

2590522

Registered provider: Bay View Child Care Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is operated by a private provider. It provides care for up to four children who may experience emotional and/or social difficulties.

The home registered with Ofsted in July 2020. The manager registered with Ofsted in October 2022.

At the time of this inspection, three children were living at the home and were spoken to by the inspector.

Inspection dates: 8 and 9 April 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 29 April 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
29/04/2024	Full	Good
26/07/2023	Full	Good
11/10/2022	Full	Good
15/03/2022	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

The children say that they feel safe living in the home. They have developed trusting relationships with the staff who care for them. This supports children to share any worries or fears that they may have.

The staff promote children's education. Staff advocate for children to ensure that they receive education that suits their needs and abilities. As a result, one child, who has not attended school since Christmas, now has a clear plan in place to return at the start of the new term.

The children are in good health. Staff support children to attend all health appointments. This support enables the children to achieve good health outcomes. All appointments are up to date.

The children's physical and emotional health are promoted. Staff have received training to understand the children's individual health needs. Specifically, the staff have received training to manage type 1 diabetes. In addition, the in-house therapist has worked with staff to understand the emotional needs of the children. As a result, one child is having regular sessions with a therapy dog who visits the home.

Staff support children to spend time and remain in contact with their family. This encourages children to stay connected with the people who are important to them and supports their identity and sense of belonging.

The manager and staff prepare the children to live independently. The children have plans in line with their age and development which aim to promote independence. These include support to manage money and use public transport. The plans commence from the time the child moves into the home.

How well children and young people are helped and protected: good

Staff understand the children's risks and vulnerabilities. The children's risk assessments are regularly reviewed and updated. Staff have a good understanding of the missing-from-home procedures.

There have been occasions since the last inspection when the use of physical intervention was necessary. Records are clear and the use of the holds is appropriate and proportionate. Following a physical intervention, the manager ensures that the child and staff involved in the hold can reflect on their experiences.

Allegations of abuse against staff are responded to quickly, and measures to safeguard children are introduced while multi-agency investigations take place. The

manager consults with the local authority designated officer when allegations are made.

Staff promote positive behaviours in the home. Positive rewards outweigh the use of consequences. The children have an incentive chart that has achievable targets. The children participate in the planning of their goals. Staff support children to engage in reparation sessions to promote positive relationships.

Recruitment procedures and practices are safe and effective. All staff are vetted before starting work. These checks ensure that only suitable adults are employed to work with children in the home.

The interior of the home has a homely feel. One room has been adapted as a games and cinema room. Although the children's rooms are personalised, they were unclean. Dishes and food were left in their rooms from the previous day, clothes were piled up the wall and no sheets were on the bed. Torn bin bags had also been left outside the entrance of the home.

The effectiveness of leaders and managers: good

The registered manager was only present for part of the inspection. Due to the manager's absence, it was not possible to access all records and documentation, which hindered the inspection process.

Professionals and staff reported that communication had deteriorated and there was a delay in receiving information. However, management practice has recently improved subsequent to the leadership team undertaking remedial action by providing additional managerial support. These actions are not yet embedded in the management of the home.

Staff receive monthly supervision as well as attending monthly staff meetings. In addition, staff have monthly sessions with the home's therapist. However, not all supervision records show reflective discussions around staff practice and professional development. Appraisals also lack sufficient engagement with feedback from other professionals and children.

The home has experienced staff changes that have resulted in some instability among the staff team. The current staff team works hard to ensure that staffing issues do not impact on the children.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; demonstrate that practice in the home is informed and improved by taking into account and acting on— feedback on the experiences of children, including complaints received; and use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(g)(ii)(h))	31 July 2025

Recommendations

- The registered person should ensure that the children have access to a clean environment. Specifically, children's bedrooms should be clean and children should be supported to keep them clean. ('Guide to the Children's Homes Regulations, including the quality standards', page 14, paragraph 3.3)
- The registered person should ensure that all staff have their performance and fitness to carry out their role formally appraised at least once annually. Specifically, appraisals should take into account, where reasonable and practical, the views of other professionals who have worked with the staff member over the year and children in the home's care. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.5)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards.'

Children's home details

Unique reference number: 2590522

Provision sub-type: Children's home

Registered provider: Bay View Child Care Limited

Registered provider address: Core Assets, Malvern View, Saxon Business Park,
Hanbury Road, Stoke Prior, Bromsgrove B60 4AD

Responsible individual: Christopher Thompson

Registered manager: Anne-Marie Pickup

Inspector

Debbie Dawson, Social Care Inspector

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