

# 2590699

Registered provider: Care 4 Every Child Limited

Interim inspection

Inspected under the social care common inspection framework

## Information about this children's home

The home is owned and managed by a private company. It provides care and support for up to four children who can no longer live at home.

The manager resigned from this home in January 2021. The current acting manager has applied to register with Ofsted.

**Inspection date: 2 November 2021**

**Date of last inspection:** 11 May 2021

**Judgement at last inspection:** requires improvement to be good

**Enforcement action since last inspection:** none

## **This inspection**

### **The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection**

This home was judged requires improvement to be good at the last full inspection. At this interim inspection, Ofsted judged that it has sustained effectiveness.

The home was registered with Ofsted in June 2020. The manager resigned in January 2021. An acting manager was quickly recruited but he withdrew his application in July 2021. Another acting manager has been recruited and she took up her post in August 2021. She has applied to Ofsted to be the registered manager.

Children are at different stages in engaging with support systems within the home. Some children have disengaged because they are due to leave the home soon. However, staff continue to encourage and support children through this difficult period. The staff maintain positive relationships with children and are clearly aware of the triggers which can affect children's emotional responses. During these times, the staff support children appropriately and sensitively.

Some children have restrictions on their liberty. However, the children understand why the restrictions have been imposed by the courts. A child said, 'The restrictions make me feel safe.' The staff ensure that these restrictions do not have an impact on other children's freedom in the home. A social worker confirmed this.

All significant incidents are clearly recorded and shared with the children's social workers, safeguarding professionals and their parents. When necessary, the manager has initiated strategy meetings. Additional safeguarding measures have been put in place, such as increased staffing levels, to meet the needs of all the children.

Investigations, strategy meetings and disruption meetings are arranged quickly. Good records are kept showing the actions taken, the involvement of all agencies and the outcomes. This ensures that all procedures are followed. However, safeguarding notifications to Ofsted have not always been sent in a timely manner and some of the information has been unclear. This was a requirement at the last full inspection and has been repeated.

Children are in good health. When children refuse to attend health appointments, the staff use inventive ways to ensure that they get the service they need. For example, when a child refused to attend a smoking cessation clinic, three staff attended so that they could deliver the information to the child. This shows that staff invest in the children's health.

Children said that they can speak with staff about any worries or concerns that they may have. Generally, all complaints are concluded to the satisfaction of the children

and the professionals involved in their care. However, a recent complaint was not handled in line with the home's complaints policy and procedure. This does not ensure that children have a good response to their concerns.

Professionals speak highly of the service. A social worker said, 'The child has progressed really well considering his starting point.' Another social worker said, 'It has been a difficult time, but we work together. I cannot thank the home enough.'

Good internal and external monitoring systems ensure that the acting manager is fully up to date with the progress that children make, and this further supports her with identifying additional areas for continued development.

Most of the requirements and recommendations from the previous inspection have been sufficiently addressed. The independent visitor's monitoring of the home has improved. Records now clearly document the date and the author of the record, which strengthens the monitoring of children's progress. Children's files have been restructured and are more accessible. Children's risk assessments now include clear actions for staff to take. The impact risk assessment has been amended. It now includes a section on risks within the local area. There is a workforce plan which can fulfil the workforce-related requirements of regulation 16, schedule 1.

## Recent inspection history

| Inspection date | Inspection type | Inspection judgement            |
|-----------------|-----------------|---------------------------------|
| 11/05/2021      | Full            | Requires improvement to be good |

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

| Requirement                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Due date                |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|
| <p>The registered person must notify HMCI and each other relevant person without delay if—</p> <p>a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation;</p> <p>an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious;</p> <p>there is an allegation of abuse against the home or a person working there;</p> <p>a child protection enquiry involving a child —</p> <p>is instigated; or</p> <p>concludes (in which case, the notification must include the outcome of the child protection enquiry); or</p> <p>there is any other incident relating to a child which the registered person considers to be serious.</p> <p>A notification made under this regulation—</p> <p>must include details of—</p> <p>the matter;</p> <p>the other persons, bodies or organisations (if any) who or which have been notified; and</p> <p>any actions taken by the registered person as a result of the matter;</p> <p>must be made or confirmed in writing.<br/>(Regulation 40 (4)(a)(b)(c)(d)(i)(ii)(e) (5)(a)(i)(ii)(iii)(b))</p> | <p>31 December 2021</p> |

|                                                                                                                                                                                                                                                                                                                                 |                  |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|
| Specifically, the registered person must ensure that notifications are clear and that they are sent within required timescales.                                                                                                                                                                                                 |                  |
| <p>Subject to paragraph (6), the registered person must establish a procedure for considering complaints made by or on behalf of children.</p> <p>The registered person must ensure that a record is made of any complaint, the action taken in response, and the outcome of any investigation.<br/>(Regulation 39 (1) (3))</p> | 31 December 2021 |

## Information about this inspection

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

## Children's home details

**Unique reference number:** 2590699

**Provision sub-type:** Children's home

**Registered provider:** Care 4 Every Child Limited

**Registered provider address:** Library Chambers, 48 Union Street, Hyde, Cheshire SK14 1ND

**Responsible individual:** Andrew Taylor

**Registered manager:** Post vacant

## Inspector

Pam Nuckley, Social Care Regulatory Inspector

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