

2591431

Registered provider: Compass Children's Homes Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home provides care for up to six children who experience social and emotional difficulties.

At the time of this inspection, one child was living at the home.

There is a school adjacent to the home, which is run by the organisation. The inspector only inspected the children's home on this site.

The manager registered with Ofsted in April 2024.

Inspection dates: 11 and 12 November 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 8 October 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
08/10/2024	Full	Good
28/06/2023	Full	Requires improvement to be good
01/12/2022	Full	Good
17/08/2021	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

Six children have lived at the home since the last inspection. Four children moved out in a planned way, and one child moved out in an unplanned way as staff could no longer meet their needs. The child living at the home at the time of this inspection shared their views with the inspector.

Children at the home receive effective care and support. Staff provide them with individually tailored care. Staff understand children's complex needs, which helps them build positive relationships with them.

Staff provide a warm and welcoming environment for children. Rooms are tastefully decorated, and the child living at the home has been able to personalise their bedroom according to their taste.

Staff help children improve their school attendance. Staff provide a wide range of support to children who struggle to attend education, assisting them in settling in and making progress.

Staff support children's health and well-being. They work closely with an in-house psychologist to help them manage and understand children's complex needs. Staff also ensure that children attend health appointments.

Children enjoy many fun activities away from the home. Staff take children out to parties, annual celebrations, the gym, and trips to street art and anime events. Children also benefit from group holidays and trips to the beach. Taking part in a wide range of activities helps children develop their interests and identity.

Staff help children reach developmental milestones and learn important life skills. Children are encouraged to carry out tasks that help them become more independent. The child living at the home has made progress by preparing hot meals, opening a bank account, and taking care of themselves and their living environment. These skills will help them in adulthood.

How well children and young people are helped and protected: good

Children are safe living at the home. Staff are responsive to children's individual needs and take action to help them manage their challenges. When children leave the home without permission, staff locate them quickly to bring them safely home.

Staff help children have positive relationships with the police. The local police liaison officer visits the home regularly and works closely with the children to help them understand dangers and minimise risks in the community.

Staff show empathy for children and use their positive relationships when they are struggling emotionally to help them feel safer. Physical intervention is only used as a last resort when incidents occur. Leaders have effective oversight of this and ensure that children are consulted after any incidents. Leaders ensure that any lessons learned are shared with staff to help develop their practice.

Risk assessments are detailed and kept under review. The manager involves the in-house psychologist in analysing incidents. Patterns and trends are identified and shared effectively with social workers. This helps build holistic care plans for children.

Staff educate children on how to stay safe in the home and the community. One-to-one discussions help children to be reflective and understand any dangers around them. Children also learn how to stay safe online.

Leaders enable children to feel comfortable with raising concerns. Managers provide written responses to demonstrate their serious consideration of any concerns. Social workers comment on the home's effective communication regarding children. However, on one occasion, the manager did not notify Ofsted about a concern raised by a child, which prevented external oversight.

The effectiveness of leaders and managers: good

The manager is suitably experienced and holds the relevant leadership and management diploma.

Managers use one-to-one sessions to help staff to be reflective. They use team meetings as a space for staff to talk freely and share ideas. Managers also deliver workshops to strengthen staff's skills and understanding of therapeutic practice. This helps build a more resilient team.

Leaders have effective ways of sharing information. Monthly reports highlight children's struggles and achievements. Reports provide detailed information that shows others about the children's experience.

Supervision sessions are held frequently and help staff to reflect on their practice. The sessions are used well and show that staff feel safe sharing information about their experiences inside and outside the home.

All staff have completed their mandatory training. Staff have also received therapeutic training to help strengthen their understanding of trauma. Staff know how to support children with their emotional struggles.

Social workers spoken to said that the home has a good leadership team that knows the children well. A local police liaison officer said the manager has a good balance at the home and is an approachable and effective leader.

What does the children's home need to do to improve?

Recommendation

- The registered person should ensure that they notify Ofsted about serious events to provide external oversight when children raise concerns. ('Guide to the Children's Homes Regulations, including the quality standards', page 42, paragraph 9.4)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2591431

Provision sub-type: Children's home

Registered provider: Compass Children's Homes Ltd

Registered provider address: Compass Community Ltd, 3 Rayns Way, Syston, Leicester LE7 1PF

Responsible individual: Charissa Debnam

Registered manager: Charline Watsham

Inspector

Dan Williams, Social Care Inspector

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