared for by staff with appropriate skills and knowledge. However, as no children have been living in the home since the changes were made, the impact and efficacy of the changes have not yet been evidenced.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
13/08/2025	Full	Good
11/06/2024	Full	Good
05/03/2024	Full	Requires improvement to be good
19/07/2022	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person must comply with the given timescales.

Requirement	Due date
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff— protect and promote each child's welfare; provide personalised care that meets each child's needs, as recorded in the child's relevant plans, taking account of the child's background; provide to children living in the home the physical necessities they need in order to live there comfortably; make decisions about the day-to-day arrangements for each child, in accordance with the child's relevant plans, which give the child an appropriate degree of freedom and choice. (Regulation 6 (1)(a)(b) (2)(b)(ii)(iv)(vii)(ix)) In particular, the registered person must ensure that children have personalised plans in place that recognise children's specific needs and risks and direct staff practice to meet children's needs. The registered person must ensure that staff follow individualised plans and make day-to-day decisions that support positive outcomes for children, including but not limited to attending education and a range of activities.	31 March 2026

The registered person must also ensure that the home is clean and provides an environment that is homely and not institutionalised. This specifically relates to ensuring that repair works are carried out in a timely fashion and to a good standard. This requirement has been restated.	
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children to aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff have the experience, qualifications and skills to meet the needs of each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(c)(f)(h)) In particular, leaders and managers must ensure that there are appropriate plans in place to ensure that children receive care in line with the statement of purpose. The registered person must ensure that staff have the skills and experience to deliver a consistent behaviour management approach that enables children to achieve positive education and enjoyment outcomes. The registered person must ensure that monitoring and review systems provide insight to the quality of care children	31 March 2026

receive and that information captured improves this care for children.	
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This requirement has been restated.	
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Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2591499

Provision sub-type: Children's home

Registered provider: Vcare - 24 Limited

Registered provider address: Unit 10, Halifax Way, Pocklington Industrial Estate, Pocklington, York YO42 1NP

Responsible individual: Luke Gomersall

Registered manager: Kevin Goy

Inspector

Ali Owens, Social Care Inspector

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