

2590109

Registered provider: 4 Pure Heart Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This is a privately owned home which provides care for up to two children. It provides care for children who may have emotional and social difficulties.

The manager registered with Ofsted in June 2020.

At the time of this inspection one child was living at the home.

Inspection dates: 19 and 20 December 2023

Overall experiences and progress of children and young people, taking into account	outstanding
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How well children and young people are helped and protected	outstanding
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The effectiveness of leaders and managers	outstanding
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The children's home provides highly effective services that consistently exceed the standards of good. The actions of the children's home contribute to significantly improved outcomes and positive experiences for children and young people who need help, protection and care.

Date of last inspection: 6 December 2022

Overall judgement at last inspection: outstanding

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
06/12/2022	Full	Outstanding
15/02/2022	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: outstanding

Since the last inspection, one child has moved to live in a semi-independent setting after living in the home for three years. The child made exceptional progress during the time they lived in the home. The child said, 'It was the best thing that has ever happened to me. Staff changed my life.'

Living in the home has led to sustained change and improvement in the children's lives. Staff keep in touch with children who have left the home and continue to support them and show a genuine interest in their lives. As a result, children maintain their valued relationships with the adults who have been instrumental in their lives.

Social workers, teachers and other professionals are all very positive about the support that managers and staff provide for children. An independent reviewing officer said, 'The manager does not miss a trick. She acts on the behalf of children and will challenge and escalate any issues.'

Children's health and wellbeing is significantly improved. Staff maintain highly effective partnerships with all health and specialist professionals to support children's physical, emotional and psychological well-being. Children are encouraged to lead a healthy lifestyle and staff support their awareness of health-related risks through one-to-one discussions.

Staff do everything possible to support children with their education and learning. They work proactively and productively with schools and have consistently high aspirations for children. A deputy headteacher said, 'The staff are supportive, but will challenge us. They are tenacious and work hard to provide the best package of care for [name of child].'

Staff support children to sustain their close relationships with the people who are most important to them. Communication between staff and parents is strong and effective. A parent said, 'Staff are supportive of family time. Everything staff do is in my child's best interest.'

Staff provide children with a warm, welcoming, comfortable and homely living environment. Children are supported to take an active part in their local community and have engaged in fund raising activities and provided support at a local food bank. Children's views are taken seriously and are central to the decisions made. As a result, children feel respected, valued and listened to.

How well children and young people are helped and protected: outstanding

Staff ensure the safety of children is consistently at the heart of their practice. Staff have an excellent awareness of the risks associated with children. Children become increasingly safer due to the effectiveness of staff's actions to support and protect them.

Staff and managers complete robust risk management plans to support staff in keeping children safe. They closely monitor the behaviours of children and regularly review and update their care plans. There has been a significant reduction in risks to children because the staff's management of children's behaviour is safe and effective. One parent said, '[Name of child] is definitely more settled now than he has ever been before.'

Staff maintain highly effective partnerships with all professional agencies to ensure that children consistently benefit from the best possible help and support. Significant incidents are reported to the appropriate authorities to ensure that children are protected from harm.

Staff implement clear rules and boundaries and have individualised expectations of behaviour, underpinned by a thorough understanding of the impact of trauma. Staff act quickly to prevent unsafe behaviours from escalating. As a result, unsafe behaviours reduce. Highly effective restorative practices support children to reflect on their behaviour and support them to regulate their emotions and feelings.

Consequences for unwanted behaviour are fair and effective. There have been no restraints and the frequency of missing from care episodes has reduced significantly for children. When children have gone missing from the home, staff are effective and proactive in their collective efforts to locate children quickly to secure their safe return.

The effectiveness of leaders and managers: outstanding

The registered manager is efficient and effective in supporting the team and children. The manager is experienced, knowledgeable and qualified. They are an inspirational leader who has high expectations of staff and consistently high aspirations for children. The manager leads staff by example and channels their efforts effectively. Staff said, 'The manager is a strong manager and goes above and beyond, always there for the children and staff at any time of the day.'

The manager and staff work tirelessly to secure the best support and outcomes for children. They escalate concerns and challenge professionals who fail to deliver and are strong advocates for children. As the staff team is stable, they provide children with consistency and stability in their lives.

Leaders and managers work cohesively. They are a visible and strong presence in the children's lives. The staff's commitment towards children has remained strong throughout, regardless of any challenges and irrespective of their needs, vulnerabilities or complexities. The manager has supported this ethos of resilience with the use of research to inform staff practice.

The manager is a strong advocate for staff training, development and learning. Staff receive a wide range of training that informs their practice and enables them to meet the specific needs of children.

Staff benefit from regular child-centred team meetings and practice related supervision. This provides staff with the opportunity to reflect on their performance and the progress and experiences of children. Children benefit from well-supported, motivated, skilled and experienced staff.

Highly effective monitoring systems ensure there is robust and effective management oversight of staff's practice. The views of children, social workers, staff and other stakeholders are actively sought and considered to improve the quality of care provided for children. The manager tackles identified shortfalls quickly, to secure improvement.

No requirements or recommendations were given at this inspection.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2590109

Provision sub-type: Children's home

Registered provider: 4 Pure Heart Limited

Registered provider address: Atlantic Business Centre, Atlantic Street,
Broadheath, Altricham, Cheshire WA14 5NQ

Responsible individual: Ranjit Bains

Registered manager: Nazreen Bi

Inspectors

Anthony Kyem, Social Care Inspector
Sarah Probert, Social Care Inspector

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