

2590942

Registered provider: Restorative Social Care Services Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is owned and run by a private company. It provides care for up to two children who may experience social and emotional difficulties and/or learning disabilities.

Two children were living in the home. The inspector spoke with both children during this inspection.

The manager has been registered with Ofsted since June 2024. The registered provider has recently appointed a new responsible individual, and we are currently checking this person has the relevant capacity, experience, and skills to carry out the role.

Inspection dates: 20 and 21 May 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 10 September 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
10/09/2024	Full	Good
21/08/2023	Full	Good
06/02/2023	Full	Good
01/03/2022	Full	Outstanding

Inspection judgements

Overall experiences and progress of children and young people: good

Children are happy living in the home and have trusted relationships with staff. Children feel that the staff help them, and they enjoy the time spent together. One child said, 'I enjoy spending time with staff because I can have a laugh with them.' Staff talk fondly of children and are proud of their achievements.

Children have opportunities to access activities. Children are gaining new experiences, which help them to develop new hobbies and interests. Children are confident to ask staff to arrange activities for them. Staff arrange these quickly and children enjoy them.

Children make a lot of progress while living in this home. Staff support the children to gain the skills and knowledge to develop their independence. This support provides children with confidence and prepares them for adulthood.

Children's moves into and out of the home are planned well. Children's views, wishes and feelings are important and inform children's moves. These moves are carefully planned at a pace, and with the support, which is best for the child. To ensure that children are happy and comfortable in their new home, the staff spend time with them, helping them to settle. Staff aim for children to experience positive beginnings and endings to their placements.

Staff understand the importance of children spending time with their families and other people who are important to them. Staff encourage children to spend regular time with their families. One child has had the opportunity to reconnect with their family members, and this has helped to develop the child's identity and emotional well-being.

How well children and young people are helped and protected: good

Children know that staff are there to help them. Children feel able to confide in staff and feel safe in this home. Staff know children well and have the knowledge and skills to respond to the risks that children experience.

When children are missing from home, staff follow appropriate procedures to ensure their safety. Staff are tenacious in their efforts to locate children. Through liaising with external agencies and the child's known associates, the staff are able to support children to return home safely.

Work is carried out regularly with children to support them to understand their own risks. Children have developed skills and knowledge that support them to keep themselves safe. On one occasion, there was a delay in staff addressing a significant risk with a child. As a result, the child's online risk and vulnerability remained unchecked.

Risk assessments provide direction for staff in their support to children. However, not all risks are reflected in these assessments. This could result in inconsistent care and support being provided by staff.

Bedroom door alarms and mobile phone checks are used and carried out when necessary to promote children's safety. The necessity of these checks is not reviewed regularly with all relevant people, and consent to monitor the children's movement and phone use is not always gained.

The effectiveness of leaders and managers: good

Leaders and managers care about children and have high expectations for their futures. They are proud of the children and recognise and celebrate their achievements.

Leaders and managers have built close working relationships with external agencies that consist of effective and regular communication. These relationships have resulted in children receiving consistent support in all aspects of their lives, including education.

Staff are happy working in this home. Leaders and managers have created a positive environment where staff feel supported and are confident in supporting each other. The strong working relationships result in positive outcomes for children.

Staff are held to account for the care they provide children. The manager takes immediate action to address any concerns regarding staff practice. These actions result in safer care for children.

The regular supervision sessions and team meetings focus on staff well-being and the safety and experiences of children. They provide a safe space for staff to share their views and ideas regarding the home and the care that they provide to children. Leaders and managers listen to staff, and their feedback informs the development of the service.

Internal monitoring and reviewing systems are effective. Thorough audits provide leaders and managers with clear oversight of the home and help them to identify the actions needed to address any gaps in the service. The reporting and recording in children's documents are not always accurate or clear. Leaders and managers are aware of this. There are plans in place to improve the standard of staff recordings.

The home's statement of purpose serves as a tool to explain the provider's vision and approach to the care of children. However, the document does not include all relevant information, and the manager has not sent revised versions to the regulator in the expected timescale.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person must take to meet The Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must— keep the statement of purpose under review and, where appropriate, revise it; and notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision. (Regulation 16 (3)(a)(b))	25 August 2025

Recommendations

- The registered person should ensure that all risk assessments accurately reflect children's risks and provide staff with practice guidance. (Guide to the Children's Homes Regulations, including the quality standards', page 42, paragraph 9.5)
- The registered person should ensure that the use of monitoring and surveillance is reviewed regularly with the relevant people, and that consent is gained from the child's placing authority. (Guide to the Children's Homes Regulations, including the quality standards', page 16, paragraph 3.16)
- The registered person should ensure that staff understand the importance of careful, objective, and clear recording. (Guide to the Children's Homes Regulations, including the quality standards', page 62, paragraph 14.4)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under The Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2590942

Provision sub-type: Children's home

Registered provider: Restorative Social Care Services Ltd

Registered provider address: 69a Saddleworth Road, Halifax HX4 8AG

Responsible individual:

Registered manager: Heather Macdonald

Inspector

Sarah McGow, Social Care Inspector

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