

2590522

Bay View Child Care

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home was registered in July 2020 and has not had a full inspection since registration.

The home is registered to provide care and accommodation for up to four children who may have emotional and/or behavioural difficulties.

Inspection date: 18 March 2021

This monitoring visit

This monitoring visit was carried out due an increase in notifications being received by Ofsted. These notifications relate to prolonged incidents of missing from home for some children, and allegations and complaints made by children.

In partnership with other agencies, such as the police and local authorities, managers have regularly reviewed the safety and welfare arrangements for children. This has ensured that risks are fully considered and that the placement at the home remains suitable.

On occasions, however, staff have not continued to search for children when they have been missing from home. Rather, staff have relied on the local police force to carry out searches. The rational for this decision-making is not clearly documented nor formally agreed.

Children receive regular guidance and support from the staff. Any incidents are followed up with children and they are encouraged to reflect on their responses and behaviours. However, there have been instances where staff have recorded negative judgements about a child's behaviour. Those comments, if read by the child, would not be helpful.

The management team has responded appropriately to any allegations or complaints

that have been made. The manager keeps a clear audit trail of investigations, and professionals consider communication to be timely and focused. When necessary, managers have taken immediate action and ensured that staff understand their roles and responsibilities.

Children spoken to reported feeling safe at the home. They value the time staff spend with them, and the support they receive in pursuing their activities and interests. Children also feel that staff take an interest in their education and help them with homework/home-learning. Words that children used to describe the home include, 'mint', 'decent' and 'brilliant'. One child commented: 'Staff are really good with me. They spend loads of time with me.'

In line with their care plans, staff help children keep in regular contact with their families.

Children make individual progress through living at the home and this includes managing their emotions, learning to live with others, and improved levels of engagement in education. One social worker commented: 'I couldn't ask for a better placement for him. He loves it and is thriving.'

Recent inspection history

Inspection date	Inspection type	Inspection judgement
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What does the children's home need to do to improve?

Recommendations

- The registered person should ensure that staff record information about individual children in a non-stigmatising way that distinguishes between fact, opinion and third-party information. ('Guide to the children's homes regulations including the quality standards', page 62, paragraph 14.4)
- The registered person should ensure that staff receive training in areas pertinent to children's needs, such as autism, attention deficit disorder and how previous life experiences may impact upon children's behaviours and emotional presentation. ('Guide to the children's homes regulations including the quality standards', page 53, paragraph 10.11)
- The registered person should ensure that arrangements for staff to continually search for children, especially during prolonged incidents of missing from home, are clear and agreed with the placing local authority and relevant police authorities. ('Guide to children's homes regulations including the quality standards', page 45, paragraph 9.27)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2590522

Provision sub-type: Children's home

Registered provider: Bay View Child Care

Registered provider address: 3-5 Dalton Square, Lancaster, Lancashire LA1 1PP

Responsible individual: Amanda Carpenter

Registered manager: Kirsty Mills

Inspector

Pauline Yates, Social Care Inspector

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