

2590578

Registered provider: Jasmine Gardens Private Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This privately owned home provides care for up to four children with social and emotional needs.

The manager registered with Ofsted in December 2020, when the home opened.

Inspection date: 10 January 2022

Date of last inspection: 30 June 2021

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged requires improvement to be good at the last full inspection. At this interim inspection, Ofsted judged that it has improved effectiveness.

The manager has addressed all five requirements and all three recommendations that were raised at the full inspection.

Since the last inspection, two children have moved into the home. The manager asked for detailed information from the placing local authority before each child's move. The manager now considers the impact of new children moving into the home. This has led to a decrease in placement breakdowns. Children have settled well and are making progress.

Two children have moved from the home since the last inspection. These moves were planned or were agreed following reviews with other professionals to alleviate conflict between children. These moves have been positive for all the children involved. Children and staff remain in social contact following the children's moves, which maintains previous positive relationships.

Children at the home are involved in the weekly planning of activities and can pursue hobbies and interests. This includes regular fishing and golf sessions. For one child, these are new experiences. For another child, these are long-term hobbies. The range of activities helps children to form friendships and share experiences. Children who want a pet have been supported by staff to explore the responsibilities of this. Children then bought a pet that is suitable for them.

Children are supported to stay healthy. Staff ensure that children get to their health appointments and they encourage healthy eating and exercise. However, protocols for staff to follow when administering as-and-when-required medicines were not in place. Staff work closely alongside children's families in health matters.

Children maintain close relationships with their families and staff enable visits to family homes. One child was supported to develop their relationship with relatives and now regularly enjoys long visits with them.

Children said that they feel safe living at the home and are comfortable raising any complaints or giving feedback. Children said that staff listen to their views and act on them. There has been a decrease in the frequency of incidents of children going missing from the home. Staff are working proactively with families and professionals to try and reduce these further.

All three children now regularly attend education and are working towards qualifications. One child has secured a regular work experience placement, which is shaping their future decisions for further education and employment.

When physical interventions are required, they are used only as a last resort. Children are involved in discussions after these happen to share their views. However, records do not clearly reflect the discussions that have taken place with staff as is required.

There are sufficient staff employed to meet the needs of children. Recruitment processes have been improved to ensure that only suitable staff are employed. The use of agency staff is very limited. Staff receive a thorough induction and regular good-quality training which they feel gives them the skills that they need to support children.

The manager has developed a system to monitor the quality of care provided and to seek feedback from children and professionals. This has identified areas for development, such as improving staff's understanding and skills in supporting children therapeutically to reduce conflict. Managers with relevant experience have been providing direct supervision and learning to staff. This helps staff to understand the reasons why children's behaviours can be affected by previous experiences and mental well-being, and has had a positive impact.

Staff have all participated in training for the safe use of physical interventions. Managers have completed trainer qualifications.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
30/06/2021	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must make arrangements for the handling, recording, safekeeping, safe administration and disposal of medicines received into the children's home. In particular the registered person must ensure that— a record is kept of the administration of medicine to each child. (Regulation 23 (1) (2)(c)) In particular, ensure that medication records are completed accurately and that there is a clear protocol for any 'as required' medication.	28 January 2022

Recommendation

- The registered person should ensure that records of restraint clearly demonstrate that staff have completed a debrief of the incident, to enable the registered person to review the use of the intervention and to identify effective practice. ('Guide to the children's homes regulations, including the quality standards', page 49, paragraph 9.59)

Information about this inspection

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations, including the quality standards'.

Children's home details

Unique reference number: 2590578

Provision sub-type: Children's home

Registered provider: Jasmine Gardens Private Limited

Registered provider address: 81 Jasmine Gardens, Hatfield, Hertfordshire AL10 0BN

Responsible individual: Talent Chirandure

Registered manager: David Chedgey

Inspector

Jamie Cousins, Social Care Inspector

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