

2590578

Jasmine Gardens Private Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This privately owned home provides care for up to four children who may have social and emotional needs.

The manager registered with Ofsted in December 2020.

Inspection date: 17 February 2021

This monitoring visit

The home registered with Ofsted in December 2020. Since then, three children have moved into the home and one child has left.

The visit was conducted following concerns that were raised with Ofsted. No serious safeguarding concerns were identified at the visit. The visit was undertaken using a blended approach of on-site and remote inspection activities.

The manager is not familiar with some of the recruitment checks for staff that are required by regulation. This means that some information is not available at the home. Some staff recruitment checks are not thorough enough. Risk assessments regarding specific background information have not been completed for some staff. One reference contained dates of employment that failed to match with the applicant's employment history dates. Failure to undertake all required checks means that the provider cannot be assured that all staff are entirely suitable to work with children.

One child had their placement ended quickly. The staff team did not have the skills or training to meet the child's highly complex needs. Another child with a significant history of self-harming has moved into the home. Despite this, not all the staff have had the training required. Although the COVID-19 (coronavirus) pandemic has resulted in limited face-to-face training, the provider has sourced online training. However, although the staff have experience, some staff have not accessed this

training. Consequently, the manager has not ensured that staff can meet the needs of the children who move into the home.

The records relating to the children's care are meaningful and provide children with detailed information about their time at the home. However, the manager sometimes changes the electronic records written by the staff. The changes mean that the reader is not always accessing the original record.

The children benefit from an enthusiastic and motivated manager and staff team. The staff are aware of the children's individual needs. The staff spend quality time with the children and build positive relationships. The manager ensures that the children's plans and risk assessments provide detailed and updated guidance for the staff.

The manager communicates effectively with external agencies to ensure that all professionals involved have up-to-date information. The manager seeks advice from relevant professionals and implements the strategies identified to meet the children's needs.

The staff take pride in the children's living environment. It is welcoming, clean and homely.

The COVID-19 pandemic has affected some of the day-to-day running of the home. The responsible individual has not been able to visit the home and some staff have been required to isolate following positive COVID-19 tests. The manager has covered several sleep-ins, and consistent bank staff have provided a stable staff team for the children. The manager and responsible individual maintain communication with each other using virtual platforms.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff have the experience, qualifications and skills to meet the needs of each child. (Regulation 13 (1)(a)(b) (2)(c)) In particular, ensure that the staff have the training and experience required to meet the individual needs of the children who are admitted to the home.	19 March 2021
The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety. The registered person may only— employ an individual to work at the children's home; or if an individual is employed by a person other than the registered person to work at the home in a position in which the individual may have regular contact with children, allow that individual to work at the home, if the individual satisfies the requirements in paragraph (3). The requirements are that— full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2. (Regulation 32 (1) (2)(a)(b) (3)(d))	5 March 2021

Recommendations

- The registered person should only accept placements for children when they are satisfied that the home can respond effectively to the child's assessed needs. ('Guide to the children's homes regulations including the quality standards', page 56, paragraph 11.4)
- The registered person should ensure that children's electronic records are not amended after the event. ('Guide to the children's homes regulations including the quality standards', page 61, paragraph 14.2)

Information about this inspection

The purpose of this visit was to monitor concerns raised with Ofsted.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2590578

Provision sub-type: Children's home

Registered provider: Jasmine Gardens Private Limited

Registered provider address: 81, Jasmine Gardens, Hatfield, Hertfordshire AL10 0BN

Responsible individual: Talent Chirandure

Registered manager: David Chedgey

Inspector

Natalie Burton, Social Care Inspector

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