

2590109

4 Pure Heart Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This privately owned children's home is registered to provide care and accommodation for up to two children or young people who may have emotional and/or behavioural difficulties.

The home and manager were registered with Ofsted on 10 June 2020.

Inspection date: 19 January 2021

This monitoring visit

This visit took place using a blended approach of both on- and off-site activity. The child currently living in the home was spoken to during the visit. The focus of the visit was to ensure that children are safe and that their needs are being met.

The home provides a welcoming and homely environment for children. It is decorated and furnished to a high standard throughout. The child living in the home has been supported to personalise his room, creating a relaxing and comfortable space. Locks fitted to some communal doors are not used and the registered manager confirmed that she is taking action to review their presence and function.

The child has made significant progress while living at the home. Clear and consistent boundaries and high levels of care are implemented by the staff team and help the child to feel safe. He has been supported to develop positive, trusting relationships with staff. The staff team makes every effort to make celebrations memorable and recognise the child's achievements, which gives him a sense of belonging and lets him know that they care. The child said that he is happy at the home, and that he likes it and can talk to staff.

Staff understand the child. They work proactively with specialist services, the child's family and the wider system to deliver individualised care and keep him safe.

Safeguarding practices are robust. Staff provide a high level of supervision for the child in a non-invasive way, enabling him to take age-appropriate risks and make safer choices. Detailed risk- and behaviour-management plans are in place, and are regularly reviewed. Health and safety practices are well understood by the staff. Guidance and expectations around COVID-19 (coronavirus) are clear and adhered to by everyone in the home.

Incidents are well managed and have reduced considerably. Professionals working with the child attribute this to the support he receives at the home. Staff are vigilant to any triggers and have been able to divert incidents of missing from home and self-harming behaviours.

Professionals consistently speak very highly about the level of skills, care and communication provided by the team. The child's social worker said, 'They have been absolutely brilliant; they go above and beyond to help him.' The child's parent feels included, and said, 'It is the best placement [Name of child] has ever had.'

The manager has clear oversight of the home. She is knowledgeable, child centred and provides clear leadership and guidance. Staff feel supported and are empowered in their roles. Although newly formed, the team is stable and consistent.

The manager has reviewed the quality of care, but did not include a clear action plan for the next six months. She has now implemented a development plan to further improve the service.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
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This home has not been inspected.

What does the children's home need to do to improve?

Recommendations

- The registered person should review and risk-assess the presence of locks on internal, communal doors. ('Guide to the children's homes regulations including the quality standards', page 15, paragraph 3.10)
- The registered person should ensure that the quality of care report clearly identifies any actions required for the next six months of delivery within the home, and how those actions will be addressed. The whole review process and the resulting report should be used as a tool for continuous improvement in the home. ('Guide to the children's homes regulations including the quality standards', page 65, paragraph 15.4)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2590109

Provision sub-type: Children's home

Registered provider: 4 Pure Heart Limited

Registered provider address: Atlantic Business Centre, Atlantic Street, Altrincham WA14 5NQ

Responsible individual: Ranjit Bains

Registered manager: Nazreen Bi

Inspector

Caroline Bertram, Social Care Inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

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